

PRACTICE EXAM 6: AMBULATORY CARE NURSING (AMB-BC) (150 QUESTIONS)

This 150-question practice examination is aligned to the ANCC Ambulatory Care Nursing Test Content Outline. Allow 3 hours for a timed attempt. Select the single best answer for every question. This is original study material and is not an ANCC examination.

1. During a routine follow-up call, an ambulatory nurse identifies new dizziness after an antihypertensive dose.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Perform a focused assessment, compare findings with baseline, and use the triage protocol

2. After reviewing a patient-portal message, an ambulatory nurse identifies fatigue after a recent medication adjustment.. Which next action best demonstrates safe assessment and evaluation?

- A. Review the relevant symptoms, medication history, and available clinical data
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

3. At the start of an in-person visit, an ambulatory nurse identifies swelling reported during a video visit.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Assess response to the current treatment and escalate abnormal findings under protocol

D. Refer the concern to another team without documenting or confirming follow-up

4. During a scheduled telehealth check-in, an ambulatory nurse identifies increased thirst and urination with diabetes.. Which next action best demonstrates safe assessment and evaluation?

A. Clarify onset, severity, associated symptoms, and factors that change the level of urgency

B. Provide generic information without assessing understanding or context

C. Delay action until the next planned appointment without further assessment

D. Refer the concern to another team without documenting or confirming follow-up

5. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a home blood-pressure log with inconsistent readings.. Which next action best demonstrates safe assessment and evaluation?

A. Provide generic information without assessing understanding or context

B. Delay action until the next planned appointment without further assessment

C. Refer the concern to another team without documenting or confirming follow-up

D. Perform a focused assessment, compare findings with baseline, and use the triage protocol

6. During a routine follow-up call, an ambulatory nurse identifies new tingling in the feet during a diabetes follow-up.. Which next action best demonstrates safe assessment and evaluation?

A. Provide generic information without assessing understanding or context

B. Review the relevant symptoms, medication history, and available clinical data

C. Delay action until the next planned appointment without further assessment

D. Refer the concern to another team without documenting or confirming follow-up

7. After reviewing a patient-portal message, an ambulatory nurse identifies weight loss during treatment for chronic disease.. Which next action best demonstrates safe assessment and evaluation?

A. Provide generic information without assessing understanding or context

- B. Delay action until the next planned appointment without further assessment
- C. Assess response to the current treatment and escalate abnormal findings under protocol
- D. Refer the concern to another team without documenting or confirming follow-up

8. At the start of an in-person visit, an ambulatory nurse identifies constipation after starting an opioid.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Clarify onset, severity, associated symptoms, and factors that change the level of urgency
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

9. During a scheduled telehealth check-in, an ambulatory nurse identifies new bruising after adding an over-the-counter product.. Which next action best demonstrates safe assessment and evaluation?

- A. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

10. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies recurrent heartburn despite the current plan.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Review the relevant symptoms, medication history, and available clinical data

11. During a routine follow-up call, an ambulatory nurse identifies sleep disruption during chronic pain treatment.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Assess response to the current treatment and escalate abnormal findings under protocol
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

12. After reviewing a patient-portal message, an ambulatory nurse identifies nausea after a newly prescribed antibiotic.. Which next action best demonstrates safe assessment and evaluation?

- A. Clarify onset, severity, associated symptoms, and factors that change the level of urgency
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

13. At the start of an in-person visit, an ambulatory nurse identifies rash reported through the patient portal.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- D. Refer the concern to another team without documenting or confirming follow-up

14. During a scheduled telehealth check-in, an ambulatory nurse identifies increased cough during allergy season.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Review the relevant symptoms, medication history, and available clinical data

15. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies reduced exercise tolerance in a patient with anemia.. Which next action best demonstrates safe assessment and evaluation?

- A. Assess response to the current treatment and escalate abnormal findings under protocol
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

16. During a routine follow-up call, an ambulatory nurse identifies new urinary frequency in an older adult.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Clarify onset, severity, associated symptoms, and factors that change the level of urgency

17. After reviewing a patient-portal message, an ambulatory nurse identifies missed doses of a seizure medication.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

18. At the start of an in-person visit, an ambulatory nurse identifies headache after a recent change in caffeine use.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Review the relevant symptoms, medication history, and available clinical data
- D. Refer the concern to another team without documenting or confirming follow-up

19. During a scheduled telehealth check-in, an ambulatory nurse identifies dry mouth after starting a behavioral-health medication.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Assess response to the current treatment and escalate abnormal findings under protocol

20. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies intermittent dizziness after a diuretic adjustment.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Clarify onset, severity, associated symptoms, and factors that change the level of urgency
- D. Refer the concern to another team without documenting or confirming follow-up

21. During a routine follow-up call, an ambulatory nurse identifies new muscle aches after a lipid-lowering medication.. Which next action best demonstrates safe assessment and evaluation?

- A. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

22. After reviewing a patient-portal message, an ambulatory nurse identifies increased thirst during a heat wave.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Review the relevant symptoms, medication history, and available clinical data
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

23. At the start of an in-person visit, an ambulatory nurse identifies ankle swelling after a long day of standing.. Which next action best demonstrates safe assessment and evaluation?

- A. Assess response to the current treatment and escalate abnormal findings under protocol
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

24. During a scheduled telehealth check-in, an ambulatory nurse identifies new fatigue after beginning a restrictive diet.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Clarify onset, severity, associated symptoms, and factors that change the level of urgency

25. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies declining appetite during cancer treatment.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- D. Refer the concern to another team without documenting or confirming follow-up

26. During a routine follow-up call, an ambulatory nurse identifies irritability and poor sleep after nicotine cessation.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Review the relevant symptoms, medication history, and available clinical data
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

27. After reviewing a patient-portal message, an ambulatory nurse identifies new nausea after a change in supplements.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Assess response to the current treatment and escalate abnormal findings under protocol

28. At the start of an in-person visit, an ambulatory nurse identifies intermittent numbness after prolonged computer work.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Clarify onset, severity, associated symptoms, and factors that change the level of urgency
- D. Refer the concern to another team without documenting or confirming follow-up

29. During a scheduled telehealth check-in, an ambulatory nurse identifies increased reflux symptoms after a dietary change.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

30. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies new dry cough after starting a blood-pressure medication.. Which next action best demonstrates safe assessment and evaluation?

- A. Review the relevant symptoms, medication history, and available clinical data
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

31. During a routine follow-up call, an ambulatory nurse identifies recurrent low blood sugar symptoms at work.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Assess response to the current treatment and escalate abnormal findings under protocol
- D. Refer the concern to another team without documenting or confirming follow-up

32. After reviewing a patient-portal message, an ambulatory nurse identifies new skin irritation around a medical adhesive.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Clarify onset, severity, associated symptoms, and factors that change the level of urgency
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

33. At the start of an in-person visit, an ambulatory nurse identifies decreased urine output during a gastrointestinal illness.. Which next action best demonstrates safe assessment and evaluation?

- A. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

34. During a scheduled telehealth check-in, an ambulatory nurse identifies new abdominal bloating with constipation.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up

D. Review the relevant symptoms, medication history, and available clinical data

35. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies flushing after a recently started medication.. Which next action best demonstrates safe assessment and evaluation?

- A. Assess response to the current treatment and escalate abnormal findings under protocol
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

36. During a routine follow-up call, an ambulatory nurse identifies increased shortness of breath during pollen exposure.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Clarify onset, severity, associated symptoms, and factors that change the level of urgency

37. After reviewing a patient-portal message, an ambulatory nurse identifies new insomnia after starting a stimulant medication.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

38. At the start of an in-person visit, an ambulatory nurse identifies unexplained fatigue in a patient with thyroid disease.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment

- C. Review the relevant symptoms, medication history, and available clinical data
- D. Refer the concern to another team without documenting or confirming follow-up

39. During a scheduled telehealth check-in, an ambulatory nurse identifies new joint stiffness after reduced activity.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Assess response to the current treatment and escalate abnormal findings under protocol
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

40. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies frequent nighttime urination in a patient with diabetes.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Clarify onset, severity, associated symptoms, and factors that change the level of urgency

41. During a routine follow-up call, an ambulatory nurse identifies new dizziness after skipping meals.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- D. Refer the concern to another team without documenting or confirming follow-up

42. After reviewing a patient-portal message, an ambulatory nurse identifies increased thirst during a medication refill request.. Which next action best demonstrates safe assessment and evaluation?

- A. Review the relevant symptoms, medication history, and available clinical data
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

43. At the start of an in-person visit, an ambulatory nurse identifies new nausea after an infusion appointment.. Which next action best demonstrates safe assessment and evaluation?

- A. Assess response to the current treatment and escalate abnormal findings under protocol
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

44. During a scheduled telehealth check-in, an ambulatory nurse identifies muscle cramps after increased physical activity.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Clarify onset, severity, associated symptoms, and factors that change the level of urgency

45. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies intermittent palpitations after using an energy product.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- D. Refer the concern to another team without documenting or confirming follow-up

46. During a routine follow-up call, an ambulatory nurse identifies new itching after changing a skin-care product.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Review the relevant symptoms, medication history, and available clinical data
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

47. After reviewing a patient-portal message, an ambulatory nurse identifies headache associated with prolonged screen use.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Assess response to the current treatment and escalate abnormal findings under protocol
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

48. At the start of an in-person visit, an ambulatory nurse identifies loose stools after starting a magnesium product.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Clarify onset, severity, associated symptoms, and factors that change the level of urgency

49. During a scheduled telehealth check-in, an ambulatory nurse identifies new constipation during iron therapy.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- D. Refer the concern to another team without documenting or confirming follow-up

50. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies reduced appetite after a recent viral illness.. Which next action best demonstrates safe assessment and evaluation?

- A. Review the relevant symptoms, medication history, and available clinical data
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

51. During a routine follow-up call, an ambulatory nurse identifies new daytime sleepiness while taking a sedating medication.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Assess response to the current treatment and escalate abnormal findings under protocol
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

52. After reviewing a patient-portal message, an ambulatory nurse identifies ankle pain after increasing walking distance.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Clarify onset, severity, associated symptoms, and factors that change the level of urgency

53. At the start of an in-person visit, an ambulatory nurse identifies new cough after exposure to household irritants.. Which next action best demonstrates safe assessment and evaluation?

- A. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

54. During a scheduled telehealth check-in, an ambulatory nurse identifies intermittent nausea after changing meal timing.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Review the relevant symptoms, medication history, and available clinical data
- D. Refer the concern to another team without documenting or confirming follow-up

55. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies new confusion reported by a family caregiver.. Which next action best demonstrates safe assessment and evaluation?

- A. Assess response to the current treatment and escalate abnormal findings under protocol
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

56. During a routine follow-up call, an ambulatory nurse identifies recurrent dizziness during position changes.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Clarify onset, severity, associated symptoms, and factors that change the level of urgency

57. After reviewing a patient-portal message, an ambulatory nurse identifies new hand tremor after medication titration.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Perform a focused assessment, compare findings with baseline, and use the triage protocol
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

58. At the start of an in-person visit, an ambulatory nurse identifies increased fatigue after a missed nutrition appointment.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Review the relevant symptoms, medication history, and available clinical data
- D. Refer the concern to another team without documenting or confirming follow-up

59. During a scheduled telehealth check-in, an ambulatory nurse identifies new burning sensation with urination.. Which next action best demonstrates safe assessment and evaluation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Assess response to the current treatment and escalate abnormal findings under protocol

60. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies new wheezing after exposure to a known trigger.. Which next action best demonstrates safe assessment and evaluation?

- A. Clarify onset, severity, associated symptoms, and factors that change the level of urgency
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

61. During a routine follow-up call, an ambulatory nurse identifies multiple medicines prescribed by different clinicians.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Coordinate the appropriate resources, clarify responsibilities, and establish follow-up
- D. Refer the concern to another team without documenting or confirming follow-up

62. After reviewing a patient-portal message, an ambulatory nurse identifies a recent hospital discharge with several follow-up orders.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Reconcile the plan with the patient, involved clinicians, and documented orders
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

63. At the start of an in-person visit, an ambulatory nurse identifies transportation barriers to specialty appointments.. Which next action best demonstrates safe care planning and implementation?

- A. Identify the practical barrier and adapt the care plan with available support services
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

64. During a scheduled telehealth check-in, an ambulatory nurse identifies food insecurity affecting a nutrition plan.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Coordinate the appropriate resources, clarify responsibilities, and establish follow-up

65. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies frequent missed primary-care visits.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Reconcile the plan with the patient, involved clinicians, and documented orders
- D. Refer the concern to another team without documenting or confirming follow-up

66. During a routine follow-up call, an ambulatory nurse identifies confusion about who will monitor laboratory results.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Identify the practical barrier and adapt the care plan with available support services
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

67. After reviewing a patient-portal message, an ambulatory nurse identifies an unfinished referral for behavioral-health support.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Coordinate the appropriate resources, clarify responsibilities, and establish follow-up
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

68. At the start of an in-person visit, an ambulatory nurse identifies an unclear home-monitoring plan after a medication change.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Reconcile the plan with the patient, involved clinicians, and documented orders

69. During a scheduled telehealth check-in, an ambulatory nurse identifies repeated calls about the same chronic symptom.. Which next action best demonstrates safe care planning and implementation?

- A. Identify the practical barrier and adapt the care plan with available support services
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment

D. Refer the concern to another team without documenting or confirming follow-up

70. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies need for home equipment after a functional decline.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Coordinate the appropriate resources, clarify responsibilities, and establish follow-up
- D. Refer the concern to another team without documenting or confirming follow-up

71. During a routine follow-up call, an ambulatory nurse identifies overlapping appointments with two specialty services.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Reconcile the plan with the patient, involved clinicians, and documented orders

72. After reviewing a patient-portal message, an ambulatory nurse identifies unreconciled over-the-counter products on the medication list.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Identify the practical barrier and adapt the care plan with available support services
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

73. At the start of an in-person visit, an ambulatory nurse identifies incomplete follow-up after an abnormal screening result.. Which next action best demonstrates safe care planning and implementation?

- A. Coordinate the appropriate resources, clarify responsibilities, and establish follow-up
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

74. During a scheduled telehealth check-in, an ambulatory nurse identifies need for wound supplies at home.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Reconcile the plan with the patient, involved clinicians, and documented orders
- D. Refer the concern to another team without documenting or confirming follow-up

75. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies caregiver strain during complex home care.. Which next action best demonstrates safe care planning and implementation?

- A. Identify the practical barrier and adapt the care plan with available support services
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

76. During a routine follow-up call, an ambulatory nurse identifies uncertain insurance coverage for an ordered service.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Coordinate the appropriate resources, clarify responsibilities, and establish follow-up
- D. Refer the concern to another team without documenting or confirming follow-up

77. After reviewing a patient-portal message, an ambulatory nurse identifies a plan that requires several new self-care behaviors.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Reconcile the plan with the patient, involved clinicians, and documented orders
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

78. At the start of an in-person visit, an ambulatory nurse identifies difficulty obtaining a prescribed device.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Identify the practical barrier and adapt the care plan with available support services

79. During a scheduled telehealth check-in, an ambulatory nurse identifies recent emergency care without scheduled follow-up.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Coordinate the appropriate resources, clarify responsibilities, and establish follow-up

80. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies duplicate therapy orders in the electronic record.. Which next action best demonstrates safe care planning and implementation?

- A. Reconcile the plan with the patient, involved clinicians, and documented orders
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

81. During a routine follow-up call, an ambulatory nurse identifies transition to adult care for a young patient.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Identify the practical barrier and adapt the care plan with available support services
- D. Refer the concern to another team without documenting or confirming follow-up

82. After reviewing a patient-portal message, an ambulatory nurse identifies need for community support after loss of employment.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Coordinate the appropriate resources, clarify responsibilities, and establish follow-up
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

83. At the start of an in-person visit, an ambulatory nurse identifies unresolved symptoms between scheduled visits.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Reconcile the plan with the patient, involved clinicians, and documented orders

84. During a scheduled telehealth check-in, an ambulatory nurse identifies competing treatment plans from two clinicians.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Identify the practical barrier and adapt the care plan with available support services
- D. Refer the concern to another team without documenting or confirming follow-up

85. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies need to prepare for an elective outpatient procedure.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Coordinate the appropriate resources, clarify responsibilities, and establish follow-up
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

86. During a routine follow-up call, an ambulatory nurse identifies inconsistent home measurements submitted to the clinic.. Which next action best demonstrates safe care planning and implementation?

- A. Reconcile the plan with the patient, involved clinicians, and documented orders
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

87. After reviewing a patient-portal message, an ambulatory nurse identifies loss of access to the patient portal.. Which next action best demonstrates safe care planning and implementation?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Identify the practical barrier and adapt the care plan with available support services

88. At the start of an in-person visit, an ambulatory nurse identifies a delayed response to a critical test result.. Which next action best demonstrates safe professional practice?

- A. Follow the established safety, privacy, or reporting policy and document objective facts
- B. Provide generic information without assessing understanding or context

- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

89. During a scheduled telehealth check-in, an ambulatory nurse identifies a patient complaint about disrespectful communication.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Escalate through the appropriate leadership or safety pathway while protecting the patient
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

90. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a near miss involving a look-alike medication.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Use structured communication to clarify roles, expectations, and the next safe action
- D. Refer the concern to another team without documenting or confirming follow-up

91. During a routine follow-up call, an ambulatory nurse identifies a coworker asking for access beyond their role.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Follow the established safety, privacy, or reporting policy and document objective facts
- D. Refer the concern to another team without documenting or confirming follow-up

92. After reviewing a patient-portal message, an ambulatory nurse identifies an unverified patient message routed to the wrong team.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context

- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Escalate through the appropriate leadership or safety pathway while protecting the patient

93. At the start of an in-person visit, an ambulatory nurse identifies a broken process for documenting telephone advice.. Which next action best demonstrates safe professional practice?

- A. Use structured communication to clarify roles, expectations, and the next safe action
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

94. During a scheduled telehealth check-in, an ambulatory nurse identifies a concern that a handoff omitted key information.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Follow the established safety, privacy, or reporting policy and document objective facts
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

95. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a request to change a safety procedure without data.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Escalate through the appropriate leadership or safety pathway while protecting the patient
- D. Refer the concern to another team without documenting or confirming follow-up

96. During a routine follow-up call, an ambulatory nurse identifies a pattern of staff skipping a required double check.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Use structured communication to clarify roles, expectations, and the next safe action

97. After reviewing a patient-portal message, an ambulatory nurse identifies a family member seeking information without permission.. Which next action best demonstrates safe professional practice?

- A. Follow the established safety, privacy, or reporting policy and document objective facts
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

98. At the start of an in-person visit, an ambulatory nurse identifies a clinic evacuation drill with unclear staff roles.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Escalate through the appropriate leadership or safety pathway while protecting the patient
- D. Refer the concern to another team without documenting or confirming follow-up

99. During a scheduled telehealth check-in, an ambulatory nurse identifies a conflict between patient preference and scheduling convenience.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Use structured communication to clarify roles, expectations, and the next safe action
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

100. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a recurring delay in room turnover.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Follow the established safety, privacy, or reporting policy and document objective facts
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

101. During a routine follow-up call, an ambulatory nurse identifies a report of an unsecured workstation.. Which next action best demonstrates safe professional practice?

- A. Escalate through the appropriate leadership or safety pathway while protecting the patient
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

102. After reviewing a patient-portal message, an ambulatory nurse identifies a request to delegate a task beyond established competence.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Use structured communication to clarify roles, expectations, and the next safe action

103. At the start of an in-person visit, an ambulatory nurse identifies a discrepancy between the medication list and dispensing history.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Follow the established safety, privacy, or reporting policy and document objective facts
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

104. During a scheduled telehealth check-in, an ambulatory nurse identifies a patient grievance about a billing communication.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Escalate through the appropriate leadership or safety pathway while protecting the patient

105. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a new staff member who needs procedure validation.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Use structured communication to clarify roles, expectations, and the next safe action
- D. Refer the concern to another team without documenting or confirming follow-up

106. During a routine follow-up call, an ambulatory nurse identifies a trend of missed follow-up tasks in the inbox.. Which next action best demonstrates safe professional practice?

- A. Follow the established safety, privacy, or reporting policy and document objective facts
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

107. After reviewing a patient-portal message, an ambulatory nurse identifies a concern that health information was discussed in a public area.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Escalate through the appropriate leadership or safety pathway while protecting the patient
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

108. At the start of an in-person visit, an ambulatory nurse identifies a patient request for an accommodation.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Use structured communication to clarify roles, expectations, and the next safe action

109. During a scheduled telehealth check-in, an ambulatory nurse identifies a change in workflow that affects several departments.. Which next action best demonstrates safe professional practice?

- A. Follow the established safety, privacy, or reporting policy and document objective facts
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

110. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a suspected breach of professional boundaries.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Escalate through the appropriate leadership or safety pathway while protecting the patient
- D. Refer the concern to another team without documenting or confirming follow-up

111. During a routine follow-up call, an ambulatory nurse identifies a patient safety event with incomplete documentation.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Use structured communication to clarify roles, expectations, and the next safe action
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

112. After reviewing a patient-portal message, an ambulatory nurse identifies a disagreement about ownership of a referral.. Which next action best demonstrates safe professional practice?

- A. Follow the established safety, privacy, or reporting policy and document objective facts
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

113. At the start of an in-person visit, an ambulatory nurse identifies a staff question about a potential conflict of interest.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Escalate through the appropriate leadership or safety pathway while protecting the patient

114. During a scheduled telehealth check-in, an ambulatory nurse identifies a request to introduce a new quality metric.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Use structured communication to clarify roles, expectations, and the next safe action
- D. Refer the concern to another team without documenting or confirming follow-up

115. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a concern about delayed maintenance of clinical equipment.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Follow the established safety, privacy, or reporting policy and document objective facts
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

116. During a routine follow-up call, an ambulatory nurse identifies a patient request for help understanding an advance directive.. Which next action best demonstrates safe professional practice?

- A. Escalate through the appropriate leadership or safety pathway while protecting the patient
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

117. After reviewing a patient-portal message, an ambulatory nurse identifies a pattern of incomplete incident reports.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Use structured communication to clarify roles, expectations, and the next safe action
- D. Refer the concern to another team without documenting or confirming follow-up

118. At the start of an in-person visit, an ambulatory nurse identifies a suggestion to use personal texting for patient communication.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Follow the established safety, privacy, or reporting policy and document objective facts

119. During a scheduled telehealth check-in, an ambulatory nurse identifies a request to release information to an outside organization.. Which next action best demonstrates safe professional practice?

- A. Escalate through the appropriate leadership or safety pathway while protecting the patient
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment

D. Refer the concern to another team without documenting or confirming follow-up

120. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a recurring shortage of essential supplies.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Use structured communication to clarify roles, expectations, and the next safe action

121. During a routine follow-up call, an ambulatory nurse identifies a concern that a policy is applied inconsistently.. Which next action best demonstrates safe professional practice?

- A. Provide generic information without assessing understanding or context
- B. Follow the established safety, privacy, or reporting policy and document objective facts
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

122. After reviewing a patient-portal message, an ambulatory nurse identifies a patient who prefers short written instructions.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Adapt communication to the patient's stated access, language, sensory, or learning needs
- D. Refer the concern to another team without documenting or confirming follow-up

123. At the start of an in-person visit, an ambulatory nurse identifies a caregiver who needs to learn a new monitoring skill.. Which next action best demonstrates safe patient education?

- A. Prioritize essential information, invite questions, and verify the patient can perform the task
- B. Provide generic information without assessing understanding or context

- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

124. During a scheduled telehealth check-in, an ambulatory nurse identifies a patient who has limited experience with video visits.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Use plain language, a tailored teaching method, and teach-back to confirm understanding
- D. Refer the concern to another team without documenting or confirming follow-up

125. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a patient who uses a hearing device.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Adapt communication to the patient's stated access, language, sensory, or learning needs

126. During a routine follow-up call, an ambulatory nurse identifies a patient who prefers communication in another language.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Prioritize essential information, invite questions, and verify the patient can perform the task
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

127. After reviewing a patient-portal message, an ambulatory nurse identifies a patient overwhelmed by a new chronic diagnosis.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context

- B. Use plain language, a tailored teaching method, and teach-back to confirm understanding
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

128. At the start of an in-person visit, an ambulatory nurse identifies a patient with difficulty reading standard labels.. Which next action best demonstrates safe patient education?

- A. Adapt communication to the patient's stated access, language, sensory, or learning needs
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

129. During a scheduled telehealth check-in, an ambulatory nurse identifies a teenager asking a sensitive health question.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Prioritize essential information, invite questions, and verify the patient can perform the task

130. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a patient who learns best by demonstration.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Use plain language, a tailored teaching method, and teach-back to confirm understanding
- D. Refer the concern to another team without documenting or confirming follow-up

131. During a routine follow-up call, an ambulatory nurse identifies a patient who needs to prepare for a procedure.. Which next action best demonstrates safe patient education?

- A. Adapt communication to the patient's stated access, language, sensory, or learning needs
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

132. After reviewing a patient-portal message, an ambulatory nurse identifies a family requesting to participate in teaching.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Prioritize essential information, invite questions, and verify the patient can perform the task

133. At the start of an in-person visit, an ambulatory nurse identifies a patient with low confidence using a portal.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Use plain language, a tailored teaching method, and teach-back to confirm understanding
- D. Refer the concern to another team without documenting or confirming follow-up

134. During a scheduled telehealth check-in, an ambulatory nurse identifies a patient who reports trouble remembering instructions.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Adapt communication to the patient's stated access, language, sensory, or learning needs
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

135. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a patient who needs information in an accessible format.. Which next action best demonstrates safe patient education?

- A. Prioritize essential information, invite questions, and verify the patient can perform the task
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

136. During a routine follow-up call, an ambulatory nurse identifies a patient who has cultural preferences affecting diet choices.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Use plain language, a tailored teaching method, and teach-back to confirm understanding
- D. Refer the concern to another team without documenting or confirming follow-up

137. After reviewing a patient-portal message, an ambulatory nurse identifies a patient with anxiety during health discussions.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Adapt communication to the patient's stated access, language, sensory, or learning needs
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

138. At the start of an in-person visit, an ambulatory nurse identifies a patient who wants to compare online information.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Prioritize essential information, invite questions, and verify the patient can perform the task

139. During a scheduled telehealth check-in, an ambulatory nurse identifies a patient who needs to learn wound care at home.. Which next action best demonstrates safe patient education?

- A. Use plain language, a tailored teaching method, and teach-back to confirm understanding
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

140. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a patient with a visual impairment.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Adapt communication to the patient's stated access, language, sensory, or learning needs
- D. Refer the concern to another team without documenting or confirming follow-up

141. During a routine follow-up call, an ambulatory nurse identifies a patient who is unfamiliar with self-injection.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Prioritize essential information, invite questions, and verify the patient can perform the task

142. After reviewing a patient-portal message, an ambulatory nurse identifies a caregiver managing competing responsibilities.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Use plain language, a tailored teaching method, and teach-back to confirm understanding
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

143. At the start of an in-person visit, an ambulatory nurse identifies a patient who asks few questions during visits.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Adapt communication to the patient's stated access, language, sensory, or learning needs
- D. Refer the concern to another team without documenting or confirming follow-up

144. During a scheduled telehealth check-in, an ambulatory nurse identifies a patient with limited financial resources for the plan.. Which next action best demonstrates safe patient education?

- A. Prioritize essential information, invite questions, and verify the patient can perform the task
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

145. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a patient who needs warning-sign instructions.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Use plain language, a tailored teaching method, and teach-back to confirm understanding
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

146. During a routine follow-up call, an ambulatory nurse identifies a patient who has difficulty concentrating after a diagnosis.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Adapt communication to the patient's stated access, language, sensory, or learning needs

147. After reviewing a patient-portal message, an ambulatory nurse identifies a patient who wants to include a support person by phone.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Prioritize essential information, invite questions, and verify the patient can perform the task
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

148. At the start of an in-person visit, an ambulatory nurse identifies a patient who needs a clear medication routine.. Which next action best demonstrates safe patient education?

- A. Use plain language, a tailored teaching method, and teach-back to confirm understanding
- B. Provide generic information without assessing understanding or context
- C. Delay action until the next planned appointment without further assessment
- D. Refer the concern to another team without documenting or confirming follow-up

149. During a scheduled telehealth check-in, an ambulatory nurse identifies a patient who is concerned about privacy in telehealth.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Refer the concern to another team without documenting or confirming follow-up
- D. Adapt communication to the patient's stated access, language, sensory, or learning needs

150. While coordinating a transition-of-care follow-up, an ambulatory nurse identifies a patient who needs to practice a device technique.. Which next action best demonstrates safe patient education?

- A. Provide generic information without assessing understanding or context
- B. Delay action until the next planned appointment without further assessment
- C. Prioritize essential information, invite questions, and verify the patient can perform the task
- D. Refer the concern to another team without documenting or confirming follow-up

Practice Exam 6: Answer Key and Explanations

1. **D** — The keyed response is safest because it identifies the immediate priority and uses a structured ambulatory nursing process. It supports timely assessment, clear communication, and an appropriate follow-up plan. Generic information, avoidable delay, or an unconfirmed handoff can leave the patient without needed support. Documenting the assessment and next steps promotes accountability, continuity, and safer coordination across the care team.
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3. **C** — The keyed response is safest because it identifies the immediate priority and uses a structured ambulatory nursing process. It supports timely assessment, clear communication, and an appropriate follow-up plan. Generic information, avoidable delay, or an unconfirmed handoff can leave the patient without needed support. Documenting the assessment and next steps promotes accountability, continuity, and safer coordination across the care team.
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