PRACTICE EXAM 28: WATER UTILITY WORKER SIMULATION (100 QUESTIONS)

This independent practice simulation contains 100 four-option multiple-choice questions. Select the best answer for each item, complete the exam before reviewing the answer key, and use the explanations to identify the field principle behind each decision. The current official examination notice controls live testing conditions.

1. In a location with limited equipment access, which action best establishes the system context before work begins?

A. Choose the nearest tool and begin the physical task.
B. Trace the asset, flow path, isolation boundary, and public consequence.
C. Assume the visible pipe is the only affected component.
D. Wait until restoration to identify connected customers.

2. In a location with limited equipment access, what is the primary function of a distribution main?

A. Store all treated water for the entire service area.
B. Measure each customer connection without a meter.
C. Remove every contaminant through treatment inside the pipe.
D. Supply water to connected services and appurtenances within the network.

3. In a location with limited equipment access, what should a worker do when the mapped asset cannot be confirmed in the field?

A. Force the most convenient nearby valve.
B. Continue because the map is presumed accurate.
C. Pause, protect the area, and report the discrepancy before operating or excavating.
D. Change the record silently after finishing the work.

4. In a location with limited equipment access, which item is an appurtenance rather than a length of main?

A. A valve, hydrant, meter, or other connected operating device.
B. A section of undisturbed soil.
C. A traffic lane outside the work area.
D. A customer complaint without an identified asset.

5. Why is normal valve position important during planning?

A. It proves the valve will operate without field verification.
B. It eliminates the need for pressure checks.
C. It determines the correct traffic-control device by itself.
D. It helps predict isolation, customer impact, and the expected system response.

6. In a location with limited equipment access, which description best fits a complete work-order closeout?

A. It states only that the crew left the location.
B. It lists tools without describing the repair result.
C. It records the asset, condition, work performed, verification, and follow-up needs.
D. It removes all notes that could require later attention.

7. In a location with limited equipment access, what is the best response to an unexpected change in site conditions?

A. Stop at the safe boundary, protect the area, communicate, and revise the plan.
B. Continue quickly to avoid explaining the change.
C. Hide the change if the original task seems nearly complete.
D. Use a stronger tool without reassessing the hazard.

8. Why are crew roles assigned before a critical operation?

A. They allow everyone to perform the same task independently.
B. They clarify who directs, operates, observes, communicates, and records the action.
C. They eliminate the need for signals or confirmation.
D. They transfer all responsibility to the newest worker.

9. In a location with limited equipment access, which approach best supports public service during a utility interruption?

A. Protect the area, provide confirmed information, and communicate through the proper channel.
B. Promise an exact restoration time without confirmation.
C. Argue that the interruption is not the worker's concern.
D. Speculate about customer responsibility at the work site.

10. A service line is best described as what?

A. A public roadway drainage pipe.
B. A temporary hose used for dewatering.
C. A valve operator's access key.
D. A connection carrying potable water from a main toward a meter or customer point.

11. Before repairing a service leak, what should be confirmed first?

A. Only the nearest visible wet spot.
B. Only the customer's reported estimate of pipe depth.
C. The service identity, route, control points, material, and customer-side boundary.
D. Only the replacement fitting's color.

12. In a location with limited equipment access, what is the purpose of a service stop or curb stop?

A. To measure the customer’s total water use.
B. To provide local control of water flow to a service connection.
C. To support a roadway traffic taper.
D. To replace every main isolation valve.

13. Why must a service box remain accessible after restoration?

A. It increases the pressure inside the service line.
B. It guarantees the meter is accurate without inspection.
C. It prevents every customer-side plumbing problem.
D. Future workers need to locate and operate the control without unnecessary excavation.

14. In a location with limited equipment access, which fitting-selection practice is safest?

A. Use the cheapest fitting that reaches both pipe ends.
B. Match size, material, pressure rating, joint method, and approved requirements.
C. Choose by appearance without checking the pipe material.
D. Use a service fitting as a substitute for a main repair design.

15. If water continues after a service stop is closed, how should the condition be treated?

A. Assume the water is harmless and reach into the opening.
B. Remove the fitting immediately to see what happens.
C. Treat the service as pressurized until the cause is investigated and controlled.
D. Declare isolation complete because the handle moved.

16. In a location with limited equipment access, which step belongs before final service backfill?

A. Inspect the repair, check the surrounding condition, and confirm the approved restoration steps.
B. Hide the joint so no one can inspect it later.
C. Open every nearby valve fully without observation.
D. Record the job as complete before testing.

17. A customer asks a worker to repair unrelated private plumbing. What is the best response?

A. Perform the work without authorization.
B. Promise that the utility will pay for it.
C. Acknowledge the concern and refer it through the appropriate service channel.
D. Dismiss the customer without recording the concern.

18. In a location with limited equipment access, what is the most useful observation when investigating a service complaint?

A. The asset identity, location, symptom, timing, and conditions that can be verified.
B. A conclusion about blame before inspection.
C. A guess about hidden piping from surface color.
D. A promise that the issue will never recur.

19. In a location with limited equipment access, what should be assessed before opening a water main?

A. Only the pavement color above the pipe.
B. Only the replacement crew’s preferred tool.
C. Only the amount of water visible at the surface.
D. The line’s function, pressure condition, connected services, isolation options, and hazards.

20. Why can an unsupported bend become a leak or separation point?

A. Bends automatically remove all internal pressure.
B. Pressure forces at the change in direction need a designed path for restraint.

C. Soil always provides identical support at every location.
D. A fitting’s paint prevents movement.

21. Why must pipe material be verified before choosing a repair method?

A. All pipes respond identically to impact and heat.
B. Materials differ in joining, handling, damage, corrosion, and compatibility requirements.
C. Material matters only after the trench is backfilled.
D. Color alone establishes the approved repair method.

22. In a location with limited equipment access, what is a major purpose of bedding beneath buried pipe?

A. To create a replacement for every joint gasket.
B. To increase traffic speed above the trench.
C. To distribute support and help maintain line, grade, and load transfer.
D. To eliminate the need for correct alignment.

23. Why is alignment important at a pipe joint?

A. It lets the gasket, fitting, and pipe share load without forced distortion.
B. It permits bolts to pull any pipe into place.
C. It removes the need for compatible dimensions.
D. It guarantees no inspection is needed.

24. In a location with limited equipment access, what does adequate cover help protect against?

A. Every possible corrosion mechanism regardless of material.
B. A wrong valve operation by itself.
C. The need for any future locating work.
D. Surface loading, impact, settlement effects, and exposure of the buried pipe.

25. Why might the wettest surface point not be the leak source?

A. Water always rises directly above a break.
B. Water can travel through soil and emerge away from the pressure-boundary defect.
C. Surface water cannot move through soil.
D. A nearby valve must be the source of every wet spot.

26. In a location with limited equipment access, what should be documented when corrosion is found beyond the planned repair?

A. The observed deterioration and the need for review or follow-up.
B. Ignore it because the original work order is narrow.
C. Cover it without recording the condition.
D. Replace unrelated assets without authorization.

27. In a location with limited equipment access, which statement about a repair coupling is most accurate?

A. Every coupling provides identical restraint in every geometry.
B. A coupling removes the need to support pipe ends.
C. A coupling can correct any misalignment by tightening harder.
D. It solves a defined connection problem only when dimensions, material, and restraint needs match.

28. In a location with limited equipment access, which valve function is most associated with routine isolation?

A. Measuring customer consumption.
B. Providing roadway warning to drivers.
C. Separating a line segment from pressure or flow for authorized work.
D. Removing all sediment from every main automatically.

29. In a location with limited equipment access, what is the safest response to unexpected resistance while operating a valve?

A. Attach a longer bar immediately.
B. Stop, maintain control, and investigate the cause instead of adding uncontrolled force.
C. Strike the operator until it turns.
D. Assume the valve is fully open or closed.

30. Why is a hydrant’s controlling valve important?

A. It measures the customer’s monthly use.
B. It replaces the hydrant cap and chain.
C. It governs the hydrant’s connection to the pressurized main.
D. It determines the roadway speed limit.

31. In a location with limited equipment access, what should be planned before opening a hydrant for flushing?

A. The discharge route, drainage, erosion control, traffic protection, and authorized rate of operation.
B. Only the color of the hydrant body.
C. Only the operator’s preferred opening speed.
D. Only the final meter reading.

32. In a location with limited equipment access, what is a sound meter-reading practice?

A. Copy numbers without checking the address or identifier.
B. Estimate a reading whenever the register is difficult.
C. Change the register to match an expected bill.
D. Match the meter to the correct asset, read the register, and record the observed condition.

33. In a location with limited equipment access, what may an inaccessible meter box indicate?

A. A maintenance and access problem requiring documentation and an approved response.
B. Proof that the meter is inaccurate.
C. Proof that the customer caused every leak.
D. A reason to remove private structures without authorization.

34. How should a suspected tamper indicator be handled?

A. Accuse the customer immediately.
B. Alter the seal before taking a record.
C. Secure the area, document observed facts, and notify the responsible channel.
D. Ignore it if the meter still registers flow.

35. Why should a hydrant be checked for outlet-cap condition?

A. The cap controls all main pressure remotely.
B. The cap makes traffic control unnecessary.
C. The cap determines the meter reading.
D. A missing or damaged cap can affect serviceability, leakage, and public safety.

36. In a location with limited equipment access, what does an inspection of a valve box accomplish?

A. It confirms the valve is closed without operating or testing.
B. It checks location, access, condition, and the ability to reach the operating point.
C. It replaces the need for system records.
D. It guarantees the valve cannot leak below ground.

37. In a location with limited equipment access, what is the central purpose of a pipe joint?

A. To provide a traffic warning by itself.
B. To create a pressure-tight and structurally suitable connection between components.
C. To replace every required pipe support.
D. To make material compatibility irrelevant.

38. Why are mechanical-joint bolts tightened evenly?

A. Uneven loading improves every gasket seal.
B. The first bolt should always be fully tightened before others.
C. Even loading helps compress the gasket and gland uniformly around the pipe.
D. Bolt force has no relation to leakage.

39. In a location with limited equipment access, what does a restrained joint address beyond sealing?

A. It replaces all excavation protection.
B. It measures the flow rate through the pipe.
C. It guarantees the pipe needs no alignment.
D. It helps resist axial movement or separation caused by pressure and geometry.

40. In a location with limited equipment access, what should be done with a gasket that is cut or contaminated?

A. Replace or handle it according to the approved procedure before assembly.
B. Install it quickly because compression hides all damage.
C. Add random sealant to compensate.
D. Turn it over and use the damaged side inside.

41. How should a misaligned flange be corrected?

A. Use bolts as a lever to force alignment.
B. Increase torque until the gap disappears.

C. Correct pipe support or position so the faces align without drawing them together by bolts.
D. Leave the gap and rely on sealant alone.

42. In a location with limited equipment access, what is a risk of cross-threading a connection?

A. It improves thread engagement automatically.
B. It changes a threaded joint into a flange.
C. It eliminates the need for inspection.
D. It can damage the threads and prevent a reliable pressure seal.

43. In a location with limited equipment access, what does flexibility in a coupling mean?

A. The joint can accept any angle and no support.
B. The joint can accommodate only the movement or transition allowed by its design.
C. The coupling provides unlimited restraint.
D. Alignment becomes optional after tightening.

44. In a location with limited equipment access, which sequence best supports return to service after a joint repair?

A. Inspect, test as required, repressurize gradually, observe, restore, and document.
B. Open fully and leave before checking the joint.
C. Backfill first and test only if a leak returns.
D. Record completion before pressure is restored.

45. Why must pipe ends be cleaned before joining?

A. Dirt or damage can prevent the gasket or sealing surface from performing.
B. Cleanliness matters only for appearance.
C. Soil improves the seal when compressed.
D. A dirty surface increases material compatibility.

46. In a location with limited equipment access, what should guide power-tool selection?

A. The tool with the largest motor regardless of task.
B. The tool used by the previous crew for convenience.
C. The task, material, access, force, energy source, and required finish.
D. The tool that requires the least inspection.

47. In a location with limited equipment access, what is a key pre-use check for a power tool?

A. Check only whether it starts.
B. Inspect guards, controls, cord or hose, handles, and the tool’s operating condition.
C. Remove a guard that slows the task.
D. Test it while pointed toward coworkers.

48. Why should a compressed-air hose be routed carefully?

A. Air hoses are harmless when the task is short.
B. A hose automatically locks every fitting.
C. Routing matters only after the tool is disconnected.
D. It can create stored-energy, whip, trip, and movement hazards.

49. In a location with limited equipment access, what is unsafe use of compressed air?

A. Using a compatible tool with controlled pressure.
B. Inspecting a hose before connection.
C. Depressurizing before disconnecting a coupling.
D. Pointing it at a person or using it to clean skin or clothing.

50. In a location with limited equipment access, what is an important pump-planning question?

A. Where will the discharge go, and can it erode soil or affect people and property?
B. Only whether the pump is the loudest available.
C. Only whether the intake reaches the deepest point.
D. Only whether the hose is the same color as the pump.

51. Why must a generator be operated in a ventilated location?

A. Ventilation increases electrical voltage automatically.
B. Indoor operation is safe if a door is cracked.
C. Combustion exhaust can create a carbon-monoxide hazard and ventilation reduces exposure.
D. Exhaust is harmless when the generator is small.

52. In a location with limited equipment access, what should happen before clearing a pump blockage?

A. Reach in while the pump is running slowly.
B. Shut down and control the energy before reaching into or adjusting the equipment.
C. Strike the intake with a hand tool while energized.
D. Ask another worker to hold the switch on.

53. In a location with limited equipment access, what is a safe generator connection practice?

A. Connect directly to building wiring with a homemade lead.
B. Use approved cords, loads, placement, and electrical procedures without improvised backfeed.
C. Place the generator beside a doorway for convenience.
D. Use damaged cords if the load is temporary.

54. Why is equipment shutdown part of safe operation?

A. Adjustment, clearing, refueling, and movement often expose workers to stored energy.

B. Shutdown is needed only when the equipment is broken.
C. Running equipment is safer during adjustment because it saves time.
D. A quick task never requires isolation.

55. In a location with limited equipment access, which condition can increase cave-in risk?

A. A clear work order by itself.
B. A clean tool box outside the trench.
C. Rain, seepage, vibration, surcharge, cracking, or changed soil conditions.
D. A freshly painted vehicle with no load.

56. In a location with limited equipment access, what is the purpose of a protective excavation system?

A. To guarantee every surrounding utility is inactive.
B. To make access and inspection unnecessary.
C. To permit work outside the protected area.
D. To reduce worker exposure to cave-ins through sloping, shoring, shielding, or an approved method.

57. In a location with limited equipment access, what is a limitation of a trench shield?

A. It makes all soil outside the shield stable.
B. It permits workers to stand beneath unsupported ground.
C. It protects only the area within the shield when properly placed and used.
D. It eliminates the need for safe entry and exit.

58. In a location with limited equipment access, what is the role of a competent person in excavation work?

A. Operate every tool regardless of training.
B. Approve unrelated customer billing decisions.
C. Replace all traffic-control responsibilities automatically.

D. Recognize hazards, inspect conditions, and direct corrective action under the applicable rule.

59. Why must access and egress remain clear?

A. It makes soil stronger.
B. Workers need a usable route to enter, move, and leave the excavation safely.
C. It changes the trench into a shield.
D. It eliminates the need for inspection.

60. In a location with limited equipment access, what should happen after a crack develops at an excavation edge?

A. Workers leave the exposure and the condition is evaluated before reentry.
B. Continue because the pipe is nearly exposed.
C. Place a cone on the crack and keep digging.
D. Stand below the crack to watch it closely.

61. In a location with limited equipment access, what does underground utility locating provide?

A. Records, marks, and information that guide cautious exposure and coordination.
B. Absolute proof that no unmarked facility exists.
C. Permission to excavate without observing the marks.
D. A replacement for supporting an exposed utility.

62. How should an unexpected underground conduit be handled?

A. Pull it aside to make room for the water pipe.
B. Stop, protect it, and coordinate verification or conflict resolution before continuing.
C. Assume it is abandoned and cut it.
D. Backfill around it without recording the discovery.

63. Why should spoil and equipment be managed near an excavation edge?

A. They improve the soil simply by being nearby.
B. They prevent all water from entering the trench.
C. They can add surcharge, fall into the cut, or affect wall stability and access.
D. They make protective systems unnecessary.

64. In a location with limited equipment access, what should come before selecting PPE?

A. Choose the heaviest PPE without assessing the task.
B. Treat PPE as a substitute for traffic control.
C. Use familiar PPE even when it does not match the exposure.
D. Identify the hazard and apply feasible isolation, guarding, distance, or work controls.

65. Why must a work zone be established before the hazard is created?

A. Drivers, pedestrians, and workers need a protected and understandable path around the task.
B. Traffic devices are useful only after equipment enters the lane.
C. A few cones always replace a complete plan.
D. The public can choose its own route through the work area.

66. In a location with limited equipment access, what is a key requirement for a spotter or guide?

A. Standing between the truck and a fixed object.
B. Giving signals while performing another attention-demanding task.
C. A visible position, clear signal, protected escape path, and authority to stop movement.
D. Continuing signals after visual contact is lost.

67. In a location with limited equipment access, what should happen when an operator loses sight of the backing guide?

A. Continue slowly using mirrors alone.
B. Back toward the last signal.
C. Ask pedestrians to move closer and guide informally.
D. The vehicle stops until communication and a clear path are reestablished.

68. In a location with limited equipment access, which vehicle inspection item directly supports load security?

A. Paint color on the cab.
B. Tie-downs, restraints, attachment points, and the condition of the load.
C. The number of windows in the office.
D. The driver’s preferred route home.

69. In a location with limited equipment access, what does high-visibility clothing accomplish?

A. It helps make workers more conspicuous to approaching drivers and equipment operators.
B. It physically stops a moving vehicle.
C. It replaces barriers and traffic devices.
D. It guarantees drivers will obey every instruction.

70. In a location with limited equipment access, what is a sound manual-lifting decision?

A. Jerking the load to overcome resistance.
B. Twisting while carrying because the distance is short.
C. Assess weight, path, footing, grip, assistance, and mechanical options before lifting.
D. Lifting alone to avoid delaying the crew.

71. How should a specific hazard report be written?

A. Use only the word “unsafe.”
B. Assign blame without describing the condition.
C. Omit the report if no injury occurred.
D. State the location, condition, exposure, immediate control, and needed follow-up.

72. Why should a vehicle be positioned carefully near an excavation?

A. Its movement, load, and surcharge can affect the edge, workers, and escape path.
B. Vehicles cannot influence soil stability.
C. Parking closer always improves safety.
D. The excavation makes backing alarms unnecessary.

73. In a location with limited equipment access, what must be verified after a valve is used for isolation?

A. Only the direction the handle points.
B. The expected pressure, flow, or other approved indication of the isolated condition.
C. Only the time written on the work order.
D. Only whether nearby traffic noticed the operation.

74. In a location with limited equipment access, what is the difference between flushing and disinfection?

A. They are identical steps in every repair.
B. Flushing always replaces sampling or release criteria.
C. Flushing moves unwanted water or debris; disinfection follows a controlled microbial-treatment procedure.
D. Disinfection is only a traffic-control activity.

75. In a location with limited equipment access, what creates a cross-connection concern?

A. Any visible pipe regardless of connection.

B. A clean tool stored in a truck.
C. A meter reading with no physical connection.
D. A possible link between potable water and a nonpotable source under pressure conditions.

76. Why must pipe ends be protected during potable-water work?

A. Capping increases customer meter accuracy.
B. Open ends can admit soil, oils, chemicals, organisms, or other contaminants.
C. Protection makes pressure verification unnecessary.
D. Any cover is acceptable even if dirty.

77. In a location with limited equipment access, what is a useful water-quality observation record?

A. A promise that no health concern exists.
B. A conclusion about the cause before review.
C. An accusation against the nearest customer.
D. Location, timing, operation, appearance, customer report, and facts that can be verified.

78. In a location with limited equipment access, what is the first priority during a main break?

A. Protect people and the public while establishing control of the water and work area.
B. Enter the water immediately to reach a valve.
C. Start repair before traffic protection.
D. Wait for complete information while the hazard expands.

79. Why should repressurization be gradual after a repair?

A. Rapid opening always prevents water hammer.
B. A repaired joint cannot move under pressure.
C. It allows the crew to observe the joint and surrounding system for leakage or movement.
D. Gradual operation matters only for meters.

80. In a location with limited equipment access, what should govern a disinfection or sampling release decision?

A. A worker’s memory of another project.
B. The current utility procedure and applicable regulatory or project requirements.
C. The color of the flushed water alone.
D. A customer’s request to restore service immediately.

81. How does system integrity relate to recordkeeping?

A. Records matter only for billing.
B. A record cannot affect future emergency response.
C. Accurate records help future crews understand asset condition, operation, and unresolved risk.
D. Deleting abnormal notes improves system reliability.

82. In a location with limited equipment access, what is the best tone for a difficult customer interaction?

A. Argumentative and certain about unverified causes.
B. Dismissive because the work order is technical.
C. Promising every requested outcome immediately.
D. Calm, respectful, factual, and within the worker’s authority.

83. In a location with limited equipment access, what does closed-loop communication require?

A. A single vague statement shouted across traffic.
B. The instruction is stated, understood, acknowledged, and confirmed when completed.
C. Assuming silence means agreement.
D. Changing the plan without informing the crew.

84. When should a worker escalate a concern?

A. When the condition, risk, or decision exceeds the worker's authority or the plan's assumptions.
B. Only after an injury occurs.
C. Never, because escalation delays the job.
D. After changing the field condition without reporting it.

85. In a location with limited equipment access, which field record is most useful to the next crew?

A. A short statement that says only "completed."
B. A list of opinions without measurements or identifiers.
C. A record that omits temporary controls.
D. A factual account of the asset, condition, action, verification, and remaining concern.

86. In a location with limited equipment access, what is the best response after a worker damages a fitting accidentally?

A. Stop, protect the system, notify the supervisor, and document the condition honestly.
B. Hide the damage and continue with the original plan.
C. Blame another worker before controlling the area.
D. Leave because the damage seems minor.

87. A supervisor's plan conflicts with an observed immediate hazard. What should the worker do?

A. Ignore the hazard because the plan came first.
B. Argue without protecting the area.
C. State the observation, apply immediate protection, and request direction before continuing.
D. Continue and mention it only in the final record.

88. In a location with limited equipment access, what does staying within authority mean during public contact?

A. Answer every question from personal opinion.
B. Provide confirmed task information and refer policy, billing, health, or legal decisions properly.
C. Make promises on behalf of another department.
D. Refuse all communication because policy is complex.

89. In a location with limited equipment access, which choice best represents situational judgment?

A. Choose a dramatic repair before identifying the hazard.
B. Collect paperwork while people remain exposed.
C. Select the fastest action regardless of evidence.
D. Control the immediate risk, verify the condition, communicate, and then perform the authorized task.

90. Why should a worker distinguish observation from interpretation?

A. Facts can be checked, while interpretations may require another authorized evaluation.
B. Interpretations are always more useful than facts.
C. A conclusion becomes true when recorded.
D. Neutral records prevent any future decision.

91. A service route measures 372 inches. What is that length in feet?

A. 30 feet
B. 32 feet
C. 31 feet
D. 33 feet

92. A rectangular excavation section is 3 feet long, 5 feet wide, and 2 feet deep. What is its volume?

A. 30 cubic feet

B. 15 cubic feet
C. 6 cubic feet
D. 10 cubic feet

93. An authorized discharge moves 245 gallons at 35 gallons per minute. How long does it take?

A. 6 minutes
B. 7 minutes
C. 8 minutes
D. 9 minutes

94. A measured flow of 240 units increases by 10 percent. What is the new flow?

A. 216 units
B. 250 units
C. 264 units
D. 274 units

95. A rectangular work area is 6 feet long and 5 feet wide. What is its area?

A. 11 square feet
B. 36 square feet
C. 25 square feet
D. 30 square feet

96. Water moves at 40 units of flow through a cross-sectional area of 2 square units. What is average velocity?

A. 80 flow units per square unit
B. 20 flow units per square unit
C. 42 flow units per square unit

D. 15 flow units per square unit

97. A gauge reads 116 pressure units upstream and 53 downstream. What is the difference?

A. 169 pressure units
B. -63 pressure units
C. 68 pressure units
D. 63 pressure units

98. A material mix uses 3 equal parts. If one part contains 7 units, how many units are in 3 parts?

A. 21 units
B. 10 units
C. 22 units
D. 24 units

99. A pump moves water at 30 gallons per minute for 9 minutes. How many gallons move?

A. 39 gallons
B. 240 gallons
C. 270 gallons
D. 300 gallons

100. A contained volume is 5 cubic feet. Using 7.48 gallons per cubic foot, what is the approximate volume?

A. 32.4 gallons
B. 37.4 gallons
C. 12.48 gallons
D. 44.88 gallons

Practice Exam 28: Answer Key and Explanations

1. B — Trace the asset, flow path, isolation boundary, and public consequence. is correct: Distribution work must be understood as a connected network. A local action can change pressure, flow, service, and public exposure elsewhere. Other choices They skip system identification, connected effects, or timely planning. Verify conditions, follow procedure, and record closeout.

2. D — Supply water to connected services and appurtenances within the network. is correct: A distribution main conveys water through the service network. Its function explains why breaks, valves, services, and hydrants are operationally connected. Other choices They confuse conveyance with storage, measurement, or treatment. Verify conditions, follow procedure, and record closeout.

3. C — Pause, protect the area, and report the discrepancy before operating or excavating. is correct: Field verification takes priority over an unconfirmed record. An incorrect asset decision can create pressure, outage, excavation, or public hazards. Other choices They replace verification with assumption, force, or undocumented correction. Verify conditions, follow procedure, and record closeout.

4. A — A valve, hydrant, meter, or other connected operating device. is correct: Appurtenances make the distribution network operable and maintainable. They provide control, access, measurement, discharge, or other functions tied to the system. Other choices They confuse physical surroundings or reports with connected equipment. Verify conditions, follow procedure, and record closeout.

5. D — It helps predict isolation, customer impact, and the expected system response. is correct: Valve position is an operational fact that supports planning. The expected response depends on the valve, connected lines, and conditions in the field. Other choices They treat position as proof of operation or as a substitute for other controls. Verify conditions, follow procedure, and record closeout.

6. C — It records the asset, condition, work performed, verification, and follow-up needs. is correct: Closeout preserves operational memory and accountability. Future crews may rely on the record when the condition is no longer visible. Other choices They confuse departure, inventory, or deletion with a useful record. Verify conditions, follow procedure, and record closeout.

7. A — Stop at the safe boundary, protect the area, communicate, and revise the plan. is correct: Changed conditions require renewed hazard and authorization review. The original plan may no longer control the actual exposure or technical problem. Other choices They prioritize speed, concealment, or force over reassessment. Verify conditions, follow procedure, and record closeout.

8. B — They clarify who directs, operates, observes, communicates, and records the action. is correct: Shared roles create coordinated situational awareness. Critical operations become safer when instructions and observations have clear owners. Other choices They replace coordination with duplication, silence, or inappropriate delegation. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

9. A — Protect the area, provide confirmed information, and communicate through the proper channel. is correct: Public service combines safety, factual communication, and proper boundaries. Customers need useful information without unsupported promises or accusations. Other choices They introduce speculation, conflict, or authority beyond the assignment. Verify conditions, follow procedure, and record closeout.

10. D — A connection carrying potable water from a main toward a meter or customer point. is correct: Service lines connect the distribution main to the customer connection. The route, material, control points, and boundary determine how service work is handled. Other choices They substitute drainage equipment, tools, or roadway facilities for a water connection. Verify conditions, follow procedure, and record closeout.

11. C — The service identity, route, control points, material, and customer-side boundary. is correct: Service repairs begin with identification and boundary verification. The visible symptom may be away from the defect, and material affects the repair method. Other choices They rely on appearance or one incomplete observation. Verify conditions, follow procedure, and record closeout.

12. B — To provide local control of water flow to a service connection. is correct: A service stop provides localized shutoff capability. Local control can limit the affected area and protect a service repair. Other choices They confuse control with measurement, traffic protection, or main isolation. Verify conditions, follow procedure, and record closeout.

13. D — Future workers need to locate and operate the control without unnecessary excavation. is correct: Access is part of an asset’s function. A buried or blocked control delays maintenance and can enlarge an emergency. Other choices They assign hydraulic, measurement, or customer-plumbing effects to an access structure. Verify conditions, follow procedure, and record closeout.

14. B — Match size, material, pressure rating, joint method, and approved requirements. is correct: Fittings must be compatible with the actual connection. A convenient part can still fail if its dimensions, rating, or joint method do not match. Other choices They replace compatibility with price, appearance, or an unrelated repair method. Verify conditions, follow procedure, and record closeout.

15. C — Treat the service as pressurized until the cause is investigated and controlled. is correct: Handle position alone does not prove pressure has been relieved. Residual flow may reflect incomplete closure, another path, or a different source. Other choices They substitute assumption or immediate disassembly for pressure control. Verify conditions, follow procedure, and record closeout.

16. A — Inspect the repair, check the surrounding condition, and confirm the approved restoration steps. is correct: The repair should be checked before it becomes inaccessible. Inspection and controlled restoration reduce the chance of burying a defect. Other choices They reverse inspection, operation, and documentation. Verify conditions, follow procedure, and record closeout.

17. C — Acknowledge the concern and refer it through the appropriate service channel. is correct: Workers must respect assignment and customer boundaries. A useful referral preserves service while preventing unauthorized work or promises. Other choices They exceed authority or fail to communicate

professionally. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

18. A — The asset identity, location, symptom, timing, and conditions that can be verified. is correct: Good service investigation separates observation from conclusion. Specific facts support the correct repair, referral, and record. Other choices They introduce blame, speculation, or unsupported guarantees. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

19. D — The line's function, pressure condition, connected services, isolation options, and hazards. is correct: A main is a pressure-bearing network asset. Its size, connections, and operating condition determine consequence and control. Other choices They rely on surface appearance, preference, or one symptom. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

20. B — Pressure forces at the change in direction need a designed path for restraint. is correct: Geometry creates thrust that must be resisted. Restraint or designed support protects joints and connected pipe from movement. Other choices They deny pressure forces or substitute paint and uncontrolled soil. Verify conditions, follow procedure, and record closeout.

21. B — Materials differ in joining, handling, damage, corrosion, and compatibility requirements. is correct: Material characteristics affect safe construction and maintenance. A method suitable for one pipe may damage another or produce an unreliable joint. Other choices They assume uniform behavior or rely on appearance. Verify conditions, follow procedure, and record closeout.

22. C — To distribute support and help maintain line, grade, and load transfer. is correct: Bedding supports the pipe and controls point loading. Hidden defects in the base can produce movement or damage after backfill. Other choices They assign sealing, traffic, or alignment-replacement functions to bedding. Verify conditions, follow procedure, and record closeout.

23. A — It lets the gasket, fitting, and pipe share load without forced distortion. is correct: Alignment supports uniform sealing and structural performance. Forcing a misaligned connection can damage the joint even when it appears tight. Other choices They treat bolts or inspection avoidance as substitutes for geometry. Verify conditions, follow procedure, and record closeout.

24. D — Surface loading, impact, settlement effects, and exposure of the buried pipe. is correct: Cover is part of buried-pipe protection. The required depth and backfill condition depend on the approved design and site use. Other choices They overstate cover or confuse it with operation and locating. Verify conditions, follow procedure, and record closeout.

25. B — Water can travel through soil and emerge away from the pressure-boundary defect. is correct: Leak investigation must account for underground flow paths. Tracing evidence before excavation reduces wrong-asset work and unnecessary exposure. Other choices They treat surface location as exact proof. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

26. A — The observed deterioration and the need for review or follow-up. is correct: Visible deterioration can change the risk and repair plan. Accurate escalation lets the responsible authority decide the broader response. Other choices They hide, ignore, or expand work without authority. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

27. D — It solves a defined connection problem only when dimensions, material, and restraint needs match. is correct: Couplings have design limits. The selected product must fit the actual pipe condition and force arrangement. Other choices They treat a coupling as universal, self-supporting, or a substitute for alignment. Verify conditions, follow procedure, and record closeout.

28. C — Separating a line segment from pressure or flow for authorized work. is correct: Isolation is a primary operational valve function. The worker still must identify the valve and verify its effect in the field. Other choices They confuse isolation with measurement, traffic control, or universal flushing. Verify conditions, follow procedure, and record closeout.

29. B — Stop, maintain control, and investigate the cause instead of adding uncontrolled force. is correct: Resistance is information about the asset or condition. Force can damage stems, gears, seats, or the pressure boundary. Other choices They respond to uncertainty with force or assumption. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

30. C — It governs the hydrant's connection to the pressurized main. is correct: Hydrant operation depends on both the outlet and main connection. A worker must understand the full assembly before flow is started or stopped. Other choices They assign measurement, hardware, or traffic functions to the controlling valve. Verify conditions, follow procedure, and record closeout.

31. A — The discharge route, drainage, erosion control, traffic protection, and authorized rate of operation. is correct: Hydrant flow affects the surrounding area as well as the pipe. Uncontrolled discharge can flood, erode, or expose the public. Other choices They ignore water movement, public protection, or procedure. Verify conditions, follow procedure, and record closeout.

32. D — Match the meter to the correct asset, read the register, and record the observed condition. is correct: Measurement depends on correct asset identity and observation. A precise number attached to the wrong meter is still an inaccurate record. Other choices They separate numbers from identity, evidence, and integrity. Verify conditions, follow procedure, and record closeout.

33. A — A maintenance and access problem requiring documentation and an approved response. is correct: Access condition is part of meter-system readiness. The worker should document the obstruction and follow the responsible process. Other choices They draw unsupported conclusions or exceed authority. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

34. C — Secure the area, document observed facts, and notify the responsible channel. is correct: Tamper concerns require neutral evidence handling. The authorized process determines responsibility;

the field worker preserves facts and safety. Other choices They introduce accusation, evidence disturbance, or neglect. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

35. D — A missing or damaged cap can affect serviceability, leakage, and public safety. is correct: Hydrant parts have distinct protection and operating roles. Inspection looks at the assembly and surrounding exposure, not one function only. Other choices They assign unrelated hydraulic, traffic, or measurement functions. Verify conditions, follow procedure, and record closeout.

36. B — It checks location, access, condition, and the ability to reach the operating point. is correct: An operating point must be accessible and identifiable. Physical inspection supports future operation but does not prove every hydraulic condition. Other choices They turn access evidence into unsupported operational proof. Verify conditions, follow procedure, and record closeout.

37. B — To create a pressure-tight and structurally suitable connection between components. is correct: A joint is both a sealing and connection problem. Its performance depends on fit, alignment, sealing, restraint, and inspection. Other choices They reduce the joint to traffic, support, or universal compatibility. Verify conditions, follow procedure, and record closeout.

38. C — Even loading helps compress the gasket and gland uniformly around the pipe. is correct: Uniform compression supports a reliable mechanical seal. Uneven loading can distort the assembly or leave a leak path. Other choices They endorse uneven force or deny the connection between loading and sealing. Verify conditions, follow procedure, and record closeout.

39. D — It helps resist axial movement or separation caused by pressure and geometry. is correct: Restraint transfers or resists forces at the connection. Bends, tees, reducers, and dead ends may require attention to movement. Other choices They confuse structural restraint with safety, measurement, or alignment. Verify conditions, follow procedure, and record closeout.

40. A — Replace or handle it according to the approved procedure before assembly. is correct: A gasket must be compatible, clean, and intact. Compression cannot reliably correct a damaged or contaminated sealing element. Other choices They rely on concealment, improvisation, or orientation tricks. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

41. C — Correct pipe support or position so the faces align without drawing them together by bolts. is correct: Alignment should precede tightening. Forcing a flange can damage faces, gaskets, bolts, or connected pipe. Other choices They use fastener force or sealant to hide bad geometry. Verify conditions, follow procedure, and record closeout.

42. D — It can damage the threads and prevent a reliable pressure seal. is correct: Threaded joints depend on compatible, undamaged engagement. A damaged thread can leak or fail when pressure or torque is applied. Other choices They treat damage as improvement or as permission to skip inspection. Verify conditions, follow procedure, and record closeout.

43. B — The joint can accommodate only the movement or transition allowed by its design. is correct: Flexible products still have defined limits. Movement allowance does not erase dimension, support, or restraint requirements. Other choices They turn a limited feature into universal permission. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

44. A — Inspect, test as required, repressurize gradually, observe, restore, and document. is correct: Return to service is a verification phase. Gradual restoration reveals leakage or movement while the crew can still respond. Other choices They reverse testing, observation, and documentation. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

45. A — Dirt or damage can prevent the gasket or sealing surface from performing. is correct: Sealing surfaces require controlled condition and cleanliness. Contamination can create a leak path or introduce unwanted material into the system. Other choices They assign protective value to dirt or appearance alone. Verify conditions, follow procedure, and record closeout.

46. C — The task, material, access, force, energy source, and required finish. is correct: Tool choice is a control decision. Matching capability to the task reduces damage, kickback, and unnecessary exposure. Other choices They substitute size, habit, or inspection avoidance for fit. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

47. B — Inspect guards, controls, cord or hose, handles, and the tool's operating condition. is correct: Safety features are part of tool readiness. A tool that runs can still be unsafe because a guard or control is defective. Other choices They reduce inspection to startup or remove a protection. Verify conditions, follow procedure, and record closeout.

48. D — It can create stored-energy, whip, trip, and movement hazards. is correct: Compressed air is a stored-energy source. Connection, placement, and depressurization control the exposure. Other choices They ignore energy, fitting security, or timing. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

49. D — Pointing it at a person or using it to clean skin or clothing. is correct: Air can propel particles and injure tissue. The safe practice controls direction, pressure, connection, and stored energy. Other choices They confuse controlled equipment use with direct-body exposure. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

50. A — Where will the discharge go, and can it erode soil or affect people and property? is correct: Dewatering changes the surrounding environment. Discharge can undermine a trench, flood a property, or carry sediment. Other choices They ignore downstream effects and rely on irrelevant features. Verify conditions, follow procedure, and record closeout.

51. C — Combustion exhaust can create a carbon-monoxide hazard and ventilation reduces exposure. is correct: Generators create exhaust as well as electrical and fuel hazards. Placement and airflow must be

considered with the load and work area. Other choices They minimize exhaust or treat a small opening as universal control. Verify conditions, follow procedure, and record closeout.

52. B — Shut down and control the energy before reaching into or adjusting the equipment. is correct: Moving equipment must be isolated before hands enter the hazard zone. A blockage can release stored motion or restart unexpectedly. Other choices They allow contact with energized or moving equipment. Verify conditions, follow procedure, and record closeout.

53. B — Use approved cords, loads, placement, and electrical procedures without improvised backfeed. is correct: Portable power must be controlled as an electrical and exhaust hazard. Approved connections and placement reduce shock, fire, and carbon-monoxide risks. Other choices They endorse improvised wiring, poor placement, or damaged equipment. Verify conditions, follow procedure, and record closeout.

54. A — Adjustment, clearing, refueling, and movement often expose workers to stored energy. is correct: Energy control continues through the entire task sequence. Many injuries occur during non-routine handling rather than normal operation. Other choices They treat speed or normal operation as protection. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

55. C — Rain, seepage, vibration, surcharge, cracking, or changed soil conditions. is correct: Excavation stability changes with conditions inside and around the cut. Water and external loads can weaken soil or add force to the trench wall. Other choices They cite unrelated administrative or cosmetic conditions. Verify conditions, follow procedure, and record closeout.

56. D — To reduce worker exposure to cave-ins through sloping, shoring, shielding, or an approved method. is correct: Protective systems address ground-failure exposure within defined limits. The system must be selected and used for the actual excavation condition. Other choices They turn one control into universal protection. Verify conditions, follow procedure, and record closeout.

57. C — It protects only the area within the shield when properly placed and used. is correct: Shielding has a defined protected zone. Workers and equipment must remain within the system’s limits and applicable procedure. Other choices They expand protection beyond its actual scope. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

58. D — Recognize hazards, inspect conditions, and direct corrective action under the applicable rule. is correct: Excavation inspection requires appropriate knowledge and authority. The competent person evaluates changing conditions and protective measures. Other choices They assign unrelated or unlimited responsibilities. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

59. B — Workers need a usable route to enter, move, and leave the excavation safely. is correct: A route is a safety control only when it can be used. Blocked or misplaced access delays evacuation and

increases exposure. Other choices They confuse movement access with ground support or inspection. Verify conditions, follow procedure, and record closeout.

60. A — Workers leave the exposure and the condition is evaluated before reentry. is correct: A new ground-failure indicator requires immediate control. Evacuation and evaluation prevent workers from remaining in a changed hazard. Other choices They prioritize completion, superficial marking, or closer exposure. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

61. A — Records, marks, and information that guide cautious exposure and coordination. is correct: Locating reduces uncertainty but does not remove excavation responsibility. Records may be incomplete, and exposed facilities still need protection. Other choices They treat locating as a guarantee or a substitute for care. Verify conditions, follow procedure, and record closeout.

62. B — Stop, protect it, and coordinate verification or conflict resolution before continuing. is correct: Unexpected facilities create a new protection and coordination problem. Continuing without verification can disrupt service or create injury and property risk. Other choices They disturb, cut, or conceal an unverified facility. Verify conditions, follow procedure, and record closeout.

63. C — They can add surcharge, fall into the cut, or affect wall stability and access. is correct: Loads around an excavation affect exposure and stability. Placement must follow the applicable rule, design, and site plan. Other choices They treat edge loading as protective or irrelevant. Verify conditions, follow procedure, and record closeout.

64. D — Identify the hazard and apply feasible isolation, guarding, distance, or work controls. is correct: PPE is one layer in a hazard-control plan. The primary exposure should be reduced before relying on personal equipment. Other choices They use PPE as universal protection or select by habit. Verify conditions, follow procedure, and record closeout.

65. A — Drivers, pedestrians, and workers need a protected and understandable path around the task. is correct: Traffic control separates moving people and vehicles from the activity area. Early setup prevents workers from creating an unprotected exposure. Other choices They delay controls, minimize the plan, or surrender the work zone. Verify conditions, follow procedure, and record closeout.

66. C — A visible position, clear signal, protected escape path, and authority to stop movement. is correct: Backing and movement control depend on communication and escape space. A guide cannot protect the operation if the guide is unseen or trapped. Other choices They create struck-by and communication hazards. Verify conditions, follow procedure, and record closeout.

67. D — The vehicle stops until communication and a clear path are reestablished. is correct: Lost visibility removes a critical movement control. Stopping prevents a blind movement from becoming a collision or edge exposure. Other choices They substitute memory, mirrors, or untrained public assistance. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

68. B — Tie-downs, restraints, attachment points, and the condition of the load. is correct: Load security affects stability and dropped-object risk. The inspection must address the vehicle's entire assignment, including cargo and attachments. Other choices They cite cosmetic or unrelated personal information. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

69. A — It helps make workers more conspicuous to approaching drivers and equipment operators. is correct: Visibility supports but does not replace separation and control. Workers still need an organized work zone, communication, and escape path. Other choices They overstate visibility or treat it as a physical barrier. Verify conditions, follow procedure, and record closeout.

70. C — Assess weight, path, footing, grip, assistance, and mechanical options before lifting. is correct: Load control depends on planning and stable body position. Awkward movement and sudden shifts increase strain and dropped-load risk. Other choices They normalize force, twisting, or isolation from assistance. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

71. D — State the location, condition, exposure, immediate control, and needed follow-up. is correct: Specific reporting supports correction and accountability. Another worker or supervisor needs enough information to act on the hazard. Other choices They provide vague, accusatory, or delayed information. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

72. A — Its movement, load, and surcharge can affect the edge, workers, and escape path. is correct: Vehicle placement is part of excavation and traffic planning. Distance, ground condition, visibility, and movement must be considered together. Other choices They deny load effects or prioritize convenience. Verify conditions, follow procedure, and record closeout.

73. B — The expected pressure, flow, or other approved indication of the isolated condition. is correct: Isolation is a verified system condition. A valve can be misidentified, partially closed, damaged, or bypassed by another path. Other choices They replace hydraulic evidence with appearance, paperwork, or public observation. Verify conditions, follow procedure, and record closeout.

74. C — Flushing moves unwanted water or debris; disinfection follows a controlled microbial-treatment procedure. is correct: Operational and water-quality steps have different purposes. The required sequence and verification depend on the current procedure and job. Other choices They collapse distinct processes or assign an unrelated function. Verify conditions, follow procedure, and record closeout.

75. D — A possible link between potable water and a nonpotable source under pressure conditions. is correct: Cross-connection risk depends on pathway and pressure relationship. Backflow can draw or force unwanted material into potable water. Other choices They ignore the connection or confuse unrelated observations. Verify conditions, follow procedure, and record closeout.

76. B — Open ends can admit soil, oils, chemicals, organisms, or other contaminants. is correct: Clean openings support water-quality protection. A mechanical repair can still create a water-quality problem if the assembly is contaminated. Other choices They substitute measurement, pressure, or dirty materials for protection. Verify conditions, follow procedure, and record closeout.

77. D — Location, timing, operation, appearance, customer report, and facts that can be verified. is correct: Water-quality observations should remain factual and traceable. Authorized personnel and procedures determine interpretation and response. Other choices They make unsupported health, cause, or blame conclusions. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

78. A — Protect people and the public while establishing control of the water and work area. is correct: Emergency response begins with life and public safety. Flow, flooding, traffic, and excavation risks can worsen while the technical plan develops. Other choices They place repair speed or information completeness above immediate protection. Verify conditions, follow procedure, and record closeout.

79. C — It allows the crew to observe the joint and surrounding system for leakage or movement. is correct: Controlled restoration reveals problems while intervention remains possible. Abrupt changes can create surges and leave a defect undiscovered. Other choices They deny pressure effects or limit the practice to an unrelated device. Verify conditions, follow procedure, and record closeout.

80. B — The current utility procedure and applicable regulatory or project requirements. is correct: Water-quality release criteria are job and rule dependent. Current procedures define sequence, samples, results, and authorization. Other choices They replace controlling requirements with memory, appearance, or pressure. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

81. C — Accurate records help future crews understand asset condition, operation, and unresolved risk. is correct: Information is part of operational integrity. Buried assets and repeating defects require memory beyond one shift. Other choices They limit records to billing or treat deletion as improvement. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

82. D — Calm, respectful, factual, and within the worker’s authority. is correct: Professional communication supports cooperation and safe work. Customers need clear boundaries and confirmed information, not speculation or conflict. Other choices They use hostility, dismissal, or unsupported promises. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

83. B — The instruction is stated, understood, acknowledged, and confirmed when completed. is correct: Critical actions need shared understanding. Confirmation reduces wrong-asset operations, timing errors, and missed stop signals. Other choices They substitute volume, assumption, or secrecy for communication. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

84. A — When the condition, risk, or decision exceeds the worker's authority or the plan's assumptions. is correct: Early escalation protects the crew and preserves control. A changed or uncertain condition may require different expertise, equipment, or authorization. Other choices They delay, suppress, or act before communicating. Verify conditions, follow procedure, and record closeout.

85. D — A factual account of the asset, condition, action, verification, and remaining concern. is correct: Records should allow another worker to reconstruct the event. Specific information supports safe continuation and follow-up. Other choices They provide vague, subjective, or incomplete handoffs. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

86. A — Stop, protect the system, notify the supervisor, and document the condition honestly. is correct: Integrity makes a problem visible early enough to correct. Prompt control and truthful reporting reduce further damage and preserve accountability. Other choices They conceal, blame, or abandon the unresolved hazard. Verify conditions, follow procedure, and record closeout.

87. C — State the observation, apply immediate protection, and request direction before continuing. is correct: Field evidence must be communicated and controlled. Respectful escalation protects people while keeping the work organized. Other choices They choose blind obedience, argument, or delayed reporting. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

88. B — Provide confirmed task information and refer policy, billing, health, or legal decisions properly. is correct: Authority boundaries protect accuracy and trust. A worker can be helpful without inventing a decision or refusing a proper referral. Other choices They overreach, speculate, or withdraw unnecessarily. Verify conditions, follow procedure, and record closeout.

89. D — Control the immediate risk, verify the condition, communicate, and then perform the authorized task. is correct: Judgment is an ordered response to changing evidence. The sequence reduces exposure and creates a defensible decision. Other choices They put technical drama, paperwork, or speed before safety. Verify conditions, follow procedure, and record closeout.

90. A — Facts can be checked, while interpretations may require another authorized evaluation. is correct: Accurate records separate evidence from conclusions. This distinction reduces blame, supports review, and improves follow-up. Other choices They confuse writing with proof or treat neutrality as inaction. Verify conditions, follow procedure, and record closeout. That sequence protects people, the asset, and the drinking-water system.

91. C — 31 feet is correct: the conversion factor is twelve inches per foot. 372 divided by twelve equals 31 feet. Other choices use a different operation, reference value, or unit relationship. Verify conditions, follow procedure, and record closeout. The units cancel from inches to feet. That sequence protects people, the asset, and the drinking-water system.

92. A — 30 cubic feet is correct: rectangular volume equals length multiplied by width and depth. Multiplying 3, 5, and 2 gives 30 cubic feet. Other choices use a different operation, reference value, or

unit relationship. Verify conditions, follow procedure, and record closeout. All three dimensions must be included. That sequence protects people, the asset, and the drinking-water system.

93. B — 7 minutes is correct: time equals total volume divided by the flow rate. Dividing 245 gallons by 35 gallons per minute gives 7 minutes. Other choices use a different operation, reference value, or unit relationship. Verify conditions, follow procedure, and record closeout. The gallon units cancel, leaving minutes. That sequence protects people, the asset, and the drinking-water system.

94. C — 264 units is correct: an increase uses the original value multiplied by one plus the decimal percentage. 240 multiplied by 1.10 equals 264 units. Other choices use a different operation, reference value, or unit relationship. Verify conditions, follow procedure, and record closeout. The original measurement is the percentage base. That sequence protects people, the asset, and the drinking-water system.

95. D — 30 square feet is correct: rectangle area equals length multiplied by width. Multiplying 6 by 5 gives 30 square feet. Other choices use a different operation, reference value, or unit relationship. Verify conditions, follow procedure, and record closeout. Area uses two dimensions, not a third depth. That sequence protects people, the asset, and the drinking-water system.

96. B — 20 flow units per square unit is correct: average velocity equals flow divided by cross-sectional area. Dividing 40 by 2 gives 20 in the stated units. Other choices use a different operation, reference value, or unit relationship. Verify conditions, follow procedure, and record closeout. The area is a divisor because the same flow is spread across it.

97. D — 63 pressure units is correct: the difference is the upstream reading minus the downstream reading. Subtracting 53 from 116 gives 63 pressure units. Other choices use a different operation, reference value, or unit relationship. Verify conditions, follow procedure, and record closeout. The order follows the stated upstream-to-downstream comparison. That sequence protects people, the asset, and the drinking-water system.

98. A — 21 units is correct: a repeated-part quantity equals the amount per part multiplied by the number of parts. 7 multiplied by 3 equals 21 units. Other choices use a different operation, reference value, or unit relationship. Verify conditions, follow procedure, and record closeout. The total number of available parts is not the requested quantity.

99. C — 270 gallons is correct: total volume equals flow rate multiplied by elapsed time. 30 gallons per minute for 9 minutes equals 270 gallons. Other choices use a different operation, reference value, or unit relationship. Verify conditions, follow procedure, and record closeout. The minutes cancel the per-minute unit. That sequence protects people, the asset, and the drinking-water system.

100. B — 37.4 gallons is correct: the stated conversion multiplies cubic feet by gallons per cubic foot. Multiplying 5 by 7.48 gives approximately 37.4 gallons. Other choices use a different operation, reference value, or unit relationship. Verify conditions, follow procedure, and record closeout. The conversion factor is supplied by the question. That sequence protects people, the asset, and the drinking-water system.