

RHIA EXAM PREP 2026-2027: PRACTICE EXAM 14 (150 QUESTIONS)

This original 150-question RHIA-style practice exam covers information governance, compliance with uses and disclosures of PHI, data analytics and informatics, revenue management, and management and leadership. Allow 3 hours and 25 minutes to complete the questions, then use the answer key and rationales for review. This independent resource is not an AHIMA examination or endorsement.

1. During a records migration, which policy element most clearly defines responsibility for enterprise information assets?
 - A. A list of all employee job titles
 - B. A formal assignment of data ownership and stewardship roles
 - C. A vendor brochure for the EHR
 - D. An informal agreement between departments
2. During a records migration, what is the best control for ensuring that scanned documents are linked to the correct patient record?
 - A. File documents by the scanner location only
 - B. Allow any user to select a patient name
 - C. Delay indexing until the end of the year
 - D. Use a standardized indexing and quality-review process
3. During a records migration, a legacy system is being retired. What should occur before data are destroyed?
 - A. Delete data immediately to reduce costs
 - B. Transfer only the most recent encounter
 - C. Ask each department to decide independently
 - D. Confirm approved retention requirements and legal holds
4. During a records migration, which safeguard most directly prevents unauthorized changes to health information?
 - A. A shared department login
 - B. Unique user authentication with role-based privileges
 - C. A paper list of passwords
 - D. An open workstation for visitors

5. During a records migration, a patient requests a correction to demographic information. What is the appropriate response?
- A. Follow the established amendment process and preserve an audit trail
 - B. Overwrite the prior value without documentation
 - C. Deny every correction request automatically
 - D. Ask the patient to change the EHR directly
6. During a records migration, which action is appropriate when a workforce member reports a potential privacy violation?
- A. Ignore the report if no complaint is received
 - B. Discuss details on social media
 - C. Document, investigate, and follow the incident-response process
 - D. Wait for the annual policy revision
7. During a records migration, what is the best first step when developing a clinical dashboard metric?
- A. Choose dashboard colors before defining data
 - B. Define the purpose, population, numerator, and denominator
 - C. Publish the metric without testing it
 - D. Collect every available data element
8. During a records migration, which technique best helps identify an unusual variation in a process over time?
- A. Use a pie chart with no time order
 - B. Read one record selected at random
 - C. Review a run chart for patterns and special-cause signals
 - D. Compare only the highest value
9. During a records migration, what does metadata primarily provide for an information asset?
- A. A replacement for the original data
 - B. A payment amount for each claim
 - C. A clinician's treatment plan
 - D. Context about the data's meaning, source, and permitted use

10. During a records migration, what is the primary purpose of reconciling charges with clinical documentation?
- A. Verify that billed services are supported and complete
 - B. Increase charge volume without review
 - C. Replace coding guidelines
 - D. Determine the patient's insurance preference
11. During a records migration, a payer requests additional documentation for a claim. What should happen next?
- A. Send an unrelated record to save time
 - B. Ignore the request until the claim expires
 - C. Alter documentation without a valid amendment
 - D. Review the request and submit accurate supporting information
12. During a records migration, which process reduces the likelihood of registration-related claim denials?
- A. Wait until after final billing to collect data
 - B. Use prior visit information without confirmation
 - C. Verify key demographic and coverage information before service
 - D. Ask coding staff to guess missing values
13. During a records migration, what best supports a productive interdisciplinary meeting?
- A. Invite participants without defining a purpose
 - B. Use a clear agenda, relevant data, and documented decisions
 - C. Avoid recording action items
 - D. Discuss only issues that cannot be changed
14. During a records migration, which action best supports ethical leadership in HIM?
- A. Apply policies consistently and disclose conflicts of interest
 - B. Favor decisions that benefit one individual
 - C. Withhold material information from stakeholders
 - D. Use authority to bypass established controls
15. During a records migration, a new procedure has inconsistent adoption. What should the manager do first?
- A. Assess barriers and gather feedback from affected users
 - B. Assume staff are resistant without evidence
 - C. Issue discipline before evaluating the workflow
 - D. Replace the procedure every week

- 16.** After an accreditation survey, which policy element most clearly defines responsibility for enterprise information assets?
- A. A vendor brochure for the EHR
 - B. An informal agreement between departments
 - C. A formal assignment of data ownership and stewardship roles
 - D. A list of all employee job titles
- 17.** After an accreditation survey, what is the best control for ensuring that scanned documents are linked to the correct patient record?
- A. Allow any user to select a patient name
 - B. Delay indexing until the end of the year
 - C. File documents by the scanner location only
 - D. Use a standardized indexing and quality-review process
- 18.** After an accreditation survey, a legacy system is being retired. What should occur before data are destroyed?
- A. Transfer only the most recent encounter
 - B. Confirm approved retention requirements and legal holds
 - C. Ask each department to decide independently
 - D. Delete data immediately to reduce costs
- 19.** After an accreditation survey, which safeguard most directly prevents unauthorized changes to health information?
- A. A paper list of passwords
 - B. Unique user authentication with role-based privileges
 - C. An open workstation for visitors
 - D. A shared department login
- 20.** After an accreditation survey, a patient requests a correction to demographic information. What is the appropriate response?
- A. Deny every correction request automatically
 - B. Ask the patient to change the EHR directly
 - C. Follow the established amendment process and preserve an audit trail
 - D. Overwrite the prior value without documentation

21. After an accreditation survey, which action is appropriate when a workforce member reports a potential privacy violation?
- A. Document, investigate, and follow the incident-response process
 - B. Discuss details on social media
 - C. Wait for the annual policy revision
 - D. Ignore the report if no complaint is received
22. After an accreditation survey, what is the best first step when developing a clinical dashboard metric?
- A. Publish the metric without testing it
 - B. Collect every available data element
 - C. Choose dashboard colors before defining data
 - D. Define the purpose, population, numerator, and denominator
23. After an accreditation survey, which technique best helps identify an unusual variation in a process over time?
- A. Read one record selected at random
 - B. Compare only the highest value
 - C. Use a pie chart with no time order
 - D. Review a run chart for patterns and special-cause signals
24. After an accreditation survey, what does metadata primarily provide for an information asset?
- A. A payment amount for each claim
 - B. A clinician's treatment plan
 - C. Context about the data's meaning, source, and permitted use
 - D. A replacement for the original data
25. After an accreditation survey, what is the primary purpose of reconciling charges with clinical documentation?
- A. Replace coding guidelines
 - B. Verify that billed services are supported and complete
 - C. Determine the patient's insurance preference
 - D. Increase charge volume without review
26. After an accreditation survey, a payer requests additional documentation for a claim. What should happen next?
- A. Review the request and submit accurate supporting information
 - B. Ignore the request until the claim expires
 - C. Alter documentation without a valid amendment
 - D. Send an unrelated record to save time

27. After an accreditation survey, which process reduces the likelihood of registration-related claim denials?
- A. Verify key demographic and coverage information before service
 - B. Use prior visit information without confirmation
 - C. Ask coding staff to guess missing values
 - D. Wait until after final billing to collect data
28. After an accreditation survey, what best supports a productive interdisciplinary meeting?
- A. Avoid recording action items
 - B. Use a clear agenda, relevant data, and documented decisions
 - C. Discuss only issues that cannot be changed
 - D. Invite participants without defining a purpose
29. After an accreditation survey, which action best supports ethical leadership in HIM?
- A. Withhold material information from stakeholders
 - B. Use authority to bypass established controls
 - C. Apply policies consistently and disclose conflicts of interest
 - D. Favor decisions that benefit one individual
30. After an accreditation survey, a new procedure has inconsistent adoption. What should the manager do first?
- A. Issue discipline before evaluating the workflow
 - B. Replace the procedure every week
 - C. Assume staff are resistant without evidence
 - D. Assess barriers and gather feedback from affected users
31. In a large ambulatory network, which policy element most clearly defines responsibility for enterprise information assets?
- A. An informal agreement between departments
 - B. A list of all employee job titles
 - C. A formal assignment of data ownership and stewardship roles
 - D. A vendor brochure for the EHR

- 32.** In a large ambulatory network, what is the best control for ensuring that scanned documents are linked to the correct patient record?
- A. Delay indexing until the end of the year
 - B. Use a standardized indexing and quality-review process
 - C. File documents by the scanner location only
 - D. Allow any user to select a patient name
- 33.** In a large ambulatory network, a legacy system is being retired. What should occur before data are destroyed?
- A. Ask each department to decide independently
 - B. Delete data immediately to reduce costs
 - C. Transfer only the most recent encounter
 - D. Confirm approved retention requirements and legal holds
- 34.** In a large ambulatory network, which safeguard most directly prevents unauthorized changes to health information?
- A. Unique user authentication with role-based privileges
 - B. An open workstation for visitors
 - C. A shared department login
 - D. A paper list of passwords
- 35.** In a large ambulatory network, a patient requests a correction to demographic information. What is the appropriate response?
- A. Ask the patient to change the EHR directly
 - B. Overwrite the prior value without documentation
 - C. Follow the established amendment process and preserve an audit trail
 - D. Deny every correction request automatically
- 36.** In a large ambulatory network, which action is appropriate when a workforce member reports a potential privacy violation?
- A. Wait for the annual policy revision
 - B. Ignore the report if no complaint is received
 - C. Discuss details on social media
 - D. Document, investigate, and follow the incident-response process

37. In a large ambulatory network, what is the best first step when developing a clinical dashboard metric?
- A. Define the purpose, population, numerator, and denominator
 - B. Collect every available data element
 - C. Choose dashboard colors before defining data
 - D. Publish the metric without testing it
38. In a large ambulatory network, which technique best helps identify an unusual variation in a process over time?
- A. Compare only the highest value
 - B. Review a run chart for patterns and special-cause signals
 - C. Use a pie chart with no time order
 - D. Read one record selected at random
39. In a large ambulatory network, what does metadata primarily provide for an information asset?
- A. Context about the data's meaning, source, and permitted use
 - B. A clinician's treatment plan
 - C. A replacement for the original data
 - D. A payment amount for each claim
40. In a large ambulatory network, what is the primary purpose of reconciling charges with clinical documentation?
- A. Determine the patient's insurance preference
 - B. Increase charge volume without review
 - C. Verify that billed services are supported and complete
 - D. Replace coding guidelines
41. In a large ambulatory network, a payer requests additional documentation for a claim. What should happen next?
- A. Alter documentation without a valid amendment
 - B. Review the request and submit accurate supporting information
 - C. Send an unrelated record to save time
 - D. Ignore the request until the claim expires
42. In a large ambulatory network, which process reduces the likelihood of registration-related claim denials?
- A. Ask coding staff to guess missing values
 - B. Wait until after final billing to collect data
 - C. Use prior visit information without confirmation
 - D. Verify key demographic and coverage information before service

43. In a large ambulatory network, what best supports a productive interdisciplinary meeting?
- A. Discuss only issues that cannot be changed
 - B. Invite participants without defining a purpose
 - C. Avoid recording action items
 - D. Use a clear agenda, relevant data, and documented decisions
44. In a large ambulatory network, which action best supports ethical leadership in HIM?
- A. Use authority to bypass established controls
 - B. Apply policies consistently and disclose conflicts of interest
 - C. Favor decisions that benefit one individual
 - D. Withhold material information from stakeholders
45. In a large ambulatory network, a new procedure has inconsistent adoption. What should the manager do first?
- A. Replace the procedure every week
 - B. Assume staff are resistant without evidence
 - C. Assess barriers and gather feedback from affected users
 - D. Issue discipline before evaluating the workflow
46. During a policy review, which policy element most clearly defines responsibility for enterprise information assets?
- A. A formal assignment of data ownership and stewardship roles
 - B. A list of all employee job titles
 - C. A vendor brochure for the EHR
 - D. An informal agreement between departments
47. During a policy review, what is the best control for ensuring that scanned documents are linked to the correct patient record?
- A. File documents by the scanner location only
 - B. Allow any user to select a patient name
 - C. Use a standardized indexing and quality-review process
 - D. Delay indexing until the end of the year

48. During a policy review, a legacy system is being retired. What should occur before data are destroyed?
- A. Delete data immediately to reduce costs
 - B. Confirm approved retention requirements and legal holds
 - C. Transfer only the most recent encounter
 - D. Ask each department to decide independently
49. During a policy review, which safeguard most directly prevents unauthorized changes to health information?
- A. Unique user authentication with role-based privileges
 - B. A shared department login
 - C. A paper list of passwords
 - D. An open workstation for visitors
50. During a policy review, a patient requests a correction to demographic information. What is the appropriate response?
- A. Overwrite the prior value without documentation
 - B. Deny every correction request automatically
 - C. Ask the patient to change the EHR directly
 - D. Follow the established amendment process and preserve an audit trail
51. During a policy review, which action is appropriate when a workforce member reports a potential privacy violation?
- A. Ignore the report if no complaint is received
 - B. Discuss details on social media
 - C. Document, investigate, and follow the incident-response process
 - D. Wait for the annual policy revision
52. During a policy review, what is the best first step when developing a clinical dashboard metric?
- A. Define the purpose, population, numerator, and denominator
 - B. Choose dashboard colors before defining data
 - C. Publish the metric without testing it
 - D. Collect every available data element

53. During a policy review, which technique best helps identify an unusual variation in a process over time?
- A. Use a pie chart with no time order
 - B. Read one record selected at random
 - C. Compare only the highest value
 - D. Review a run chart for patterns and special-cause signals
54. During a policy review, what does metadata primarily provide for an information asset?
- A. A replacement for the original data
 - B. Context about the data's meaning, source, and permitted use
 - C. A payment amount for each claim
 - D. A clinician's treatment plan
55. During a policy review, what is the primary purpose of reconciling charges with clinical documentation?
- A. Verify that billed services are supported and complete
 - B. Increase charge volume without review
 - C. Replace coding guidelines
 - D. Determine the patient's insurance preference
56. During a policy review, a payer requests additional documentation for a claim. What should happen next?
- A. Send an unrelated record to save time
 - B. Review the request and submit accurate supporting information
 - C. Ignore the request until the claim expires
 - D. Alter documentation without a valid amendment
57. During a policy review, which process reduces the likelihood of registration-related claim denials?
- A. Wait until after final billing to collect data
 - B. Use prior visit information without confirmation
 - C. Verify key demographic and coverage information before service
 - D. Ask coding staff to guess missing values
58. During a policy review, what best supports a productive interdisciplinary meeting?
- A. Invite participants without defining a purpose
 - B. Avoid recording action items
 - C. Discuss only issues that cannot be changed
 - D. Use a clear agenda, relevant data, and documented decisions

- 59.** During a policy review, which action best supports ethical leadership in HIM?
- A. Favor decisions that benefit one individual
 - B. Apply policies consistently and disclose conflicts of interest
 - C. Withhold material information from stakeholders
 - D. Use authority to bypass established controls
- 60.** During a policy review, a new procedure has inconsistent adoption. What should the manager do first?
- A. Assume staff are resistant without evidence
 - B. Issue discipline before evaluating the workflow
 - C. Assess barriers and gather feedback from affected users
 - D. Replace the procedure every week
- 61.** After a data-quality concern, which policy element most clearly defines responsibility for enterprise information assets?
- A. A formal assignment of data ownership and stewardship roles
 - B. A vendor brochure for the EHR
 - C. An informal agreement between departments
 - D. A list of all employee job titles
- 62.** After a data-quality concern, what is the best control for ensuring that scanned documents are linked to the correct patient record?
- A. Allow any user to select a patient name
 - B. Delay indexing until the end of the year
 - C. File documents by the scanner location only
 - D. Use a standardized indexing and quality-review process
- 63.** After a data-quality concern, a legacy system is being retired. What should occur before data are destroyed?
- A. Transfer only the most recent encounter
 - B. Confirm approved retention requirements and legal holds
 - C. Ask each department to decide independently
 - D. Delete data immediately to reduce costs

- 64.** After a data-quality concern, which safeguard most directly prevents unauthorized changes to health information?
- A. Unique user authentication with role-based privileges
 - B. A paper list of passwords
 - C. An open workstation for visitors
 - D. A shared department login
- 65.** After a data-quality concern, a patient requests a correction to demographic information. What is the appropriate response?
- A. Deny every correction request automatically
 - B. Ask the patient to change the EHR directly
 - C. Overwrite the prior value without documentation
 - D. Follow the established amendment process and preserve an audit trail
- 66.** After a data-quality concern, which action is appropriate when a workforce member reports a potential privacy violation?
- A. Discuss details on social media
 - B. Wait for the annual policy revision
 - C. Document, investigate, and follow the incident-response process
 - D. Ignore the report if no complaint is received
- 67.** After a data-quality concern, what is the best first step when developing a clinical dashboard metric?
- A. Define the purpose, population, numerator, and denominator
 - B. Publish the metric without testing it
 - C. Collect every available data element
 - D. Choose dashboard colors before defining data
- 68.** After a data-quality concern, which technique best helps identify an unusual variation in a process over time?
- A. Read one record selected at random
 - B. Review a run chart for patterns and special-cause signals
 - C. Compare only the highest value
 - D. Use a pie chart with no time order

69. After a data-quality concern, what does metadata primarily provide for an information asset?
- A. A payment amount for each claim
 - B. A clinician's treatment plan
 - C. A replacement for the original data
 - D. Context about the data's meaning, source, and permitted use
70. After a data-quality concern, what is the primary purpose of reconciling charges with clinical documentation?
- A. Replace coding guidelines
 - B. Determine the patient's insurance preference
 - C. Verify that billed services are supported and complete
 - D. Increase charge volume without review
71. After a data-quality concern, a payer requests additional documentation for a claim. What should happen next?
- A. Ignore the request until the claim expires
 - B. Review the request and submit accurate supporting information
 - C. Alter documentation without a valid amendment
 - D. Send an unrelated record to save time
72. After a data-quality concern, which process reduces the likelihood of registration-related claim denials?
- A. Use prior visit information without confirmation
 - B. Ask coding staff to guess missing values
 - C. Verify key demographic and coverage information before service
 - D. Wait until after final billing to collect data
73. After a data-quality concern, what best supports a productive interdisciplinary meeting?
- A. Avoid recording action items
 - B. Discuss only issues that cannot be changed
 - C. Invite participants without defining a purpose
 - D. Use a clear agenda, relevant data, and documented decisions
74. After a data-quality concern, which action best supports ethical leadership in HIM?
- A. Apply policies consistently and disclose conflicts of interest
 - B. Withhold material information from stakeholders
 - C. Use authority to bypass established controls
 - D. Favor decisions that benefit one individual

75. After a data-quality concern, a new procedure has inconsistent adoption. What should the manager do first?
- A. Issue discipline before evaluating the workflow
 - B. Assess barriers and gather feedback from affected users
 - C. Replace the procedure every week
 - D. Assume staff are resistant without evidence
76. When launching a new application, which policy element most clearly defines responsibility for enterprise information assets?
- A. An informal agreement between departments
 - B. A list of all employee job titles
 - C. A formal assignment of data ownership and stewardship roles
 - D. A vendor brochure for the EHR
77. When launching a new application, what is the best control for ensuring that scanned documents are linked to the correct patient record?
- A. Use a standardized indexing and quality-review process
 - B. Delay indexing until the end of the year
 - C. File documents by the scanner location only
 - D. Allow any user to select a patient name
78. When launching a new application, a legacy system is being retired. What should occur before data are destroyed?
- A. Ask each department to decide independently
 - B. Delete data immediately to reduce costs
 - C. Transfer only the most recent encounter
 - D. Confirm approved retention requirements and legal holds
79. When launching a new application, which safeguard most directly prevents unauthorized changes to health information?
- A. Unique user authentication with role-based privileges
 - B. An open workstation for visitors
 - C. A shared department login
 - D. A paper list of passwords

- 80.** When launching a new application, a patient requests a correction to demographic information. What is the appropriate response?
- A. Ask the patient to change the EHR directly
 - B. Overwrite the prior value without documentation
 - C. Follow the established amendment process and preserve an audit trail
 - D. Deny every correction request automatically
- 81.** When launching a new application, which action is appropriate when a workforce member reports a potential privacy violation?
- A. Wait for the annual policy revision
 - B. Ignore the report if no complaint is received
 - C. Discuss details on social media
 - D. Document, investigate, and follow the incident-response process
- 82.** When launching a new application, what is the best first step when developing a clinical dashboard metric?
- A. Collect every available data element
 - B. Define the purpose, population, numerator, and denominator
 - C. Choose dashboard colors before defining data
 - D. Publish the metric without testing it
- 83.** When launching a new application, which technique best helps identify an unusual variation in a process over time?
- A. Compare only the highest value
 - B. Use a pie chart with no time order
 - C. Read one record selected at random
 - D. Review a run chart for patterns and special-cause signals
- 84.** When launching a new application, what does metadata primarily provide for an information asset?
- A. Context about the data's meaning, source, and permitted use
 - B. A clinician's treatment plan
 - C. A replacement for the original data
 - D. A payment amount for each claim

- 85.** When launching a new application, what is the primary purpose of reconciling charges with clinical documentation?
- A. Determine the patient's insurance preference
 - B. Verify that billed services are supported and complete
 - C. Increase charge volume without review
 - D. Replace coding guidelines
- 86.** When launching a new application, a payer requests additional documentation for a claim. What should happen next?
- A. Alter documentation without a valid amendment
 - B. Send an unrelated record to save time
 - C. Review the request and submit accurate supporting information
 - D. Ignore the request until the claim expires
- 87.** When launching a new application, which process reduces the likelihood of registration-related claim denials?
- A. Ask coding staff to guess missing values
 - B. Verify key demographic and coverage information before service
 - C. Wait until after final billing to collect data
 - D. Use prior visit information without confirmation
- 88.** When launching a new application, what best supports a productive interdisciplinary meeting?
- A. Discuss only issues that cannot be changed
 - B. Invite participants without defining a purpose
 - C. Use a clear agenda, relevant data, and documented decisions
 - D. Avoid recording action items
- 89.** When launching a new application, which action best supports ethical leadership in HIM?
- A. Apply policies consistently and disclose conflicts of interest
 - B. Use authority to bypass established controls
 - C. Favor decisions that benefit one individual
 - D. Withhold material information from stakeholders

- 90.** When launching a new application, a new procedure has inconsistent adoption. What should the manager do first?
- A. Replace the procedure every week
 - B. Assume staff are resistant without evidence
 - C. Issue discipline before evaluating the workflow
 - D. Assess barriers and gather feedback from affected users
- 91.** During a revenue-cycle audit, which policy element most clearly defines responsibility for enterprise information assets?
- A. A formal assignment of data ownership and stewardship roles
 - B. A list of all employee job titles
 - C. A vendor brochure for the EHR
 - D. An informal agreement between departments
- 92.** During a revenue-cycle audit, what is the best control for ensuring that scanned documents are linked to the correct patient record?
- A. File documents by the scanner location only
 - B. Allow any user to select a patient name
 - C. Use a standardized indexing and quality-review process
 - D. Delay indexing until the end of the year
- 93.** During a revenue-cycle audit, a legacy system is being retired. What should occur before data are destroyed?
- A. Delete data immediately to reduce costs
 - B. Transfer only the most recent encounter
 - C. Ask each department to decide independently
 - D. Confirm approved retention requirements and legal holds
- 94.** During a revenue-cycle audit, which safeguard most directly prevents unauthorized changes to health information?
- A. A shared department login
 - B. Unique user authentication with role-based privileges
 - C. A paper list of passwords
 - D. An open workstation for visitors

- 95.** During a revenue-cycle audit, a patient requests a correction to demographic information. What is the appropriate response?
- A. Overwrite the prior value without documentation
 - B. Deny every correction request automatically
 - C. Follow the established amendment process and preserve an audit trail
 - D. Ask the patient to change the EHR directly
- 96.** During a revenue-cycle audit, which action is appropriate when a workforce member reports a potential privacy violation?
- A. Ignore the report if no complaint is received
 - B. Discuss details on social media
 - C. Wait for the annual policy revision
 - D. Document, investigate, and follow the incident-response process
- 97.** During a revenue-cycle audit, what is the best first step when developing a clinical dashboard metric?
- A. Define the purpose, population, numerator, and denominator
 - B. Choose dashboard colors before defining data
 - C. Publish the metric without testing it
 - D. Collect every available data element
- 98.** During a revenue-cycle audit, which technique best helps identify an unusual variation in a process over time?
- A. Use a pie chart with no time order
 - B. Review a run chart for patterns and special-cause signals
 - C. Read one record selected at random
 - D. Compare only the highest value
- 99.** During a revenue-cycle audit, what does metadata primarily provide for an information asset?
- A. A replacement for the original data
 - B. Context about the data's meaning, source, and permitted use
 - C. A payment amount for each claim
 - D. A clinician's treatment plan

- 100.** During a revenue-cycle audit, what is the primary purpose of reconciling charges with clinical documentation?
- A. Verify that billed services are supported and complete
 - B. Increase charge volume without review
 - C. Replace coding guidelines
 - D. Determine the patient's insurance preference
- 101.** During a revenue-cycle audit, a payer requests additional documentation for a claim. What should happen next?
- A. Send an unrelated record to save time
 - B. Ignore the request until the claim expires
 - C. Review the request and submit accurate supporting information
 - D. Alter documentation without a valid amendment
- 102.** During a revenue-cycle audit, which process reduces the likelihood of registration-related claim denials?
- A. Wait until after final billing to collect data
 - B. Use prior visit information without confirmation
 - C. Ask coding staff to guess missing values
 - D. Verify key demographic and coverage information before service
- 103.** During a revenue-cycle audit, what best supports a productive interdisciplinary meeting?
- A. Invite participants without defining a purpose
 - B. Avoid recording action items
 - C. Use a clear agenda, relevant data, and documented decisions
 - D. Discuss only issues that cannot be changed
- 104.** During a revenue-cycle audit, which action best supports ethical leadership in HIM?
- A. Favor decisions that benefit one individual
 - B. Apply policies consistently and disclose conflicts of interest
 - C. Withhold material information from stakeholders
 - D. Use authority to bypass established controls
- 105.** During a revenue-cycle audit, a new procedure has inconsistent adoption. What should the manager do first?
- A. Assess barriers and gather feedback from affected users
 - B. Assume staff are resistant without evidence
 - C. Issue discipline before evaluating the workflow
 - D. Replace the procedure every week

106. Following an internal complaint, which policy element most clearly defines responsibility for enterprise information assets?

- A. A vendor brochure for the EHR
- B. An informal agreement between departments
- C. A list of all employee job titles
- D. A formal assignment of data ownership and stewardship roles

107. Following an internal complaint, what is the best control for ensuring that scanned documents are linked to the correct patient record?

- A. Allow any user to select a patient name
- B. Delay indexing until the end of the year
- C. Use a standardized indexing and quality-review process
- D. File documents by the scanner location only

108. Following an internal complaint, a legacy system is being retired. What should occur before data are destroyed?

- A. Transfer only the most recent encounter
- B. Confirm approved retention requirements and legal holds
- C. Ask each department to decide independently
- D. Delete data immediately to reduce costs

109. Following an internal complaint, which safeguard most directly prevents unauthorized changes to health information?

- A. A paper list of passwords
- B. An open workstation for visitors
- C. A shared department login
- D. Unique user authentication with role-based privileges

110. Following an internal complaint, a patient requests a correction to demographic information. What is the appropriate response?

- A. Follow the established amendment process and preserve an audit trail
- B. Deny every correction request automatically
- C. Ask the patient to change the EHR directly
- D. Overwrite the prior value without documentation

111. Following an internal complaint, which action is appropriate when a workforce member reports a potential privacy violation?

- A. Discuss details on social media
- B. Wait for the annual policy revision
- C. Ignore the report if no complaint is received
- D. Document, investigate, and follow the incident-response process

112. Following an internal complaint, what is the best first step when developing a clinical dashboard metric?

- A. Define the purpose, population, numerator, and denominator
- B. Publish the metric without testing it
- C. Collect every available data element
- D. Choose dashboard colors before defining data

113. Following an internal complaint, which technique best helps identify an unusual variation in a process over time?

- A. Read one record selected at random
- B. Review a run chart for patterns and special-cause signals
- C. Compare only the highest value
- D. Use a pie chart with no time order

114. Following an internal complaint, what does metadata primarily provide for an information asset?

- A. A payment amount for each claim
- B. A clinician's treatment plan
- C. Context about the data's meaning, source, and permitted use
- D. A replacement for the original data

115. Following an internal complaint, what is the primary purpose of reconciling charges with clinical documentation?

- A. Replace coding guidelines
- B. Determine the patient's insurance preference
- C. Increase charge volume without review
- D. Verify that billed services are supported and complete

116. Following an internal complaint, a payer requests additional documentation for a claim. What should happen next?

- A. Ignore the request until the claim expires
- B. Review the request and submit accurate supporting information
- C. Alter documentation without a valid amendment
- D. Send an unrelated record to save time

117. Following an internal complaint, which process reduces the likelihood of registration-related claim denials?

- A. Verify key demographic and coverage information before service
- B. Use prior visit information without confirmation
- C. Ask coding staff to guess missing values
- D. Wait until after final billing to collect data

118. Following an internal complaint, what best supports a productive interdisciplinary meeting?

- A. Avoid recording action items
- B. Discuss only issues that cannot be changed
- C. Use a clear agenda, relevant data, and documented decisions
- D. Invite participants without defining a purpose

119. Following an internal complaint, which action best supports ethical leadership in HIM?

- A. Withhold material information from stakeholders
- B. Use authority to bypass established controls
- C. Apply policies consistently and disclose conflicts of interest
- D. Favor decisions that benefit one individual

120. Following an internal complaint, a new procedure has inconsistent adoption. What should the manager do first?

- A. Assess barriers and gather feedback from affected users
- B. Issue discipline before evaluating the workflow
- C. Replace the procedure every week
- D. Assume staff are resistant without evidence

121. At a leadership retreat, which policy element most clearly defines responsibility for enterprise information assets?

- A. An informal agreement between departments
- B. A list of all employee job titles
- C. A vendor brochure for the EHR
- D. A formal assignment of data ownership and stewardship roles

122. At a leadership retreat, what is the best control for ensuring that scanned documents are linked to the correct patient record?

- A. Delay indexing until the end of the year
- B. Use a standardized indexing and quality-review process
- C. File documents by the scanner location only
- D. Allow any user to select a patient name

123. At a leadership retreat, a legacy system is being retired. What should occur before data are destroyed?

- A. Ask each department to decide independently
- B. Confirm approved retention requirements and legal holds
- C. Delete data immediately to reduce costs
- D. Transfer only the most recent encounter

124. At a leadership retreat, which safeguard most directly prevents unauthorized changes to health information?

- A. Unique user authentication with role-based privileges
- B. An open workstation for visitors
- C. A shared department login
- D. A paper list of passwords

125. At a leadership retreat, a patient requests a correction to demographic information. What is the appropriate response?

- A. Ask the patient to change the EHR directly
- B. Overwrite the prior value without documentation
- C. Follow the established amendment process and preserve an audit trail
- D. Deny every correction request automatically

- 126.** At a leadership retreat, which action is appropriate when a workforce member reports a potential privacy violation?
- A. Wait for the annual policy revision
 - B. Ignore the report if no complaint is received
 - C. Discuss details on social media
 - D. Document, investigate, and follow the incident-response process
- 127.** At a leadership retreat, what is the best first step when developing a clinical dashboard metric?
- A. Collect every available data element
 - B. Define the purpose, population, numerator, and denominator
 - C. Choose dashboard colors before defining data
 - D. Publish the metric without testing it
- 128.** At a leadership retreat, which technique best helps identify an unusual variation in a process over time?
- A. Compare only the highest value
 - B. Use a pie chart with no time order
 - C. Read one record selected at random
 - D. Review a run chart for patterns and special-cause signals
- 129.** At a leadership retreat, what does metadata primarily provide for an information asset?
- A. A clinician's treatment plan
 - B. A replacement for the original data
 - C. Context about the data's meaning, source, and permitted use
 - D. A payment amount for each claim
- 130.** At a leadership retreat, what is the primary purpose of reconciling charges with clinical documentation?
- A. Verify that billed services are supported and complete
 - B. Determine the patient's insurance preference
 - C. Increase charge volume without review
 - D. Replace coding guidelines
- 131.** At a leadership retreat, a payer requests additional documentation for a claim. What should happen next?
- A. Alter documentation without a valid amendment
 - B. Review the request and submit accurate supporting information
 - C. Send an unrelated record to save time
 - D. Ignore the request until the claim expires

- 132.** At a leadership retreat, which process reduces the likelihood of registration-related claim denials?
- A. Ask coding staff to guess missing values
 - B. Wait until after final billing to collect data
 - C. Use prior visit information without confirmation
 - D. Verify key demographic and coverage information before service
- 133.** At a leadership retreat, what best supports a productive interdisciplinary meeting?
- A. Discuss only issues that cannot be changed
 - B. Invite participants without defining a purpose
 - C. Use a clear agenda, relevant data, and documented decisions
 - D. Avoid recording action items
- 134.** At a leadership retreat, which action best supports ethical leadership in HIM?
- A. Use authority to bypass established controls
 - B. Favor decisions that benefit one individual
 - C. Apply policies consistently and disclose conflicts of interest
 - D. Withhold material information from stakeholders
- 135.** At a leadership retreat, a new procedure has inconsistent adoption. What should the manager do first?
- A. Assess barriers and gather feedback from affected users
 - B. Replace the procedure every week
 - C. Assume staff are resistant without evidence
 - D. Issue discipline before evaluating the workflow
- 136.** While preparing a quarterly report, which policy element most clearly defines responsibility for enterprise information assets?
- A. A list of all employee job titles
 - B. A formal assignment of data ownership and stewardship roles
 - C. A vendor brochure for the EHR
 - D. An informal agreement between departments

137. While preparing a quarterly report, what is the best control for ensuring that scanned documents are linked to the correct patient record?

- A. File documents by the scanner location only
- B. Allow any user to select a patient name
- C. Delay indexing until the end of the year
- D. Use a standardized indexing and quality-review process

138. While preparing a quarterly report, a legacy system is being retired. What should occur before data are destroyed?

- A. Confirm approved retention requirements and legal holds
- B. Delete data immediately to reduce costs
- C. Transfer only the most recent encounter
- D. Ask each department to decide independently

139. While preparing a quarterly report, which safeguard most directly prevents unauthorized changes to health information?

- A. A shared department login
- B. Unique user authentication with role-based privileges
- C. A paper list of passwords
- D. An open workstation for visitors

140. While preparing a quarterly report, a patient requests a correction to demographic information. What is the appropriate response?

- A. Overwrite the prior value without documentation
- B. Deny every correction request automatically
- C. Ask the patient to change the EHR directly
- D. Follow the established amendment process and preserve an audit trail

141. While preparing a quarterly report, which action is appropriate when a workforce member reports a potential privacy violation?

- A. Document, investigate, and follow the incident-response process
- B. Ignore the report if no complaint is received
- C. Discuss details on social media
- D. Wait for the annual policy revision

- 142.** While preparing a quarterly report, what is the best first step when developing a clinical dashboard metric?
- A. Choose dashboard colors before defining data
 - B. Publish the metric without testing it
 - C. Define the purpose, population, numerator, and denominator
 - D. Collect every available data element
- 143.** While preparing a quarterly report, which technique best helps identify an unusual variation in a process over time?
- A. Review a run chart for patterns and special-cause signals
 - B. Use a pie chart with no time order
 - C. Read one record selected at random
 - D. Compare only the highest value
- 144.** While preparing a quarterly report, what does metadata primarily provide for an information asset?
- A. A replacement for the original data
 - B. A payment amount for each claim
 - C. A clinician's treatment plan
 - D. Context about the data's meaning, source, and permitted use
- 145.** While preparing a quarterly report, what is the primary purpose of reconciling charges with clinical documentation?
- A. Increase charge volume without review
 - B. Verify that billed services are supported and complete
 - C. Replace coding guidelines
 - D. Determine the patient's insurance preference
- 146.** While preparing a quarterly report, a payer requests additional documentation for a claim. What should happen next?
- A. Send an unrelated record to save time
 - B. Ignore the request until the claim expires
 - C. Review the request and submit accurate supporting information
 - D. Alter documentation without a valid amendment

147. While preparing a quarterly report, which process reduces the likelihood of registration-related claim denials?

- A. Wait until after final billing to collect data
- B. Verify key demographic and coverage information before service
- C. Use prior visit information without confirmation
- D. Ask coding staff to guess missing values

148. While preparing a quarterly report, what best supports a productive interdisciplinary meeting?

- A. Invite participants without defining a purpose
- B. Avoid recording action items
- C. Use a clear agenda, relevant data, and documented decisions
- D. Discuss only issues that cannot be changed

149. While preparing a quarterly report, which action best supports ethical leadership in HIM?

- A. Favor decisions that benefit one individual
- B. Withhold material information from stakeholders
- C. Use authority to bypass established controls
- D. Apply policies consistently and disclose conflicts of interest

150. While preparing a quarterly report, a new procedure has inconsistent adoption. What should the manager do first?

- A. Assess barriers and gather feedback from affected users
- B. Assume staff are resistant without evidence
- C. Issue discipline before evaluating the workflow
- D. Replace the procedure every week

PRACTICE EXAM 14: ANSWER KEY AND EXPLANATIONS

- 1. B** - During a records migration, a formal assignment of data ownership and stewardship roles is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 2. D** - During a records migration, use a standardized indexing and quality-review process is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 3. D** - During a records migration, confirm approved retention requirements and legal holds is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 4. B** - During a records migration, unique user authentication with role-based privileges is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 5. A** - During a records migration, follow the established amendment process and preserve an audit trail is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 6. C** - During a records migration, document, investigate, and follow the incident-response process is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 7. B** - During a records migration, define the purpose, population, numerator, and denominator is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 8. C** - During a records migration, review a run chart for patterns and special-cause signals is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 9. D** - During a records migration, context about the data's meaning, source, and permitted use is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 10. A** - During a records migration, verify that billed services are supported and complete is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 11. D** - During a records migration, review the request and submit accurate supporting information is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

- 12. C** - During a records migration, verify key demographic and coverage information before service is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 13. B** - During a records migration, use a clear agenda, relevant data, and documented decisions is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 14. A** - During a records migration, apply policies consistently and disclose conflicts of interest is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 15. A** - During a records migration, assess barriers and gather feedback from affected users is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 16. C** - After an accreditation survey, a formal assignment of data ownership and stewardship roles is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 17. D** - After an accreditation survey, use a standardized indexing and quality-review process is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 18. B** - After an accreditation survey, confirm approved retention requirements and legal holds is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 19. B** - After an accreditation survey, unique user authentication with role-based privileges is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 20. C** - After an accreditation survey, follow the established amendment process and preserve an audit trail is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 21. A** - After an accreditation survey, document, investigate, and follow the incident-response process is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 22. D** - After an accreditation survey, define the purpose, population, numerator, and denominator is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 23. D** - After an accreditation survey, review a run chart for patterns and special-cause signals is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described

in the question.

24. C - After an accreditation survey, context about the data's meaning, source, and permitted use is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

25. B - After an accreditation survey, verify that billed services are supported and complete is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

26. A - After an accreditation survey, review the request and submit accurate supporting information is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

27. A - After an accreditation survey, verify key demographic and coverage information before service is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

28. B - After an accreditation survey, use a clear agenda, relevant data, and documented decisions is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

29. C - After an accreditation survey, apply policies consistently and disclose conflicts of interest is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

30. D - After an accreditation survey, assess barriers and gather feedback from affected users is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

31. C - In a large ambulatory network, a formal assignment of data ownership and stewardship roles is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

32. B - In a large ambulatory network, use a standardized indexing and quality-review process is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

33. D - In a large ambulatory network, confirm approved retention requirements and legal holds is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

34. A - In a large ambulatory network, unique user authentication with role-based privileges is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

- 35. C** - In a large ambulatory network, follow the established amendment process and preserve an audit trail is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 36. D** - In a large ambulatory network, document, investigate, and follow the incident-response process is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 37. A** - In a large ambulatory network, define the purpose, population, numerator, and denominator is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 38. B** - In a large ambulatory network, review a run chart for patterns and special-cause signals is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 39. A** - In a large ambulatory network, context about the data's meaning, source, and permitted use is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 40. C** - In a large ambulatory network, verify that billed services are supported and complete is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 41. B** - In a large ambulatory network, review the request and submit accurate supporting information is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 42. D** - In a large ambulatory network, verify key demographic and coverage information before service is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 43. D** - In a large ambulatory network, use a clear agenda, relevant data, and documented decisions is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 44. B** - In a large ambulatory network, apply policies consistently and disclose conflicts of interest is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 45. C** - In a large ambulatory network, assess barriers and gather feedback from affected users is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.
- 46. A** - During a policy review, a formal assignment of data ownership and stewardship roles is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described

in the question.

47. C - During a policy review, use a standardized indexing and quality-review process is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

48. B - During a policy review, confirm approved retention requirements and legal holds is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

49. A - During a policy review, unique user authentication with role-based privileges is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

50. D - During a policy review, follow the established amendment process and preserve an audit trail is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

51. C - During a policy review, document, investigate, and follow the incident-response process is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

52. A - During a policy review, define the purpose, population, numerator, and denominator is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

53. D - During a policy review, review a run chart for patterns and special-cause signals is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

54. B - During a policy review, context about the data's meaning, source, and permitted use is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

55. A - During a policy review, verify that billed services are supported and complete is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

56. B - During a policy review, review the request and submit accurate supporting information is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

57. C - During a policy review, verify key demographic and coverage information before service is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

58. D - During a policy review, use a clear agenda, relevant data, and documented decisions is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity

and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

59. B - During a policy review, apply policies consistently and disclose conflicts of interest is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

60. C - During a policy review, assess barriers and gather feedback from affected users is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

61. A - After a data-quality concern, a formal assignment of data ownership and stewardship roles is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

62. D - After a data-quality concern, use a standardized indexing and quality-review process is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

63. B - After a data-quality concern, confirm approved retention requirements and legal holds is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

64. A - After a data-quality concern, unique user authentication with role-based privileges is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

65. D - After a data-quality concern, follow the established amendment process and preserve an audit trail is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

66. C - After a data-quality concern, document, investigate, and follow the incident-response process is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

67. A - After a data-quality concern, define the purpose, population, numerator, and denominator is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

68. B - After a data-quality concern, review a run chart for patterns and special-cause signals is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

69. D - After a data-quality concern, context about the data's meaning, source, and permitted use is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

70. C - After a data-quality concern, verify that billed services are supported and complete is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

71. B - After a data-quality concern, review the request and submit accurate supporting information is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

72. C - After a data-quality concern, verify key demographic and coverage information before service is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

73. D - After a data-quality concern, use a clear agenda, relevant data, and documented decisions is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

74. A - After a data-quality concern, apply policies consistently and disclose conflicts of interest is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

75. B - After a data-quality concern, assess barriers and gather feedback from affected users is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

76. C - When launching a new application, a formal assignment of data ownership and stewardship roles is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

77. A - When launching a new application, use a standardized indexing and quality-review process is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

78. D - When launching a new application, confirm approved retention requirements and legal holds is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

79. A - When launching a new application, unique user authentication with role-based privileges is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

80. C - When launching a new application, follow the established amendment process and preserve an audit trail is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

81. D - When launching a new application, document, investigate, and follow the incident-response process is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described

in the question.

82. B - When launching a new application, define the purpose, population, numerator, and denominator is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

83. D - When launching a new application, review a run chart for patterns and special-cause signals is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

84. A - When launching a new application, context about the data's meaning, source, and permitted use is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

85. B - When launching a new application, verify that billed services are supported and complete is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

86. C - When launching a new application, review the request and submit accurate supporting information is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

87. B - When launching a new application, verify key demographic and coverage information before service is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

88. C - When launching a new application, use a clear agenda, relevant data, and documented decisions is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

89. A - When launching a new application, apply policies consistently and disclose conflicts of interest is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

90. D - When launching a new application, assess barriers and gather feedback from affected users is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

91. A - During a revenue-cycle audit, a formal assignment of data ownership and stewardship roles is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

92. C - During a revenue-cycle audit, use a standardized indexing and quality-review process is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

93. D - During a revenue-cycle audit, confirm approved retention requirements and legal holds is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

94. B - During a revenue-cycle audit, unique user authentication with role-based privileges is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

95. C - During a revenue-cycle audit, follow the established amendment process and preserve an audit trail is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

96. D - During a revenue-cycle audit, document, investigate, and follow the incident-response process is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

97. A - During a revenue-cycle audit, define the purpose, population, numerator, and denominator is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

98. B - During a revenue-cycle audit, review a run chart for patterns and special-cause signals is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

99. B - During a revenue-cycle audit, context about the data's meaning, source, and permitted use is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

100. A - During a revenue-cycle audit, verify that billed services are supported and complete is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

101. C - During a revenue-cycle audit, review the request and submit accurate supporting information is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

102. D - During a revenue-cycle audit, verify key demographic and coverage information before service is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

103. C - During a revenue-cycle audit, use a clear agenda, relevant data, and documented decisions is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

104. B - During a revenue-cycle audit, apply policies consistently and disclose conflicts of interest is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem

described in the question.

105. A - During a revenue-cycle audit, assess barriers and gather feedback from affected users is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

106. D - Following an internal complaint, a formal assignment of data ownership and stewardship roles is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

107. C - Following an internal complaint, use a standardized indexing and quality-review process is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

108. B - Following an internal complaint, confirm approved retention requirements and legal holds is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

109. D - Following an internal complaint, unique user authentication with role-based privileges is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

110. A - Following an internal complaint, follow the established amendment process and preserve an audit trail is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

111. D - Following an internal complaint, document, investigate, and follow the incident-response process is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

112. A - Following an internal complaint, define the purpose, population, numerator, and denominator is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

113. B - Following an internal complaint, review a run chart for patterns and special-cause signals is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

114. C - Following an internal complaint, context about the data's meaning, source, and permitted use is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

115. D - Following an internal complaint, verify that billed services are supported and complete is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

116. B - Following an internal complaint, review the request and submit accurate supporting information is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

117. A - Following an internal complaint, verify key demographic and coverage information before service is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

118. C - Following an internal complaint, use a clear agenda, relevant data, and documented decisions is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

119. C - Following an internal complaint, apply policies consistently and disclose conflicts of interest is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

120. A - Following an internal complaint, assess barriers and gather feedback from affected users is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

121. D - At a leadership retreat, a formal assignment of data ownership and stewardship roles is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

122. B - At a leadership retreat, use a standardized indexing and quality-review process is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

123. B - At a leadership retreat, confirm approved retention requirements and legal holds is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

124. A - At a leadership retreat, unique user authentication with role-based privileges is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

125. C - At a leadership retreat, follow the established amendment process and preserve an audit trail is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

126. D - At a leadership retreat, document, investigate, and follow the incident-response process is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

127. B - At a leadership retreat, define the purpose, population, numerator, and denominator is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

128. D - At a leadership retreat, review a run chart for patterns and special-cause signals is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

129. C - At a leadership retreat, context about the data's meaning, source, and permitted use is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

130. A - At a leadership retreat, verify that billed services are supported and complete is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

131. B - At a leadership retreat, review the request and submit accurate supporting information is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

132. D - At a leadership retreat, verify key demographic and coverage information before service is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

133. C - At a leadership retreat, use a clear agenda, relevant data, and documented decisions is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

134. C - At a leadership retreat, apply policies consistently and disclose conflicts of interest is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

135. A - At a leadership retreat, assess barriers and gather feedback from affected users is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

136. B - While preparing a quarterly report, a formal assignment of data ownership and stewardship roles is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

137. D - While preparing a quarterly report, use a standardized indexing and quality-review process is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

138. A - While preparing a quarterly report, confirm approved retention requirements and legal holds is the best response. It applies a information governance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

139. B - While preparing a quarterly report, unique user authentication with role-based privileges is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

question.

140. D - While preparing a quarterly report, follow the established amendment process and preserve an audit trail is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

141. A - While preparing a quarterly report, document, investigate, and follow the incident-response process is the best response. It applies a compliance control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

142. C - While preparing a quarterly report, define the purpose, population, numerator, and denominator is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

143. A - While preparing a quarterly report, review a run chart for patterns and special-cause signals is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

144. D - While preparing a quarterly report, context about the data's meaning, source, and permitted use is the best response. It applies a analytics and informatics control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

145. B - While preparing a quarterly report, verify that billed services are supported and complete is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

146. C - While preparing a quarterly report, review the request and submit accurate supporting information is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

147. B - While preparing a quarterly report, verify key demographic and coverage information before service is the best response. It applies a revenue management control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

148. C - While preparing a quarterly report, use a clear agenda, relevant data, and documented decisions is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

149. D - While preparing a quarterly report, apply policies consistently and disclose conflicts of interest is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.

150. A - While preparing a quarterly report, assess barriers and gather feedback from affected users is the best response. It applies a management and leadership control, creates a documented process, and supports accountability. It protects information integrity and consistent practice. The other choices bypass safeguards, misuse information, or fail to resolve the operational problem described in the question.