

PRACTICE EXAM 12: RHIA SIMULATION (150 QUESTIONS)

This original RHIA practice exam contains 150 multiple-choice questions. AHIMA states that the current RHIA examination includes 150 questions, including 130 scored and 20 pretest items, with three hours and thirty minutes allowed. This practice test is not affiliated with or endorsed by AHIMA. Select the single best answer for each question, flag difficult items, and return to them if time permits.

1. A regional health network is conducting an internal review of employee engagement. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. use feedback and meaningful involvement to identify and address workplace barriers
- D. Use an informal practice that is not documented or monitored

2. A HIM leader must select a control for a newly identified risk in interoperability testing. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. test data exchange against agreed specifications and realistic workflows
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

3. A compliance committee requests a reliable process for health information exchange. Which action is most appropriate?

- A. use agreed standards, consent controls, and workflow testing for exchange
- B. Use an informal practice that is not documented or monitored

- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

4. An implementation team is setting standards for data normalization before go-live. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. apply consistent formats and units before combining sources
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

5. A department is correcting an inconsistent workflow involving a data dictionary. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. define each data element, allowable values, and its authoritative source

6. A regional health network is conducting an internal review of contract monitoring. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. track service levels, deliverables, performance, and renewal obligations
- D. Transfer responsibility without assigning an accountable owner

7. A HIM leader must select a control for a newly identified risk in risk register. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner

- B. document risks, likelihood, impact, owner, mitigation, and review date
- C. Apply the same approach to every situation without assessing the facts
- D. Use an informal practice that is not documented or monitored

8. A compliance committee requests a reliable process for root-cause analysis. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Apply the same approach to every situation without assessing the facts
- C. identify underlying system contributors instead of stopping at the most visible error
- D. Wait until a complaint occurs before taking action

9. An implementation team is setting standards for coding productivity before go-live. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. monitor volume with quality measures so speed does not mask accuracy problems

10. A department is correcting an inconsistent workflow involving confidential communications. Which action is most appropriate?

- A. accommodate a reasonable request for an alternate address or contact method
- B. Apply the same approach to every situation without assessing the facts
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

11. A regional health network is conducting an internal review of facility directory. Which action is most appropriate?

- A. apply the patient preference and permitted directory information rules
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

12. A HIM leader must select a control for a newly identified risk in claim edit management. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. analyze recurring edit failures and correct the root cause in workflow or configuration
- D. Transfer responsibility without assigning an accountable owner

13. A compliance committee requests a reliable process for post-implementation review. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. compare actual results with objectives and document lessons for future work
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

14. An implementation team is setting standards for charge description master governance before go-live. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. review charge codes, descriptions, prices, and ownership through a controlled process

15. A department is correcting an inconsistent workflow involving charge capture. Which action is most appropriate?

- A. reconcile documented services with charges before claims are generated
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

16. A regional health network is conducting an internal review of benchmarking. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. compare like measures using comparable definitions and risk adjustment when needed
- D. Wait until a complaint occurs before taking action

17. A HIM leader must select a control for a newly identified risk in information governance charter. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. define decision rights, roles, escalation paths, and accountability

18. A compliance committee requests a reliable process for confidence interval. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. use the interval to express uncertainty around an estimated population value
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

19. An implementation team is setting standards for scanned-document integrity before go-live. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. compare the image and index values with the source before finalizing
- D. Transfer responsibility without assigning an accountable owner

20. A department is correcting an inconsistent workflow involving delegation. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. match responsibility and authority to the employee's competence and accountability

21. A regional health network is conducting an internal review of data integrity. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. use validation edits to prevent incomplete or inconsistent values
- C. Apply the same approach to every situation without assessing the facts
- D. Use an informal practice that is not documented or monitored

22. A HIM leader must select a control for a newly identified risk in limited data set. Which action is most appropriate?

- A. use a data use agreement and remove direct identifiers before disclosure
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

23. A compliance committee requests a reliable process for data stewardship. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. assign accountability for data quality and appropriate use
- D. Use an informal practice that is not documented or monitored

24. An implementation team is setting standards for privacy risk analysis before go-live. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. identify threats, vulnerabilities, likelihood, impact, and planned safeguards
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

25. A department is correcting an inconsistent workflow involving law-enforcement request. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Apply the same approach to every situation without assessing the facts
- C. Wait until a complaint occurs before taking action
- D. verify the legal basis and disclose only information the request permits

26. A regional health network is conducting an internal review of data lineage. Which action is most appropriate?

- A. show how a reported value moved from source through transformation to output
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

27. A HIM leader must select a control for a newly identified risk in fraud waste and abuse monitoring. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. analyze patterns and investigate credible anomalies using a defined escalation process
- D. Use an informal practice that is not documented or monitored

28. A compliance committee requests a reliable process for trend analysis. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. Transfer responsibility without assigning an accountable owner
- D. compare the same defined measure across consistent reporting periods

29. An implementation team is setting standards for budget variance analysis before go-live. Which action is most appropriate?

- A. compare actual and planned results, determine cause, and propose corrective action
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

30. A department is correcting an inconsistent workflow involving process improvement. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. define the problem, measure the current state, test changes, and sustain gains
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

31. A regional health network is conducting an internal review of vendor selection. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. use defined requirements, objective evaluation criteria, and documented scoring

32. A HIM leader must select a control for a newly identified risk in restriction request. Which action is most appropriate?

- A. evaluate whether the organization must honor a requested restriction in the specific circumstance
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. Apply the same approach to every situation without assessing the facts

33. A compliance committee requests a reliable process for accounting of disclosures. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. track qualifying disclosures so the organization can respond accurately to a request
- D. Use an informal practice that is not documented or monitored

34. An implementation team is setting standards for edit override control before go-live. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. require documented authority and reason before bypassing a billing edit
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

35. A department is correcting an inconsistent workflow involving appeal documentation. Which action is most appropriate?

- A. submit a focused appeal supported by the record, policy, and payer-specific requirements
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. Use an informal practice that is not documented or monitored

36. A regional health network is conducting an internal review of informatics project evaluation. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. measure whether the implemented solution achieved its stated workflow and outcome goals
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

37. A HIM leader must select a control for a newly identified risk in quality improvement governance. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. assign sponsors, teams, measures, and escalation paths for improvement work
- D. Apply the same approach to every situation without assessing the facts

38. A compliance committee requests a reliable process for clinical documentation improvement. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. query the provider when the record is unclear, incomplete, or clinically inconsistent

39. An implementation team is setting standards for organizational policy before go-live. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. align procedures with approved policy, operational controls, and accountable owners
- D. Transfer responsibility without assigning an accountable owner

40. A department is correcting an inconsistent workflow involving workforce planning. Which action is most appropriate?

- A. forecast workload and skill needs before staffing changes are finalized
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

41. A regional health network is conducting an internal review of modifier use. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. apply a modifier only when documentation supports the distinct circumstance it represents
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

42. A HIM leader must select a control for a newly identified risk in media inquiry. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. refer the request to authorized communications staff and avoid confirming patient status

43. A compliance committee requests a reliable process for sanction policy. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. Transfer responsibility without assigning an accountable owner
- D. apply consistent disciplinary consequences for substantiated privacy violations

44. An implementation team is setting standards for version control before go-live. Which action is most appropriate?

- A. identify the current approved policy and preserve prior versions for history
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

45. A department is correcting an inconsistent workflow involving minimum necessary. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. limit workforce access and disclosures to the least PHI needed for the task
- D. Apply the same approach to every situation without assessing the facts

46. A regional health network is conducting an internal review of patient access request. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. verify identity and provide the requested information in the required form when feasible
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

47. A HIM leader must select a control for a newly identified risk in data provenance. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. retain information about the source and transformation of each data element

48. A compliance committee requests a reliable process for payment posting. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. post payments and adjustments accurately enough to support reliable account balances
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

49. An implementation team is setting standards for system implementation before go-live. Which action is most appropriate?

- A. document requirements and test user acceptance before go-live
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

50. A department is correcting an inconsistent workflow involving security incident response. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. contain the event, preserve evidence, investigate, and document corrective actions
- D. Transfer responsibility without assigning an accountable owner

51. A regional health network is conducting an internal review of ethical decision-making. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. identify affected parties, applicable principles, options, and defensible reasons
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

52. A HIM leader must select a control for a newly identified risk in overpayment identification. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. investigate credit balances and return confirmed overpayments through the required process

53. A compliance committee requests a reliable process for revenue integrity. Which action is most appropriate?

- A. coordinate clinical, coding, charge, and billing controls to prevent leakage
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

54. An implementation team is setting standards for performance appraisal before go-live. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. use documented expectations and observed performance to give timely feedback
- D. Apply the same approach to every situation without assessing the facts

55. A department is correcting an inconsistent workflow involving authorization review. Which action is most appropriate?

- A. confirm that the authorization is valid, complete, and applicable before release
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

56. A regional health network is conducting an internal review of master data management. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. govern core entities so systems use consistent reference information
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

57. A HIM leader must select a control for a newly identified risk in document imaging quality. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. verify completeness, legibility, and indexing before originals are destroyed

58. A compliance committee requests a reliable process for refund process. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. validate the credit, obtain required approval, and document the disposition
- D. Use an informal practice that is not documented or monitored

59. An implementation team is setting standards for patient identity reconciliation before go-live. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. investigate potential overlays promptly and preserve an audit trail
- D. Transfer responsibility without assigning an accountable owner

60. A department is correcting an inconsistent workflow involving case-mix review. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. Transfer responsibility without assigning an accountable owner
- D. validate coded documentation and grouping inputs before using results for payment analysis

61. A regional health network is conducting an internal review of data warehouse loading. Which action is most appropriate?

- A. use controlled extract, transform, load procedures with reconciliation checks
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

62. A HIM leader must select a control for a newly identified risk in de-identification. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. remove identifiers using an accepted method before data are used outside the privacy rule
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

63. A compliance committee requests a reliable process for claim timeliness. Which action is most appropriate?

- A. track filing deadlines and escalate accounts at risk before the deadline passes
- B. Wait until a complaint occurs before taking action
- C. Use an informal practice that is not documented or monitored
- D. Apply the same approach to every situation without assessing the facts

64. An implementation team is setting standards for staff development before go-live. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. link training plans to competency gaps and organizational priorities
- D. Use an informal practice that is not documented or monitored

65. A department is correcting an inconsistent workflow involving a master patient index. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. use strong matching rules to link records for the same patient

66. A regional health network is conducting an internal review of mobile device safeguards. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. protect PHI with encryption, device controls, and remote management where applicable
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

67. A HIM leader must select a control for a newly identified risk in rate calculation. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. use a clearly defined numerator, denominator, and time period
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

68. A compliance committee requests a reliable process for record amendment. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Transfer responsibility without assigning an accountable owner
- C. preserve the original entry and clearly identify the author and date of the correction
- D. Use an informal practice that is not documented or monitored

69. An implementation team is setting standards for database migration before go-live. Which action is most appropriate?

- A. reconcile record counts, key fields, and exceptions before accepting the conversion
- B. Wait until a complaint occurs before taking action
- C. Use an informal practice that is not documented or monitored
- D. Apply the same approach to every situation without assessing the facts

70. A department is correcting an inconsistent workflow involving destruction certificate. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. document what was destroyed, when, under whose authority, and by what method

71. A regional health network is conducting an internal review of data visualization. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. select a display that makes the intended comparison clear without distorting scale
- D. Apply the same approach to every situation without assessing the facts

72. A HIM leader must select a control for a newly identified risk in information asset inventory. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. identify the owner, location, sensitivity, and retention requirement of each asset
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

73. A compliance committee requests a reliable process for meeting management. Which action is most appropriate?

- A. use a clear agenda, decisions, action owners, and due dates
- B. Wait until a complaint occurs before taking action
- C. Apply the same approach to every situation without assessing the facts
- D. Use an informal practice that is not documented or monitored

74. An implementation team is setting standards for capital request before go-live. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. link the proposed investment to need, alternatives, lifecycle cost, and expected benefit

75. A department is correcting an inconsistent workflow involving coding data quality. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. audit coded data against source documentation and official guidelines

76. A regional health network is conducting an internal review of median interpretation. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. identify the middle value after arranging observations in order
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

77. A HIM leader must select a control for a newly identified risk in password management. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. prohibit shared credentials and require secure authentication practices
- D. Wait until a complaint occurs before taking action

78. A compliance committee requests a reliable process for training documentation. Which action is most appropriate?

- A. maintain evidence that workforce members completed required privacy training
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

79. An implementation team is setting standards for research disclosure before go-live. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. confirm the required authorization, waiver, or preparatory-to-research pathway
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

80. A department is correcting an inconsistent workflow involving record retention. Which action is most appropriate?

- A. apply the approved retention schedule before destruction occurs
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. Apply the same approach to every situation without assessing the facts

81. A regional health network is conducting an internal review of release-of-information indexing. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. index documents using controlled identifiers and document types
- D. Wait until a complaint occurs before taking action

82. A HIM leader must select a control for a newly identified risk in termination access review. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. disable access promptly and recover credentials when the workforce relationship ends

83. A compliance committee requests a reliable process for clinical decision support. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. place actionable guidance in the workflow and monitor alert performance

84. An implementation team is setting standards for policy exception before go-live. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. document justification, approval, duration, and compensating controls
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

85. A department is correcting an inconsistent workflow involving natural language processing. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. validate extracted concepts against reviewed clinical documentation
- D. Transfer responsibility without assigning an accountable owner

86. A regional health network is conducting an internal review of metadata standards. Which action is most appropriate?

- A. standardize definitions so data retain the same meaning across systems
- B. Transfer responsibility without assigning an accountable owner
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

87. A HIM leader must select a control for a newly identified risk in correlation interpretation. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Transfer responsibility without assigning an accountable owner
- C. avoid claiming causation solely because two variables move together
- D. Use an informal practice that is not documented or monitored

88. A compliance committee requests a reliable process for revenue-cycle KPI. Which action is most appropriate?

- A. define the measure consistently and assign an owner for improvement actions
- B. Wait until a complaint occurs before taking action
- C. Use an informal practice that is not documented or monitored
- D. Apply the same approach to every situation without assessing the facts

89. An implementation team is setting standards for hybrid record management before go-live. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. define how paper and electronic components are assembled and accessed

90. A department is correcting an inconsistent workflow involving reimbursement variance. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. separate volume, coding, payment-rate, and denial effects before assigning cause
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

91. A regional health network is conducting an internal review of mean calculation. Which action is most appropriate?

- A. add all observations and divide by the number of observations
- B. Apply the same approach to every situation without assessing the facts
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

92. A HIM leader must select a control for a newly identified risk in psychotherapy notes. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. treat these notes as separately protected from the general designated record set
- D. Transfer responsibility without assigning an accountable owner

93. A compliance committee requests a reliable process for cost-benefit analysis. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. compare relevant costs and expected benefits of feasible alternatives
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

94. An implementation team is setting standards for stakeholder analysis before go-live. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. identify interest, influence, and communication needs before implementing change

95. A department is correcting an inconsistent workflow involving patient estimate process. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. use verified coverage, benefits, and expected services to create a transparent estimate

96. A regional health network is conducting an internal review of data access classification. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. classify information by sensitivity before setting handling requirements
- D. Apply the same approach to every situation without assessing the facts

97. A HIM leader must select a control for a newly identified risk in governance committee. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. provide a defined purpose, membership, decision rights, and reporting expectations
- C. Transfer responsibility without assigning an accountable owner
- D. Use an informal practice that is not documented or monitored

98. A compliance committee requests a reliable process for audit sampling. Which action is most appropriate?

- A. select records using a documented approach that supports the audit objective
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

99. An implementation team is setting standards for quality measure specification before go-live. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. define eligible population, numerator events, exclusions, and reporting logic

100. A department is correcting an inconsistent workflow involving medical necessity review. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. compare documentation with applicable coverage criteria before billing
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

101. A regional health network is conducting an internal review of data-quality monitoring. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. measure accuracy, completeness, timeliness, consistency, and validity
- D. Use an informal practice that is not documented or monitored

102. A HIM leader must select a control for a newly identified risk in role-based access. Which action is most appropriate?

- A. grant access according to job duties and remove it when duties change
- B. Wait until a complaint occurs before taking action
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

103. A compliance committee requests a reliable process for research dataset preparation. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. apply a documented protocol for cleaning, coding, and protecting data
- D. Wait until a complaint occurs before taking action

104. An implementation team is setting standards for business continuity before go-live. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. Use an informal practice that is not documented or monitored
- D. define recovery priorities, alternative workflows, testing, and responsible leaders

105. A department is correcting an inconsistent workflow involving privacy complaint handling. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. document, investigate, mitigate, and respond through the established process
- C. Use an informal practice that is not documented or monitored
- D. Apply the same approach to every situation without assessing the facts

106. A regional health network is conducting an internal review of vendor remote access. Which action is most appropriate?

- A. use least privilege, authentication, monitoring, and contractual safeguards
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

107. A HIM leader must select a control for a newly identified risk in standard report definitions. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. Use an informal practice that is not documented or monitored
- D. document numerator, denominator, inclusion rules, and reporting period

108. A compliance committee requests a reliable process for strategic planning. Which action is most appropriate?

- A. translate the organizational mission into measurable priorities, owners, and timelines
- B. Apply the same approach to every situation without assessing the facts
- C. Transfer responsibility without assigning an accountable owner
- D. Use an informal practice that is not documented or monitored

109. An implementation team is setting standards for project charter before go-live. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Transfer responsibility without assigning an accountable owner
- C. state scope, objectives, sponsor, authority, deliverables, and success measures
- D. Use an informal practice that is not documented or monitored

110. A department is correcting an inconsistent workflow involving unbilled account review. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. resolve documentation, coding, authorization, or charge barriers promptly
- C. Apply the same approach to every situation without assessing the facts
- D. Transfer responsibility without assigning an accountable owner

111. A regional health network is conducting an internal review of subpoena response. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. route the request for legal and privacy review before releasing records
- C. Apply the same approach to every situation without assessing the facts
- D. Transfer responsibility without assigning an accountable owner

112. A HIM leader must select a control for a newly identified risk in balanced scorecard. Which action is most appropriate?

- A. monitor complementary measures rather than relying on one financial indicator
- B. Apply the same approach to every situation without assessing the facts
- C. Transfer responsibility without assigning an accountable owner
- D. Use an informal practice that is not documented or monitored

113. A compliance committee requests a reliable process for conflict resolution. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. address interests and evidence directly while seeking a workable shared solution
- D. Transfer responsibility without assigning an accountable owner

114. An implementation team is setting standards for business associate oversight before go-live. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. use an agreement that defines permitted uses, safeguards, and reporting duties

115. A department is correcting an inconsistent workflow involving breach assessment. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. evaluate the nature of PHI, recipient, mitigation, and likelihood of compromise
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

116. A regional health network is conducting an internal review of predictive model evaluation. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. Apply the same approach to every situation without assessing the facts
- D. assess performance on data not used to train the model

117. A HIM leader must select a control for a newly identified risk in algorithm governance. Which action is most appropriate?

- A. monitor bias, performance drift, transparency, and accountability after deployment
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

118. A compliance committee requests a reliable process for incident command. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. establish roles and decision authority so response actions are coordinated
- D. Transfer responsibility without assigning an accountable owner

119. An implementation team is setting standards for external data acquisition before go-live. Which action is most appropriate?

- A. document the source, permitted use, and quality checks before integrating data
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

120. A department is correcting an inconsistent workflow involving prior authorization. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. obtain and document required approval before delivering the service when applicable
- D. Wait until a complaint occurs before taking action

121. A regional health network is conducting an internal review of data lifecycle policy. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. set requirements for creation, use, retention, archival, and disposition

122. A HIM leader must select a control for a newly identified risk in change management. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. engage affected stakeholders, communicate the rationale, and monitor adoption
- C. Wait until a complaint occurs before taking action
- D. Apply the same approach to every situation without assessing the facts

123. A compliance committee requests a reliable process for outlier review. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. investigate unusual observations before deciding whether they are errors or meaningful findings
- D. Wait until a complaint occurs before taking action

124. An implementation team is setting standards for redisclosure notice before go-live. Which action is most appropriate?

- A. inform the recipient when information may be subject to further disclosure limits
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

125. A department is correcting an inconsistent workflow involving charge master update. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. test the change and communicate it to affected departments before implementation

126. A regional health network is conducting an internal review of charge reconciliation. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. compare clinical source records, department activity, and billed charges for omissions
- C. Apply the same approach to every situation without assessing the facts
- D. Transfer responsibility without assigning an accountable owner

127. A HIM leader must select a control for a newly identified risk in clinical terminology mapping. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. maintain governed mappings and test them after terminology updates
- D. Transfer responsibility without assigning an accountable owner

128. A compliance committee requests a reliable process for succession planning. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. identify critical roles and prepare qualified internal candidates for continuity

129. An implementation team is setting standards for legal health record policy before go-live. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. specify which designated record set components are official
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

130. A department is correcting an inconsistent workflow involving data request intake. Which action is most appropriate?

- A. clarify purpose, population, fields, privacy basis, and delivery method before fulfillment
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

131. A regional health network is conducting an internal review of audit trail review. Which action is most appropriate?

- A. use system logs to investigate access, changes, and unusual activity
- B. Apply the same approach to every situation without assessing the facts
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

132. A HIM leader must select a control for a newly identified risk in data standard adoption. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. evaluate interoperability, implementation impact, and governance before deployment
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

133. A compliance committee requests a reliable process for denial management. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. categorize denials, prioritize preventable patterns, and track appeal outcomes

134. An implementation team is setting standards for revenue-cycle compliance education before go-live. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. target training to documented error patterns and measure whether errors decline
- D. Use an informal practice that is not documented or monitored

135. A department is correcting an inconsistent workflow involving coding compliance. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. apply official coding guidelines and audit for accuracy and completeness
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

136. A regional health network is conducting an internal review of usability evaluation. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. Apply the same approach to every situation without assessing the facts
- D. observe representative users completing realistic tasks and address barriers

137. A HIM leader must select a control for a newly identified risk in duplicate record prevention. Which action is most appropriate?

- A. search and reconcile likely matches before creating a new record
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

138. A compliance committee requests a reliable process for data validation. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. compare results with source data and investigate unexpected values before reporting
- D. Apply the same approach to every situation without assessing the facts

139. An implementation team is setting standards for communication plan before go-live. Which action is most appropriate?

- A. tailor messages, channel, timing, and feedback method to stakeholder needs
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

140. A department is correcting an inconsistent workflow involving accounts receivable aging. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. Use an informal practice that is not documented or monitored
- D. focus follow-up on high-value, timely, and actionable outstanding balances

141. A regional health network is conducting an internal review of payer policy update. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. assess operational impact and revise edits, education, and workflows before the effective date
- D. Use an informal practice that is not documented or monitored

142. A HIM leader must select a control for a newly identified risk in payer contract analysis. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. model expected reimbursement using contract terms and identify variance patterns
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

143. A compliance committee requests a reliable process for data completeness audit. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. calculate the proportion of required fields populated and examine missingness patterns
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

144. An implementation team is setting standards for dashboard design before go-live. Which action is most appropriate?

- A. use defined measures, current refresh dates, and audience-appropriate thresholds
- B. Apply the same approach to every situation without assessing the facts
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

145. A department is correcting an inconsistent workflow involving document deficiency process. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. Wait until a complaint occurs before taking action
- D. route incomplete records for timely completion under medical staff rules

146. A regional health network is conducting an internal review of incidental disclosure. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. use reasonable safeguards even when a limited disclosure may be unavoidable
- D. Apply the same approach to every situation without assessing the facts

147. A HIM leader must select a control for a newly identified risk in disclosure to family. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. use professional judgment and applicable permission rules before sharing relevant information
- D. Apply the same approach to every situation without assessing the facts

148. A compliance committee requests a reliable process for access audit. Which action is most appropriate?

- A. review user activity for inappropriate patterns and investigate exceptions
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

149. An implementation team is setting standards for change control before go-live. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. evaluate, approve, test, and document system changes before production release
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

150. A department is correcting an inconsistent workflow involving sampling plan. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. select a representative method that fits the population and study objective

Practice Exam 12: Answer Key and Explanations

- 1. C** — Use feedback and meaningful involvement to identify and address workplace barriers is the strongest response because it directly supports employee engagement within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore
- 2. B** — Test data exchange against agreed specifications and realistic workflows is the strongest response because it directly supports interoperability testing within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant
- 3. A** — Use agreed standards, consent controls, and workflow testing for exchange is the strongest response because it directly supports health information exchange within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,
- 4. B** — Apply consistent formats and units before combining sources is the strongest response because it directly supports data normalization within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,
- 5. D** — Define each data element, allowable values, and its authoritative source is the strongest response because it directly supports a data dictionary within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant
- 6. C** — Track service levels, deliverables, performance, and renewal obligations is the strongest response because it directly supports contract monitoring within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or
- 7. B** — Document risks, likelihood, impact, owner, mitigation, and review date is the strongest response because it directly supports risk register within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,
- 8. C** — Identify underlying system contributors instead of stopping at the most visible error is the strongest response because it directly supports root-cause analysis within the Management and

Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

9. D — Monitor volume with quality measures so speed does not mask accuracy problems is the strongest response because it directly supports coding productivity within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

10. A — Accommodate a reasonable request for an alternate address or contact method is the strongest response because it directly supports confidential communications within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

11. A — Apply the patient preference and permitted directory information rules is the strongest response because it directly supports facility directory within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

12. C — Analyze recurring edit failures and correct the root cause in workflow or configuration is the strongest response because it directly supports claim edit management within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

13. B — Compare actual results with objectives and document lessons for future work is the strongest response because it directly supports post-implementation review within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

14. D — Review charge codes, descriptions, prices, and ownership through a controlled process is the strongest response because it directly supports charge description master governance within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

15. A — Reconcile documented services with charges before claims are generated is the strongest response because it directly supports charge capture within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

16. C — Compare like measures using comparable definitions and risk adjustment when needed is the strongest response because it directly supports benchmarking within the Data Analytics and Informatics

domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

17. D — Define decision rights, roles, escalation paths, and accountability is the strongest response because it directly supports information governance charter within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

18. B — Use the interval to express uncertainty around an estimated population value is the strongest response because it directly supports confidence interval within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

19. C — Compare the image and index values with the source before finalizing is the strongest response because it directly supports scanned-document integrity within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

20. D — Match responsibility and authority to the employee's competence and accountability is the strongest response because it directly supports delegation within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

21. B — Use validation edits to prevent incomplete or inconsistent values is the strongest response because it directly supports data integrity within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

22. A — Use a data use agreement and remove direct identifiers before disclosure is the strongest response because it directly supports limited data set within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

23. C — Assign accountability for data quality and appropriate use is the strongest response because it directly supports data stewardship within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or avoid

24. B — Identify threats, vulnerabilities, likelihood, impact, and planned safeguards is the strongest response because it directly supports privacy risk analysis within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

25. D — Verify the legal basis and disclose only information the request permits is the strongest response because it directly supports law-enforcement request within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

26. A — Show how a reported value moved from source through transformation to output is the strongest response because it directly supports data lineage within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

27. C — Analyze patterns and investigate credible anomalies using a defined escalation process is the strongest response because it directly supports fraud waste and abuse monitoring within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

28. D — Compare the same defined measure across consistent reporting periods is the strongest response because it directly supports trend analysis within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

29. A — Compare actual and planned results, determine cause, and propose corrective action is the strongest response because it directly supports budget variance analysis within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

30. B — Define the problem, measure the current state, test changes, and sustain gains is the strongest response because it directly supports process improvement within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

31. D — Use defined requirements, objective evaluation criteria, and documented scoring is the strongest response because it directly supports vendor selection within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

32. A — Evaluate whether the organization must honor a requested restriction in the specific circumstance is the strongest response because it directly supports restriction request within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay

33. C — Track qualifying disclosures so the organization can respond accurately to a request is the strongest response because it directly supports accounting of disclosures within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay

34. B — Require documented authority and reason before bypassing a billing edit is the strongest response because it directly supports edit override control within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

35. A — Submit a focused appeal supported by the record, policy, and payer-specific requirements is the strongest response because it directly supports appeal documentation within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

36. B — Measure whether the implemented solution achieved its stated workflow and outcome goals is the strongest response because it directly supports informatics project evaluation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on

37. C — Assign sponsors, teams, measures, and escalation paths for improvement work is the strongest response because it directly supports quality improvement governance within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

38. D — Query the provider when the record is unclear, incomplete, or clinically inconsistent is the strongest response because it directly supports clinical documentation improvement within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

39. C — Align procedures with approved policy, operational controls, and accountable owners is the strongest response because it directly supports organizational policy within the Management and Leadership domain. Effective health information management depends on defined processes,

accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

40. A — Forecast workload and skill needs before staffing changes are finalized is the strongest response because it directly supports workforce planning within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

41. B — Apply a modifier only when documentation supports the distinct circumstance it represents is the strongest response because it directly supports modifier use within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

42. D — Refer the request to authorized communications staff and avoid confirming patient status is the strongest response because it directly supports media inquiry within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

43. D — Apply consistent disciplinary consequences for substantiated privacy violations is the strongest response because it directly supports sanction policy within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

44. A — Identify the current approved policy and preserve prior versions for history is the strongest response because it directly supports version control within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

45. C — Limit workforce access and disclosures to the least phi needed for the task is the strongest response because it directly supports minimum necessary within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay

46. B — Verify identity and provide the requested information in the required form when feasible is the strongest response because it directly supports patient access request within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options

47. D — Retain information about the source and transformation of each data element is the strongest response because it directly supports data provenance within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and

evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

48. B — Post payments and adjustments accurately enough to support reliable account balances is the strongest response because it directly supports payment posting within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

49. A — Document requirements and test user acceptance before go-live is the strongest response because it directly supports system implementation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

50. C — Contain the event, preserve evidence, investigate, and document corrective actions is the strongest response because it directly supports security incident response within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

51. B — Identify affected parties, applicable principles, options, and defensible reasons is the strongest response because it directly supports ethical decision-making within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

52. D — Investigate credit balances and return confirmed overpayments through the required process is the strongest response because it directly supports overpayment identification within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

53. A — Coordinate clinical, coding, charge, and billing controls to prevent leakage is the strongest response because it directly supports revenue integrity within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

54. C — Use documented expectations and observed performance to give timely feedback is the strongest response because it directly supports performance appraisal within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

55. A — Confirm that the authorization is valid, complete, and applicable before release is the strongest response because it directly supports authorization review within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

56. B — Govern core entities so systems use consistent reference information is the strongest response because it directly supports master data management within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

57. D — Verify completeness, legibility, and indexing before originals are destroyed is the strongest response because it directly supports document imaging quality within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

58. C — Validate the credit, obtain required approval, and document the disposition is the strongest response because it directly supports refund process within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

59. C — Investigate potential overlays promptly and preserve an audit trail is the strongest response because it directly supports patient identity reconciliation within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

60. D — Validate coded documentation and grouping inputs before using results for payment analysis is the strongest response because it directly supports case-mix review within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

61. A — Use controlled extract, transform, load procedures with reconciliation checks is the strongest response because it directly supports data warehouse loading within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

62. B — Remove identifiers using an accepted method before data are used outside the privacy rule is the strongest response because it directly supports de-identification within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay

63. A — Track filing deadlines and escalate accounts at risk before the deadline passes is the strongest response because it directly supports claim timeliness within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

64. C — Link training plans to competency gaps and organizational priorities is the strongest response because it directly supports staff development within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

65. D — Use strong matching rules to link records for the same patient is the strongest response because it directly supports a master patient index within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

66. B — Protect phi with encryption, device controls, and remote management where applicable is the strongest response because it directly supports mobile device safeguards within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

67. B — Use a clearly defined numerator, denominator, and time period is the strongest response because it directly supports rate calculation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

68. C — Preserve the original entry and clearly identify the author and date of the correction is the strongest response because it directly supports record amendment within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

69. A — Reconcile record counts, key fields, and exceptions before accepting the conversion is the strongest response because it directly supports database migration within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

70. D — Document what was destroyed, when, under whose authority, and by what method is the strongest response because it directly supports destruction certificate within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

71. C — Select a display that makes the intended comparison clear without distorting scale is the strongest response because it directly supports data visualization within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

72. B — Identify the owner, location, sensitivity, and retention requirement of each asset is the strongest response because it directly supports information asset inventory within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

73. A — Use a clear agenda, decisions, action owners, and due dates is the strongest response because it directly supports meeting management within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

74. D — Link the proposed investment to need, alternatives, lifecycle cost, and expected benefit is the strongest response because it directly supports capital request within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

75. D — Audit coded data against source documentation and official guidelines is the strongest response because it directly supports coding data quality within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

76. B — Identify the middle value after arranging observations in order is the strongest response because it directly supports median interpretation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

77. C — Prohibit shared credentials and require secure authentication practices is the strongest response because it directly supports password management within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

78. A — Maintain evidence that workforce members completed required privacy training is the strongest response because it directly supports training documentation within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined

processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

79. B — Confirm the required authorization, waiver, or preparatory-to-research pathway is the strongest response because it directly supports research disclosure within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

80. A — Apply the approved retention schedule before destruction occurs is the strongest response because it directly supports record retention within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or avoid

81. C — Index documents using controlled identifiers and document types is the strongest response because it directly supports release-of-information indexing within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or avoid

82. D — Disable access promptly and recover credentials when the workforce relationship ends is the strongest response because it directly supports termination access review within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

83. D — Place actionable guidance in the workflow and monitor alert performance is the strongest response because it directly supports clinical decision support within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

84. B — Document justification, approval, duration, and compensating controls is the strongest response because it directly supports policy exception within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or avoid

85. C — Validate extracted concepts against reviewed clinical documentation is the strongest response because it directly supports natural language processing within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

86. A — Standardize definitions so data retain the same meaning across systems is the strongest response because it directly supports metadata standards within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

87. C — Avoid claiming causation solely because two variables move together is the strongest response because it directly supports correlation interpretation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

88. A — Define the measure consistently and assign an owner for improvement actions is the strongest response because it directly supports revenue-cycle KPI within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

89. D — Define how paper and electronic components are assembled and accessed is the strongest response because it directly supports hybrid record management within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

90. B — Separate volume, coding, payment-rate, and denial effects before assigning cause is the strongest response because it directly supports reimbursement variance within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

91. A — Add all observations and divide by the number of observations is the strongest response because it directly supports mean calculation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

92. C — Treat these notes as separately protected from the general designated record set is the strongest response because it directly supports psychotherapy notes within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

93. B — Compare relevant costs and expected benefits of feasible alternatives is the strongest response because it directly supports cost-benefit analysis within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and

evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

94. D — Identify interest, influence, and communication needs before implementing change is the strongest response because it directly supports stakeholder analysis within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

95. D — Use verified coverage, benefits, and expected services to create a transparent estimate is the strongest response because it directly supports patient estimate process within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

96. C — Classify information by sensitivity before setting handling requirements is the strongest response because it directly supports data access classification within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

97. B — Provide a defined purpose, membership, decision rights, and reporting expectations is the strongest response because it directly supports governance committee within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

98. A — Select records using a documented approach that supports the audit objective is the strongest response because it directly supports audit sampling within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

99. D — Define eligible population, numerator events, exclusions, and reporting logic is the strongest response because it directly supports quality measure specification within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

100. B — Compare documentation with applicable coverage criteria before billing is the strongest response because it directly supports medical necessity review within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

101. C — Measure accuracy, completeness, timeliness, consistency, and validity is the strongest response because it directly supports data-quality monitoring within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or avoid clear

102. A — Grant access according to job duties and remove it when duties change is the strongest response because it directly supports role-based access within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

103. C — Apply a documented protocol for cleaning, coding, and protecting data is the strongest response because it directly supports research dataset preparation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

104. D — Define recovery priorities, alternative workflows, testing, and responsible leaders is the strongest response because it directly supports business continuity within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

105. B — Document, investigate, mitigate, and respond through the established process is the strongest response because it directly supports privacy complaint handling within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on

106. A — Use least privilege, authentication, monitoring, and contractual safeguards is the strongest response because it directly supports vendor remote access within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

107. D — Document numerator, denominator, inclusion rules, and reporting period is the strongest response because it directly supports standard report definitions within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

108. A — Translate the organizational mission into measurable priorities, owners, and timelines is the strongest response because it directly supports strategic planning within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

109. C — State scope, objectives, sponsor, authority, deliverables, and success measures is the strongest response because it directly supports project charter within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

110. B — Resolve documentation, coding, authorization, or charge barriers promptly is the strongest response because it directly supports unbilled account review within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

111. B — Route the request for legal and privacy review before releasing records is the strongest response because it directly supports subpoena response within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

112. A — Monitor complementary measures rather than relying on one financial indicator is the strongest response because it directly supports balanced scorecard within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

113. C — Address interests and evidence directly while seeking a workable shared solution is the strongest response because it directly supports conflict resolution within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

114. D — Use an agreement that defines permitted uses, safeguards, and reporting duties is the strongest response because it directly supports business associate oversight within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

115. B — Evaluate the nature of phi, recipient, mitigation, and likelihood of compromise is the strongest response because it directly supports breach assessment within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

116. D — Assess performance on data not used to train the model is the strongest response because it directly supports predictive model evaluation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

117. A — Monitor bias, performance drift, transparency, and accountability after deployment is the strongest response because it directly supports algorithm governance within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

118. C — Establish roles and decision authority so response actions are coordinated is the strongest response because it directly supports incident command within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

119. A — Document the source, permitted use, and quality checks before integrating data is the strongest response because it directly supports external data acquisition within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

120. C — Obtain and document required approval before delivering the service when applicable is the strongest response because it directly supports prior authorization within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

121. D — Set requirements for creation, use, retention, archival, and disposition is the strongest response because it directly supports data lifecycle policy within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

122. B — Engage affected stakeholders, communicate the rationale, and monitor adoption is the strongest response because it directly supports change management within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

123. C — Investigate unusual observations before deciding whether they are errors or meaningful findings is the strongest response because it directly supports outlier review within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

124. A — Inform the recipient when information may be subject to further disclosure limits is the strongest response because it directly supports redisclosure notice within the Compliance with Uses and

Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

125. D — Test the change and communicate it to affected departments before implementation is the strongest response because it directly supports charge master update within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

126. B — Compare clinical source records, department activity, and billed charges for omissions is the strongest response because it directly supports charge reconciliation within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

127. C — Maintain governed mappings and test them after terminology updates is the strongest response because it directly supports clinical terminology mapping within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

128. D — Identify critical roles and prepare qualified internal candidates for continuity is the strongest response because it directly supports succession planning within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

129. B — Specify which designated record set components are official is the strongest response because it directly supports legal health record policy within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

130. A — Clarify purpose, population, fields, privacy basis, and delivery method before fulfillment is the strongest response because it directly supports data request intake within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

131. A — Use system logs to investigate access, changes, and unusual activity is the strongest response because it directly supports audit trail review within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

132. B — Evaluate interoperability, implementation impact, and governance before deployment is the strongest response because it directly supports data standard adoption within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

133. D — Categorize denials, prioritize preventable patterns, and track appeal outcomes is the strongest response because it directly supports denial management within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

134. C — Target training to documented error patterns and measure whether errors decline is the strongest response because it directly supports revenue-cycle compliance education within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

135. B — Apply official coding guidelines and audit for accuracy and completeness is the strongest response because it directly supports coding compliance within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

136. D — Observe representative users completing realistic tasks and address barriers is the strongest response because it directly supports usability evaluation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

137. A — Search and reconcile likely matches before creating a new record is the strongest response because it directly supports duplicate record prevention within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

138. C — Compare results with source data and investigate unexpected values before reporting is the strongest response because it directly supports data validation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

139. A — Tailor messages, channel, timing, and feedback method to stakeholder needs is the strongest response because it directly supports communication plan within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners,

and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

140. D — Focus follow-up on high-value, timely, and actionable outstanding balances is the strongest response because it directly supports accounts receivable aging within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

141. C — Assess operational impact and revise edits, education, and workflows before the effective date is the strongest response because it directly supports payer policy update within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

142. B — Model expected reimbursement using contract terms and identify variance patterns is the strongest response because it directly supports payer contract analysis within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

143. B — Calculate the proportion of required fields populated and examine missingness patterns is the strongest response because it directly supports data completeness audit within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

144. A — Use defined measures, current refresh dates, and audience-appropriate thresholds is the strongest response because it directly supports dashboard design within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

145. D — Route incomplete records for timely completion under medical staff rules is the strongest response because it directly supports document deficiency process within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

146. C — Use reasonable safeguards even when a limited disclosure may be unavoidable is the strongest response because it directly supports incidental disclosure within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

147. C — Use professional judgment and applicable permission rules before sharing relevant information is the strongest response because it directly supports disclosure to family within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

148. A — Review user activity for inappropriate patterns and investigate exceptions is the strongest response because it directly supports access audit within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

149. B — Evaluate, approve, test, and document system changes before production release is the strongest response because it directly supports change control within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

150. D — Select a representative method that fits the population and study objective is the strongest response because it directly supports sampling plan within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,