

PRACTICE EXAM 11: RHIA SIMULATION (150 QUESTIONS)

This original RHIA practice exam contains 150 multiple-choice questions. AHIMA states that the current RHIA examination includes 150 questions, including 130 scored and 20 pretest items, with three hours and thirty minutes allowed. This practice test is not affiliated with or endorsed by AHIMA. Select the single best answer for each question, flag difficult items, and return to them if time permits.

1. A newly appointed HIM manager is reviewing controls related to data access classification. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. classify information by sensitivity before setting handling requirements
- D. Use an informal practice that is not documented or monitored

2. An interdisciplinary team is preparing a corrective action plan for strategic planning. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. translate the organizational mission into measurable priorities, owners, and timelines
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

3. A department receives a finding that exposes risk in its approach to contract monitoring. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored

- C. track service levels, deliverables, performance, and renewal obligations
- D. Apply the same approach to every situation without assessing the facts

4. A hospital is standardizing practice across multiple sites for payer policy update. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. assess operational impact and revise edits, education, and workflows before the effective date

5. Senior leaders request a sustainable process improvement for data completeness audit. Which action is most appropriate?

- A. calculate the proportion of required fields populated and examine missingness patterns
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. Transfer responsibility without assigning an accountable owner

6. A newly appointed HIM manager is reviewing controls related to a data dictionary. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. define each data element, allowable values, and its authoritative source
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

7. An interdisciplinary team is preparing a corrective action plan for budget variance analysis. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts

- B. Transfer responsibility without assigning an accountable owner
- C. compare actual and planned results, determine cause, and propose corrective action
- D. Use an informal practice that is not documented or monitored

8. A department receives a finding that exposes risk in its approach to prior authorization. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. obtain and document required approval before delivering the service when applicable
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

9. A hospital is standardizing practice across multiple sites for payer contract analysis. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. model expected reimbursement using contract terms and identify variance patterns

10. Senior leaders request a sustainable process improvement for data visualization. Which action is most appropriate?

- A. select a display that makes the intended comparison clear without distorting scale
- B. Apply the same approach to every situation without assessing the facts
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

11. A newly appointed HIM manager is reviewing controls related to conflict resolution. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. address interests and evidence directly while seeking a workable shared solution
- D. Transfer responsibility without assigning an accountable owner

12. An interdisciplinary team is preparing a corrective action plan for patient estimate process. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. use verified coverage, benefits, and expected services to create a transparent estimate
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

13. A department receives a finding that exposes risk in its approach to business associate oversight. Which action is most appropriate?

- A. use an agreement that defines permitted uses, safeguards, and reporting duties
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

14. A hospital is standardizing practice across multiple sites for research disclosure. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. confirm the required authorization, waiver, or preparatory-to-research pathway

15. Senior leaders request a sustainable process improvement for succession planning. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. identify critical roles and prepare qualified internal candidates for continuity
- D. Apply the same approach to every situation without assessing the facts

16. A newly appointed HIM manager is reviewing controls related to confidence interval. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. use the interval to express uncertainty around an estimated population value
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

17. An interdisciplinary team is preparing a corrective action plan for limited data set. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. use a data use agreement and remove direct identifiers before disclosure

18. A department receives a finding that exposes risk in its approach to patient identity reconciliation. Which action is most appropriate?

- A. investigate potential overlays promptly and preserve an audit trail
- B. Transfer responsibility without assigning an accountable owner
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

19. A hospital is standardizing practice across multiple sites for revenue integrity. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. coordinate clinical, coding, charge, and billing controls to prevent leakage
- D. Transfer responsibility without assigning an accountable owner

20. Senior leaders request a sustainable process improvement for redisclosure notice. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. inform the recipient when information may be subject to further disclosure limits

21. A newly appointed HIM manager is reviewing controls related to training documentation. Which action is most appropriate?

- A. maintain evidence that workforce members completed required privacy training
- B. Wait until a complaint occurs before taking action
- C. Apply the same approach to every situation without assessing the facts
- D. Use an informal practice that is not documented or monitored

22. An interdisciplinary team is preparing a corrective action plan for authorization review. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. confirm that the authorization is valid, complete, and applicable before release
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

23. A department receives a finding that exposes risk in its approach to law-enforcement request. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. verify the legal basis and disclose only information the request permits

24. A hospital is standardizing practice across multiple sites for coding productivity. Which action is most appropriate?

- A. monitor volume with quality measures so speed does not mask accuracy problems
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

25. Senior leaders request a sustainable process improvement for organizational policy. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Apply the same approach to every situation without assessing the facts
- C. align procedures with approved policy, operational controls, and accountable owners
- D. Wait until a complaint occurs before taking action

26. A newly appointed HIM manager is reviewing controls related to clinical terminology mapping. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. maintain governed mappings and test them after terminology updates
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

27. An interdisciplinary team is preparing a corrective action plan for rate calculation. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. use a clearly defined numerator, denominator, and time period

28. A department receives a finding that exposes risk in its approach to a master patient index. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. use strong matching rules to link records for the same patient
- D. Use an informal practice that is not documented or monitored

29. A hospital is standardizing practice across multiple sites for edit override control. Which action is most appropriate?

- A. require documented authority and reason before bypassing a billing edit
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

30. Senior leaders request a sustainable process improvement for case-mix review. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. validate coded documentation and grouping inputs before using results for payment analysis
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

31. A newly appointed HIM manager is reviewing controls related to delegation. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. match responsibility and authority to the employee's competence and accountability

32. An interdisciplinary team is preparing a corrective action plan for change control. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. evaluate, approve, test, and document system changes before production release
- D. Apply the same approach to every situation without assessing the facts

33. A department receives a finding that exposes risk in its approach to data-quality monitoring. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. measure accuracy, completeness, timeliness, consistency, and validity
- C. Apply the same approach to every situation without assessing the facts
- D. Use an informal practice that is not documented or monitored

34. A hospital is standardizing practice across multiple sites for usability evaluation. Which action is most appropriate?

- A. observe representative users completing realistic tasks and address barriers
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

35. Senior leaders request a sustainable process improvement for appeal documentation. Which action is most appropriate?

- A. submit a focused appeal supported by the record, policy, and payer-specific requirements
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. Use an informal practice that is not documented or monitored

36. A newly appointed HIM manager is reviewing controls related to governance committee. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. provide a defined purpose, membership, decision rights, and reporting expectations
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

37. An interdisciplinary team is preparing a corrective action plan for facility directory. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. apply the patient preference and permitted directory information rules
- D. Apply the same approach to every situation without assessing the facts

38. A department receives a finding that exposes risk in its approach to median interpretation. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. identify the middle value after arranging observations in order

39. A hospital is standardizing practice across multiple sites for data validation. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. compare results with source data and investigate unexpected values before reporting
- C. Apply the same approach to every situation without assessing the facts
- D. Transfer responsibility without assigning an accountable owner

40. Senior leaders request a sustainable process improvement for coding compliance. Which action is most appropriate?

- A. apply official coding guidelines and audit for accuracy and completeness
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

41. A newly appointed HIM manager is reviewing controls related to trend analysis. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. Wait until a complaint occurs before taking action
- D. compare the same defined measure across consistent reporting periods

42. An interdisciplinary team is preparing a corrective action plan for mobile device safeguards. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. protect PHI with encryption, device controls, and remote management where applicable
- D. Apply the same approach to every situation without assessing the facts

43. A department receives a finding that exposes risk in its approach to employee engagement. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. use feedback and meaningful involvement to identify and address workplace barriers
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

44. A hospital is standardizing practice across multiple sites for data provenance. Which action is most appropriate?

- A. retain information about the source and transformation of each data element
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

45. Senior leaders request a sustainable process improvement for access audit. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. review user activity for inappropriate patterns and investigate exceptions
- D. Apply the same approach to every situation without assessing the facts

46. A newly appointed HIM manager is reviewing controls related to accounts receivable aging. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. Apply the same approach to every situation without assessing the facts
- D. focus follow-up on high-value, timely, and actionable outstanding balances

47. An interdisciplinary team is preparing a corrective action plan for claim edit management. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. analyze recurring edit failures and correct the root cause in workflow or configuration
- D. Wait until a complaint occurs before taking action

48. A department receives a finding that exposes risk in its approach to coding data quality. Which action is most appropriate?

- A. audit coded data against source documentation and official guidelines
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

49. A hospital is standardizing practice across multiple sites for information governance charter. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. define decision rights, roles, escalation paths, and accountability

50. Senior leaders request a sustainable process improvement for medical necessity review. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. compare documentation with applicable coverage criteria before billing
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

51. A newly appointed HIM manager is reviewing controls related to performance appraisal. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. use documented expectations and observed performance to give timely feedback
- D. Transfer responsibility without assigning an accountable owner

52. An interdisciplinary team is preparing a corrective action plan for vendor remote access. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. use least privilege, authentication, monitoring, and contractual safeguards

53. A department receives a finding that exposes risk in its approach to data standard adoption. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. evaluate interoperability, implementation impact, and governance before deployment
- C. Use an informal practice that is not documented or monitored
- D. Apply the same approach to every situation without assessing the facts

54. A hospital is standardizing practice across multiple sites for disclosure to family. Which action is most appropriate?

- A. use professional judgment and applicable permission rules before sharing relevant information
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

55. Senior leaders request a sustainable process improvement for charge reconciliation. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. compare clinical source records, department activity, and billed charges for omissions

56. A newly appointed HIM manager is reviewing controls related to psychotherapy notes. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. treat these notes as separately protected from the general designated record set
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

57. An interdisciplinary team is preparing a corrective action plan for privacy risk analysis. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Transfer responsibility without assigning an accountable owner
- C. identify threats, vulnerabilities, likelihood, impact, and planned safeguards
- D. Use an informal practice that is not documented or monitored

58. A department receives a finding that exposes risk in its approach to charge master update. Which action is most appropriate?

- A. test the change and communicate it to affected departments before implementation
- B. Wait until a complaint occurs before taking action
- C. Apply the same approach to every situation without assessing the facts
- D. Use an informal practice that is not documented or monitored

59. A hospital is standardizing practice across multiple sites for balanced scorecard. Which action is most appropriate?

- A. monitor complementary measures rather than relying on one financial indicator
- B. Wait until a complaint occurs before taking action
- C. Apply the same approach to every situation without assessing the facts
- D. Transfer responsibility without assigning an accountable owner

60. Senior leaders request a sustainable process improvement for de-identification. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Apply the same approach to every situation without assessing the facts
- C. remove identifiers using an accepted method before data are used outside the privacy rule
- D. Use an informal practice that is not documented or monitored

61. A newly appointed HIM manager is reviewing controls related to refund process. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. validate the credit, obtain required approval, and document the disposition
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

62. An interdisciplinary team is preparing a corrective action plan for mean calculation. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. add all observations and divide by the number of observations

63. A department receives a finding that exposes risk in its approach to security incident response. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. Use an informal practice that is not documented or monitored
- D. contain the event, preserve evidence, investigate, and document corrective actions

64. A hospital is standardizing practice across multiple sites for overpayment identification. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. investigate credit balances and return confirmed overpayments through the required process
- D. Use an informal practice that is not documented or monitored

65. Senior leaders request a sustainable process improvement for quality measure specification. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. define eligible population, numerator events, exclusions, and reporting logic
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

66. A newly appointed HIM manager is reviewing controls related to meeting management. Which action is most appropriate?

- A. use a clear agenda, decisions, action owners, and due dates
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

67. An interdisciplinary team is preparing a corrective action plan for record retention. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. apply the approved retention schedule before destruction occurs
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

68. A department receives a finding that exposes risk in its approach to audit trail review. Which action is most appropriate?

- A. use system logs to investigate access, changes, and unusual activity
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

69. A hospital is standardizing practice across multiple sites for revenue-cycle compliance education. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. target training to documented error patterns and measure whether errors decline
- D. Use an informal practice that is not documented or monitored

70. Senior leaders request a sustainable process improvement for natural language processing. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. validate extracted concepts against reviewed clinical documentation

71. A newly appointed HIM manager is reviewing controls related to subpoena response. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. route the request for legal and privacy review before releasing records

72. An interdisciplinary team is preparing a corrective action plan for unbilled account review. Which action is most appropriate?

- A. resolve documentation, coding, authorization, or charge barriers promptly
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

73. A department receives a finding that exposes risk in its approach to confidential communications. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. accommodate a reasonable request for an alternate address or contact method
- D. Use an informal practice that is not documented or monitored

74. A hospital is standardizing practice across multiple sites for role-based access. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. grant access according to job duties and remove it when duties change
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

75. Senior leaders request a sustainable process improvement for incidental disclosure. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. use reasonable safeguards even when a limited disclosure may be unavoidable

76. A newly appointed HIM manager is reviewing controls related to minimum necessary. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. limit workforce access and disclosures to the least PHI needed for the task
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

77. An interdisciplinary team is preparing a corrective action plan for staff development. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. link training plans to competency gaps and organizational priorities
- D. Wait until a complaint occurs before taking action

78. A department receives a finding that exposes risk in its approach to termination access review. Which action is most appropriate?

- A. disable access promptly and recover credentials when the workforce relationship ends
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

79. A hospital is standardizing practice across multiple sites for master data management. Which action is most appropriate?

- A. govern core entities so systems use consistent reference information
- B. Transfer responsibility without assigning an accountable owner
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

80. Senior leaders request a sustainable process improvement for claim timeliness. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. track filing deadlines and escalate accounts at risk before the deadline passes
- C. Use an informal practice that is not documented or monitored
- D. Apply the same approach to every situation without assessing the facts

81. A newly appointed HIM manager is reviewing controls related to clinical documentation improvement. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. query the provider when the record is unclear, incomplete, or clinically inconsistent
- D. Wait until a complaint occurs before taking action

82. An interdisciplinary team is preparing a corrective action plan for data integrity. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. use validation edits to prevent incomplete or inconsistent values

83. A department receives a finding that exposes risk in its approach to risk register. Which action is most appropriate?

- A. document risks, likelihood, impact, owner, mitigation, and review date
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

84. A hospital is standardizing practice across multiple sites for information asset inventory. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. identify the owner, location, sensitivity, and retention requirement of each asset
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

85. Senior leaders request a sustainable process improvement for denial management. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. categorize denials, prioritize preventable patterns, and track appeal outcomes

86. A newly appointed HIM manager is reviewing controls related to data stewardship. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. assign accountability for data quality and appropriate use
- D. Wait until a complaint occurs before taking action

87. An interdisciplinary team is preparing a corrective action plan for change management. Which action is most appropriate?

- A. engage affected stakeholders, communicate the rationale, and monitor adoption
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

88. A department receives a finding that exposes risk in its approach to scanned-document integrity. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. compare the image and index values with the source before finalizing
- D. Apply the same approach to every situation without assessing the facts

89. A hospital is standardizing practice across multiple sites for sampling plan. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. select a representative method that fits the population and study objective

90. Senior leaders request a sustainable process improvement for post-implementation review. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. compare actual results with objectives and document lessons for future work
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

91. A newly appointed HIM manager is reviewing controls related to data warehouse loading. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. Transfer responsibility without assigning an accountable owner
- D. use controlled extract, transform, load procedures with reconciliation checks

92. An interdisciplinary team is preparing a corrective action plan for capital request. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. link the proposed investment to need, alternatives, lifecycle cost, and expected benefit
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

93. A department receives a finding that exposes risk in its approach to record amendment. Which action is most appropriate?

- A. preserve the original entry and clearly identify the author and date of the correction
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

94. A hospital is standardizing practice across multiple sites for metadata standards. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. standardize definitions so data retain the same meaning across systems
- D. Apply the same approach to every situation without assessing the facts

95. Senior leaders request a sustainable process improvement for dashboard design. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Transfer responsibility without assigning an accountable owner
- C. use defined measures, current refresh dates, and audience-appropriate thresholds
- D. Apply the same approach to every situation without assessing the facts

96. A newly appointed HIM manager is reviewing controls related to quality improvement governance. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. assign sponsors, teams, measures, and escalation paths for improvement work

97. An interdisciplinary team is preparing a corrective action plan for sanction policy. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. apply consistent disciplinary consequences for substantiated privacy violations
- C. Transfer responsibility without assigning an accountable owner
- D. Use an informal practice that is not documented or monitored

98. A department receives a finding that exposes risk in its approach to correlation interpretation. Which action is most appropriate?

- A. avoid claiming causation solely because two variables move together
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

99. A hospital is standardizing practice across multiple sites for revenue-cycle KPI. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. define the measure consistently and assign an owner for improvement actions
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

100. Senior leaders request a sustainable process improvement for fraud waste and abuse monitoring. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Use an informal practice that is not documented or monitored
- C. analyze patterns and investigate credible anomalies using a defined escalation process
- D. Wait until a complaint occurs before taking action

101. A newly appointed HIM manager is reviewing controls related to research dataset preparation. Which action is most appropriate?

- A. apply a documented protocol for cleaning, coding, and protecting data
- B. Apply the same approach to every situation without assessing the facts
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

102. An interdisciplinary team is preparing a corrective action plan for health information exchange. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. Use an informal practice that is not documented or monitored
- D. use agreed standards, consent controls, and workflow testing for exchange

103. A department receives a finding that exposes risk in its approach to predictive model evaluation. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. assess performance on data not used to train the model
- D. Wait until a complaint occurs before taking action

104. A hospital is standardizing practice across multiple sites for root-cause analysis. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. Use an informal practice that is not documented or monitored
- D. identify underlying system contributors instead of stopping at the most visible error

105. Senior leaders request a sustainable process improvement for payment posting. Which action is most appropriate?

- A. post payments and adjustments accurately enough to support reliable account balances
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. Apply the same approach to every situation without assessing the facts

106. A newly appointed HIM manager is reviewing controls related to ethical decision-making. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. identify affected parties, applicable principles, options, and defensible reasons
- C. Transfer responsibility without assigning an accountable owner
- D. Use an informal practice that is not documented or monitored

107. An interdisciplinary team is preparing a corrective action plan for process improvement. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. define the problem, measure the current state, test changes, and sustain gains
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

108. A department receives a finding that exposes risk in its approach to cost-benefit analysis. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. compare relevant costs and expected benefits of feasible alternatives
- D. Transfer responsibility without assigning an accountable owner

109. A hospital is standardizing practice across multiple sites for release-of-information indexing. Which action is most appropriate?

- A. index documents using controlled identifiers and document types
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

110. Senior leaders request a sustainable process improvement for charge description master governance. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Transfer responsibility without assigning an accountable owner
- C. Apply the same approach to every situation without assessing the facts
- D. review charge codes, descriptions, prices, and ownership through a controlled process

111. A newly appointed HIM manager is reviewing controls related to data normalization. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. apply consistent formats and units before combining sources
- C. Apply the same approach to every situation without assessing the facts
- D. Transfer responsibility without assigning an accountable owner

112. An interdisciplinary team is preparing a corrective action plan for patient access request. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. verify identity and provide the requested information in the required form when feasible
- D. Transfer responsibility without assigning an accountable owner

113. A department receives a finding that exposes risk in its approach to media inquiry. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Wait until a complaint occurs before taking action
- C. Transfer responsibility without assigning an accountable owner
- D. refer the request to authorized communications staff and avoid confirming patient status

114. A hospital is standardizing practice across multiple sites for database migration. Which action is most appropriate?

- A. reconcile record counts, key fields, and exceptions before accepting the conversion
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

115. Senior leaders request a sustainable process improvement for password management. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. prohibit shared credentials and require secure authentication practices
- D. Transfer responsibility without assigning an accountable owner

116. A newly appointed HIM manager is reviewing controls related to version control. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. identify the current approved policy and preserve prior versions for history
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

117. An interdisciplinary team is preparing a corrective action plan for reimbursement variance. Which action is most appropriate?

- A. separate volume, coding, payment-rate, and denial effects before assigning cause
- B. Use an informal practice that is not documented or monitored
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

118. A department receives a finding that exposes risk in its approach to data request intake. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Transfer responsibility without assigning an accountable owner
- C. Apply the same approach to every situation without assessing the facts
- D. clarify purpose, population, fields, privacy basis, and delivery method before fulfillment

119. A hospital is standardizing practice across multiple sites for charge capture. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. reconcile documented services with charges before claims are generated
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

120. Senior leaders request a sustainable process improvement for audit sampling. Which action is most appropriate?

- A. select records using a documented approach that supports the audit objective
- B. Transfer responsibility without assigning an accountable owner
- C. Apply the same approach to every situation without assessing the facts
- D. Wait until a complaint occurs before taking action

121. A newly appointed HIM manager is reviewing controls related to document deficiency process. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. route incomplete records for timely completion under medical staff rules
- D. Transfer responsibility without assigning an accountable owner

122. An interdisciplinary team is preparing a corrective action plan for destruction certificate. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. Apply the same approach to every situation without assessing the facts
- D. document what was destroyed, when, under whose authority, and by what method

123. A department receives a finding that exposes risk in its approach to workforce planning. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. forecast workload and skill needs before staffing changes are finalized
- D. Wait until a complaint occurs before taking action

124. A hospital is standardizing practice across multiple sites for data lifecycle policy. Which action is most appropriate?

- A. set requirements for creation, use, retention, archival, and disposition
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

125. Senior leaders request a sustainable process improvement for vendor selection. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. use defined requirements, objective evaluation criteria, and documented scoring
- C. Apply the same approach to every situation without assessing the facts
- D. Transfer responsibility without assigning an accountable owner

126. A newly appointed HIM manager is reviewing controls related to external data acquisition. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. document the source, permitted use, and quality checks before integrating data

127. An interdisciplinary team is preparing a corrective action plan for document imaging quality. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Wait until a complaint occurs before taking action
- C. Apply the same approach to every situation without assessing the facts
- D. verify completeness, legibility, and indexing before originals are destroyed

128. A department receives a finding that exposes risk in its approach to data lineage. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. show how a reported value moved from source through transformation to output
- C. Use an informal practice that is not documented or monitored
- D. Transfer responsibility without assigning an accountable owner

129. A hospital is standardizing practice across multiple sites for standard report definitions. Which action is most appropriate?

- A. document numerator, denominator, inclusion rules, and reporting period
- B. Wait until a complaint occurs before taking action
- C. Apply the same approach to every situation without assessing the facts
- D. Use an informal practice that is not documented or monitored

130. Senior leaders request a sustainable process improvement for project charter. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Apply the same approach to every situation without assessing the facts
- C. state scope, objectives, sponsor, authority, deliverables, and success measures
- D. Wait until a complaint occurs before taking action

131. A newly appointed HIM manager is reviewing controls related to system implementation. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. document requirements and test user acceptance before go-live
- D. Transfer responsibility without assigning an accountable owner

132. An interdisciplinary team is preparing a corrective action plan for restriction request. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. evaluate whether the organization must honor a requested restriction in the specific circumstance
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

133. A department receives a finding that exposes risk in its approach to informatics project evaluation. Which action is most appropriate?

- A. measure whether the implemented solution achieved its stated workflow and outcome goals
- B. Transfer responsibility without assigning an accountable owner
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

134. A hospital is standardizing practice across multiple sites for benchmarking. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. compare like measures using comparable definitions and risk adjustment when needed

135. Senior leaders request a sustainable process improvement for business continuity. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Apply the same approach to every situation without assessing the facts
- C. Transfer responsibility without assigning an accountable owner
- D. define recovery priorities, alternative workflows, testing, and responsible leaders

136. A newly appointed HIM manager is reviewing controls related to breach assessment. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. evaluate the nature of PHI, recipient, mitigation, and likelihood of compromise
- D. Transfer responsibility without assigning an accountable owner

137. An interdisciplinary team is preparing a corrective action plan for stakeholder analysis. Which action is most appropriate?

- A. identify interest, influence, and communication needs before implementing change
- B. Use an informal practice that is not documented or monitored
- C. Transfer responsibility without assigning an accountable owner
- D. Wait until a complaint occurs before taking action

138. A department receives a finding that exposes risk in its approach to legal health record policy. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. specify which designated record set components are official
- C. Wait until a complaint occurs before taking action
- D. Apply the same approach to every situation without assessing the facts

139. A hospital is standardizing practice across multiple sites for accounting of disclosures. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. track qualifying disclosures so the organization can respond accurately to a request

140. Senior leaders request a sustainable process improvement for clinical decision support. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. place actionable guidance in the workflow and monitor alert performance
- D. Use an informal practice that is not documented or monitored

141. A newly appointed HIM manager is reviewing controls related to hybrid record management. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. define how paper and electronic components are assembled and accessed
- C. Use an informal practice that is not documented or monitored
- D. Apply the same approach to every situation without assessing the facts

142. An interdisciplinary team is preparing a corrective action plan for duplicate record prevention. Which action is most appropriate?

- A. search and reconcile likely matches before creating a new record
- B. Apply the same approach to every situation without assessing the facts
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

143. A department receives a finding that exposes risk in its approach to communication plan. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. Wait until a complaint occurs before taking action
- C. tailor messages, channel, timing, and feedback method to stakeholder needs
- D. Use an informal practice that is not documented or monitored

144. A hospital is standardizing practice across multiple sites for policy exception. Which action is most appropriate?

- A. Apply the same approach to every situation without assessing the facts
- B. document justification, approval, duration, and compensating controls
- C. Wait until a complaint occurs before taking action
- D. Transfer responsibility without assigning an accountable owner

145. Senior leaders request a sustainable process improvement for outlier review. Which action is most appropriate?

- A. investigate unusual observations before deciding whether they are errors or meaningful findings
- B. Apply the same approach to every situation without assessing the facts
- C. Wait until a complaint occurs before taking action
- D. Use an informal practice that is not documented or monitored

146. A newly appointed HIM manager is reviewing controls related to privacy complaint handling. Which action is most appropriate?

- A. Transfer responsibility without assigning an accountable owner
- B. Use an informal practice that is not documented or monitored
- C. Apply the same approach to every situation without assessing the facts
- D. document, investigate, mitigate, and respond through the established process

147. An interdisciplinary team is preparing a corrective action plan for algorithm governance. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. Apply the same approach to every situation without assessing the facts
- C. Wait until a complaint occurs before taking action
- D. monitor bias, performance drift, transparency, and accountability after deployment

148. A department receives a finding that exposes risk in its approach to modifier use. Which action is most appropriate?

- A. Use an informal practice that is not documented or monitored
- B. apply a modifier only when documentation supports the distinct circumstance it represents
- C. Transfer responsibility without assigning an accountable owner
- D. Apply the same approach to every situation without assessing the facts

149. A hospital is standardizing practice across multiple sites for interoperability testing. Which action is most appropriate?

- A. test data exchange against agreed specifications and realistic workflows
- B. Transfer responsibility without assigning an accountable owner
- C. Use an informal practice that is not documented or monitored
- D. Wait until a complaint occurs before taking action

150. Senior leaders request a sustainable process improvement for incident command. Which action is most appropriate?

- A. Wait until a complaint occurs before taking action
- B. Use an informal practice that is not documented or monitored
- C. establish roles and decision authority so response actions are coordinated
- D. Transfer responsibility without assigning an accountable owner

Practice Exam 11: Answer Key and Explanations

- 1. C** — Classify information by sensitivity before setting handling requirements is the strongest response because it directly supports data access classification within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or
- 2. B** — Translate the organizational mission into measurable priorities, owners, and timelines is the strongest response because it directly supports strategic planning within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant
- 3. C** — Track service levels, deliverables, performance, and renewal obligations is the strongest response because it directly supports contract monitoring within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or
- 4. D** — Assess operational impact and revise edits, education, and workflows before the effective date is the strongest response because it directly supports payer policy update within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented
- 5. A** — Calculate the proportion of required fields populated and examine missingness patterns is the strongest response because it directly supports data completeness audit within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented
- 6. B** — Define each data element, allowable values, and its authoritative source is the strongest response because it directly supports a data dictionary within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant
- 7. C** — Compare actual and planned results, determine cause, and propose corrective action is the strongest response because it directly supports budget variance analysis within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,
- 8. B** — Obtain and document required approval before delivering the service when applicable is the strongest response because it directly supports prior authorization within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners,

and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

9. D — Model expected reimbursement using contract terms and identify variance patterns is the strongest response because it directly supports payer contract analysis within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

10. A — Select a display that makes the intended comparison clear without distorting scale is the strongest response because it directly supports data visualization within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

11. C — Address interests and evidence directly while seeking a workable shared solution is the strongest response because it directly supports conflict resolution within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

12. B — Use verified coverage, benefits, and expected services to create a transparent estimate is the strongest response because it directly supports patient estimate process within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

13. A — Use an agreement that defines permitted uses, safeguards, and reporting duties is the strongest response because it directly supports business associate oversight within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

14. D — Confirm the required authorization, waiver, or preparatory-to-research pathway is the strongest response because it directly supports research disclosure within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

15. C — Identify critical roles and prepare qualified internal candidates for continuity is the strongest response because it directly supports succession planning within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

16. B — Use the interval to express uncertainty around an estimated population value is the strongest response because it directly supports confidence interval within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

17. D — Use a data use agreement and remove direct identifiers before disclosure is the strongest response because it directly supports limited data set within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

18. A — Investigate potential overlays promptly and preserve an audit trail is the strongest response because it directly supports patient identity reconciliation within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

19. C — Coordinate clinical, coding, charge, and billing controls to prevent leakage is the strongest response because it directly supports revenue integrity within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

20. D — Inform the recipient when information may be subject to further disclosure limits is the strongest response because it directly supports redisclosure notice within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

21. A — Maintain evidence that workforce members completed required privacy training is the strongest response because it directly supports training documentation within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

22. B — Confirm that the authorization is valid, complete, and applicable before release is the strongest response because it directly supports authorization review within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

23. D — Verify the legal basis and disclose only information the request permits is the strongest response because it directly supports law-enforcement request within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

24. A — Monitor volume with quality measures so speed does not mask accuracy problems is the strongest response because it directly supports coding productivity within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

25. C — Align procedures with approved policy, operational controls, and accountable owners is the strongest response because it directly supports organizational policy within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

26. B — Maintain governed mappings and test them after terminology updates is the strongest response because it directly supports clinical terminology mapping within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

27. D — Use a clearly defined numerator, denominator, and time period is the strongest response because it directly supports rate calculation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

28. C — Use strong matching rules to link records for the same patient is the strongest response because it directly supports a master patient index within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

29. A — Require documented authority and reason before bypassing a billing edit is the strongest response because it directly supports edit override control within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

30. B — Validate coded documentation and grouping inputs before using results for payment analysis is the strongest response because it directly supports case-mix review within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

31. D — Match responsibility and authority to the employee's competence and accountability is the strongest response because it directly supports delegation within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

32. C — Evaluate, approve, test, and document system changes before production release is the strongest response because it directly supports change control within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

33. B — Measure accuracy, completeness, timeliness, consistency, and validity is the strongest response because it directly supports data-quality monitoring within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or avoid clear

34. A — Observe representative users completing realistic tasks and address barriers is the strongest response because it directly supports usability evaluation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

35. A — Submit a focused appeal supported by the record, policy, and payer-specific requirements is the strongest response because it directly supports appeal documentation within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

36. B — Provide a defined purpose, membership, decision rights, and reporting expectations is the strongest response because it directly supports governance committee within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

37. C — Apply the patient preference and permitted directory information rules is the strongest response because it directly supports facility directory within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

38. D — Identify the middle value after arranging observations in order is the strongest response because it directly supports median interpretation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

39. B — Compare results with source data and investigate unexpected values before reporting is the strongest response because it directly supports data validation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners,

and evidence that the control was applied. The other options delay action, rely on undocumented practice,

40. A — Apply official coding guidelines and audit for accuracy and completeness is the strongest response because it directly supports coding compliance within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

41. D — Compare the same defined measure across consistent reporting periods is the strongest response because it directly supports trend analysis within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

42. C — Protect phi with encryption, device controls, and remote management where applicable is the strongest response because it directly supports mobile device safeguards within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

43. B — Use feedback and meaningful involvement to identify and address workplace barriers is the strongest response because it directly supports employee engagement within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

44. A — Retain information about the source and transformation of each data element is the strongest response because it directly supports data provenance within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

45. C — Review user activity for inappropriate patterns and investigate exceptions is the strongest response because it directly supports access audit within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

46. D — Focus follow-up on high-value, timely, and actionable outstanding balances is the strongest response because it directly supports accounts receivable aging within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

47. C — Analyze recurring edit failures and correct the root cause in workflow or configuration is the strongest response because it directly supports claim edit management within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

48. A — Audit coded data against source documentation and official guidelines is the strongest response because it directly supports coding data quality within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

49. D — Define decision rights, roles, escalation paths, and accountability is the strongest response because it directly supports information governance charter within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

50. B — Compare documentation with applicable coverage criteria before billing is the strongest response because it directly supports medical necessity review within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

51. C — Use documented expectations and observed performance to give timely feedback is the strongest response because it directly supports performance appraisal within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

52. D — Use least privilege, authentication, monitoring, and contractual safeguards is the strongest response because it directly supports vendor remote access within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

53. B — Evaluate interoperability, implementation impact, and governance before deployment is the strongest response because it directly supports data standard adoption within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

54. A — Use professional judgment and applicable permission rules before sharing relevant information is the strongest response because it directly supports disclosure to family within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined

processes, accountable owners, and evidence that the control was applied. The other options delay action,

55. D — Compare clinical source records, department activity, and billed charges for omissions is the strongest response because it directly supports charge reconciliation within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

56. B — Treat these notes as separately protected from the general designated record set is the strongest response because it directly supports psychotherapy notes within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

57. C — Identify threats, vulnerabilities, likelihood, impact, and planned safeguards is the strongest response because it directly supports privacy risk analysis within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

58. A — Test the change and communicate it to affected departments before implementation is the strongest response because it directly supports charge master update within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

59. A — Monitor complementary measures rather than relying on one financial indicator is the strongest response because it directly supports balanced scorecard within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

60. C — Remove identifiers using an accepted method before data are used outside the privacy rule is the strongest response because it directly supports de-identification within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay

61. B — Validate the credit, obtain required approval, and document the disposition is the strongest response because it directly supports refund process within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

62. D — Add all observations and divide by the number of observations is the strongest response because it directly supports mean calculation within the Data Analytics and Informatics domain.

Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

63. D — Contain the event, preserve evidence, investigate, and document corrective actions is the strongest response because it directly supports security incident response within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

64. C — Investigate credit balances and return confirmed overpayments through the required process is the strongest response because it directly supports overpayment identification within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

65. B — Define eligible population, numerator events, exclusions, and reporting logic is the strongest response because it directly supports quality measure specification within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

66. A — Use a clear agenda, decisions, action owners, and due dates is the strongest response because it directly supports meeting management within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

67. B — Apply the approved retention schedule before destruction occurs is the strongest response because it directly supports record retention within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or avoid

68. A — Use system logs to investigate access, changes, and unusual activity is the strongest response because it directly supports audit trail review within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

69. C — Target training to documented error patterns and measure whether errors decline is the strongest response because it directly supports revenue-cycle compliance education within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

70. D — Validate extracted concepts against reviewed clinical documentation is the strongest response because it directly supports natural language processing within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

71. D — Route the request for legal and privacy review before releasing records is the strongest response because it directly supports subpoena response within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

72. A — Resolve documentation, coding, authorization, or charge barriers promptly is the strongest response because it directly supports unbilled account review within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

73. C — Accommodate a reasonable request for an alternate address or contact method is the strongest response because it directly supports confidential communications within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

74. B — Grant access according to job duties and remove it when duties change is the strongest response because it directly supports role-based access within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

75. D — Use reasonable safeguards even when a limited disclosure may be unavoidable is the strongest response because it directly supports incidental disclosure within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

76. B — Limit workforce access and disclosures to the least phi needed for the task is the strongest response because it directly supports minimum necessary within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay

77. C — Link training plans to competency gaps and organizational priorities is the strongest response because it directly supports staff development within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

78. A — Disable access promptly and recover credentials when the workforce relationship ends is the strongest response because it directly supports termination access review within the Compliance with

Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

79. A — Govern core entities so systems use consistent reference information is the strongest response because it directly supports master data management within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

80. B — Track filing deadlines and escalate accounts at risk before the deadline passes is the strongest response because it directly supports claim timeliness within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

81. C — Query the provider when the record is unclear, incomplete, or clinically inconsistent is the strongest response because it directly supports clinical documentation improvement within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

82. D — Use validation edits to prevent incomplete or inconsistent values is the strongest response because it directly supports data integrity within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

83. A — Document risks, likelihood, impact, owner, mitigation, and review date is the strongest response because it directly supports risk register within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

84. B — Identify the owner, location, sensitivity, and retention requirement of each asset is the strongest response because it directly supports information asset inventory within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

85. D — Categorize denials, prioritize preventable patterns, and track appeal outcomes is the strongest response because it directly supports denial management within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

86. C — Assign accountability for data quality and appropriate use is the strongest response because it directly supports data stewardship within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or avoid

87. A — Engage affected stakeholders, communicate the rationale, and monitor adoption is the strongest response because it directly supports change management within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

88. C — Compare the image and index values with the source before finalizing is the strongest response because it directly supports scanned-document integrity within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

89. D — Select a representative method that fits the population and study objective is the strongest response because it directly supports sampling plan within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

90. B — Compare actual results with objectives and document lessons for future work is the strongest response because it directly supports post-implementation review within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

91. D — Use controlled extract, transform, load procedures with reconciliation checks is the strongest response because it directly supports data warehouse loading within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

92. B — Link the proposed investment to need, alternatives, lifecycle cost, and expected benefit is the strongest response because it directly supports capital request within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

93. A — Preserve the original entry and clearly identify the author and date of the correction is the strongest response because it directly supports record amendment within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

94. C — Standardize definitions so data retain the same meaning across systems is the strongest response because it directly supports metadata standards within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

95. C — Use defined measures, current refresh dates, and audience-appropriate thresholds is the strongest response because it directly supports dashboard design within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

96. D — Assign sponsors, teams, measures, and escalation paths for improvement work is the strongest response because it directly supports quality improvement governance within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

97. B — Apply consistent disciplinary consequences for substantiated privacy violations is the strongest response because it directly supports sanction policy within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

98. A — Avoid claiming causation solely because two variables move together is the strongest response because it directly supports correlation interpretation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

99. B — Define the measure consistently and assign an owner for improvement actions is the strongest response because it directly supports revenue-cycle KPI within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

100. C — Analyze patterns and investigate credible anomalies using a defined escalation process is the strongest response because it directly supports fraud waste and abuse monitoring within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

101. A — Apply a documented protocol for cleaning, coding, and protecting data is the strongest response because it directly supports research dataset preparation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes,

accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

102. D — Use agreed standards, consent controls, and workflow testing for exchange is the strongest response because it directly supports health information exchange within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

103. C — Assess performance on data not used to train the model is the strongest response because it directly supports predictive model evaluation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

104. D — Identify underlying system contributors instead of stopping at the most visible error is the strongest response because it directly supports root-cause analysis within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

105. A — Post payments and adjustments accurately enough to support reliable account balances is the strongest response because it directly supports payment posting within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

106. B — Identify affected parties, applicable principles, options, and defensible reasons is the strongest response because it directly supports ethical decision-making within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

107. B — Define the problem, measure the current state, test changes, and sustain gains is the strongest response because it directly supports process improvement within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

108. C — Compare relevant costs and expected benefits of feasible alternatives is the strongest response because it directly supports cost-benefit analysis within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

109. A — Index documents using controlled identifiers and document types is the strongest response because it directly supports release-of-information indexing within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or avoid

110. D — Review charge codes, descriptions, prices, and ownership through a controlled process is the strongest response because it directly supports charge description master governance within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

111. B — Apply consistent formats and units before combining sources is the strongest response because it directly supports data normalization within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

112. C — Verify identity and provide the requested information in the required form when feasible is the strongest response because it directly supports patient access request within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options

113. D — Refer the request to authorized communications staff and avoid confirming patient status is the strongest response because it directly supports media inquiry within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action,

114. A — Reconcile record counts, key fields, and exceptions before accepting the conversion is the strongest response because it directly supports database migration within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

115. C — Prohibit shared credentials and require secure authentication practices is the strongest response because it directly supports password management within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

116. B — Identify the current approved policy and preserve prior versions for history is the strongest response because it directly supports version control within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

117. A — Separate volume, coding, payment-rate, and denial effects before assigning cause is the strongest response because it directly supports reimbursement variance within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

118. D — Clarify purpose, population, fields, privacy basis, and delivery method before fulfillment is the strongest response because it directly supports data request intake within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

119. B — Reconcile documented services with charges before claims are generated is the strongest response because it directly supports charge capture within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

120. A — Select records using a documented approach that supports the audit objective is the strongest response because it directly supports audit sampling within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

121. C — Route incomplete records for timely completion under medical staff rules is the strongest response because it directly supports document deficiency process within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

122. D — Document what was destroyed, when, under whose authority, and by what method is the strongest response because it directly supports destruction certificate within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

123. C — Forecast workload and skill needs before staffing changes are finalized is the strongest response because it directly supports workforce planning within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

124. A — Set requirements for creation, use, retention, archival, and disposition is the strongest response because it directly supports data lifecycle policy within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and

evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

125. B — Use defined requirements, objective evaluation criteria, and documented scoring is the strongest response because it directly supports vendor selection within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

126. D — Document the source, permitted use, and quality checks before integrating data is the strongest response because it directly supports external data acquisition within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

127. D — Verify completeness, legibility, and indexing before originals are destroyed is the strongest response because it directly supports document imaging quality within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

128. B — Show how a reported value moved from source through transformation to output is the strongest response because it directly supports data lineage within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

129. A — Document numerator, denominator, inclusion rules, and reporting period is the strongest response because it directly supports standard report definitions within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or

130. C — State scope, objectives, sponsor, authority, deliverables, and success measures is the strongest response because it directly supports project charter within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

131. C — Document requirements and test user acceptance before go-live is the strongest response because it directly supports system implementation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

132. B — Evaluate whether the organization must honor a requested restriction in the specific circumstance is the strongest response because it directly supports restriction request within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay

133. A — Measure whether the implemented solution achieved its stated workflow and outcome goals is the strongest response because it directly supports informatics project evaluation within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on

134. D — Compare like measures using comparable definitions and risk adjustment when needed is the strongest response because it directly supports benchmarking within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

135. D — Define recovery priorities, alternative workflows, testing, and responsible leaders is the strongest response because it directly supports business continuity within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

136. C — Evaluate the nature of phi, recipient, mitigation, and likelihood of compromise is the strongest response because it directly supports breach assessment within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely

137. A — Identify interest, influence, and communication needs before implementing change is the strongest response because it directly supports stakeholder analysis within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

138. B — Specify which designated record set components are official is the strongest response because it directly supports legal health record policy within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts,

139. D — Track qualifying disclosures so the organization can respond accurately to a request is the strongest response because it directly supports accounting of disclosures within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay

140. C — Place actionable guidance in the workflow and monitor alert performance is the strongest response because it directly supports clinical decision support within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice,

141. B — Define how paper and electronic components are assembled and accessed is the strongest response because it directly supports hybrid record management within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

142. A — Search and reconcile likely matches before creating a new record is the strongest response because it directly supports duplicate record prevention within the Information Governance domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

143. C — Tailor messages, channel, timing, and feedback method to stakeholder needs is the strongest response because it directly supports communication plan within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

144. B — Document justification, approval, duration, and compensating controls is the strongest response because it directly supports policy exception within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant facts, or avoid

145. A — Investigate unusual observations before deciding whether they are errors or meaningful findings is the strongest response because it directly supports outlier review within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented

146. D — Document, investigate, mitigate, and respond through the established process is the strongest response because it directly supports privacy complaint handling within the Compliance with Uses and Disclosures of PHI domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on

147. D — Monitor bias, performance drift, transparency, and accountability after deployment is the strongest response because it directly supports algorithm governance within the Data Analytics and Informatics domain. Effective health information management depends on defined processes,

accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

148. B — Apply a modifier only when documentation supports the distinct circumstance it represents is the strongest response because it directly supports modifier use within the Revenue Management domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore

149. A — Test data exchange against agreed specifications and realistic workflows is the strongest response because it directly supports interoperability testing within the Data Analytics and Informatics domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant

150. C — Establish roles and decision authority so response actions are coordinated is the strongest response because it directly supports incident command within the Management and Leadership domain. Effective health information management depends on defined processes, accountable owners, and evidence that the control was applied. The other options delay action, rely on undocumented practice, ignore relevant