

PRACTICE EXAM 9: NAMSS CPCS SIMULATION (150 QUESTIONS)

This practice exam contains 150 multiple-choice questions aligned to the 2026 NAMSS CPCS content outline. Allow three hours for the two-part simulation. Select the single best answer for each item. An optional 15-minute break may be taken between parts. The official CPCS passing standard is a scaled score of 400; this independent practice exam is not an official NAMSS examination.

1. During a mock accreditation survey, a reviewer presents a file where an application contains an unexplained work-history gap. What response should the specialist describe?
 - A. Obtain a written explanation before treating the file as complete
 - B. accept the signed application as sufficient with documented follow-up
 - C. ask a peer to estimate the missing period
 - D. defer the issue until reappointment while maintaining the audit trail

2. In a staff competency workshop, participants analyze a situation where an application contains an unexplained work-history gap. Which answer should the facilitator reinforce?
 - A. Staff may accept the signed application as sufficient under the approved standard
 - B. Staff may ask a peer to estimate the missing period
 - C. Staff may defer the issue until reappointment through authorized escalation
 - D. Staff should obtain a written explanation before treating the file as complete

3. A corrective-action plan is opened after a finding that an application contains an unexplained work-history gap. Which task should be assigned to the action owner?
 - A. Allow staff to accept the signed application as sufficient under the approved standard
 - B. Allow staff to ask a peer to estimate the missing period with documented follow-up

- C. Ensure staff obtain a written explanation before treating the file as complete and document closure
- D. Allow staff to defer the issue until reappointment while maintaining the audit trail

4. A monthly quality audit samples records after an earlier case where an application contains an unexplained work-history gap. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff accept the signed application as sufficient under the approved standard
- B. Sampled records confirm staff obtain a written explanation before treating the file as complete and retained evidence
- C. Sampled records confirm staff ask a peer to estimate the missing period through authorized escalation
- D. Sampled records confirm staff defer the issue until reappointment while maintaining the audit trail

5. During a mock accreditation survey, a reviewer presents a file where a practitioner reports an active state license. What response should the specialist describe?

- A. accept a practitioner-supplied copy under the approved standard
- B. use the curriculum vitae as verification with documented follow-up
- C. ask another hospital to confirm the copy through authorized escalation
- D. Verify current status directly with the issuing board

6. In a staff competency workshop, participants analyze a situation where a practitioner reports an active state license. Which answer should the facilitator reinforce?

- A. Staff should verify current status directly with the issuing board
- B. Staff may accept a practitioner-supplied copy with documented follow-up
- C. Staff may use the curriculum vitae as verification
- D. Staff may ask another hospital to confirm the copy

7. A corrective-action plan is opened after a finding that a practitioner reports an active state license. Which task should be assigned to the action owner?

- A. Ensure staff verify current status directly with the issuing board and document closure
- B. Allow staff to accept a practitioner-supplied copy with documented follow-up and document the final disposition
- C. Allow staff to use the curriculum vitae as verification through authorized escalation
- D. Allow staff to ask another hospital to confirm the copy while maintaining the audit trail

8. A monthly quality audit samples records after an earlier case where a practitioner reports an active state license. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff accept a practitioner-supplied copy under the approved standard and document the final disposition
- B. Sampled records confirm staff use the curriculum vitae as verification with documented follow-up
- C. Sampled records confirm staff verify current status directly with the issuing board and retained evidence
- D. Sampled records confirm staff ask another hospital to confirm the copy while maintaining the audit trail

9. During a mock accreditation survey, a reviewer presents a file where a diploma copy is the only evidence of medical education. What response should the specialist describe?

- A. treat the copy as primary-source verification under the approved standard
- B. have the department chair authenticate it with documented follow-up
- C. replace education verification with a reference through authorized escalation
- D. Verify education with the school or an accepted equivalent source

10. In a staff competency workshop, participants analyze a situation where a diploma copy is the only evidence of medical education. Which answer should the facilitator reinforce?

- A. Staff may treat the copy as primary-source verification under the approved standard
- B. Staff should verify education with the school or an accepted equivalent source
- C. Staff may have the department chair authenticate it through authorized escalation
- D. Staff may replace education verification with a reference while maintaining the audit trail

11. A corrective-action plan is opened after a finding that a diploma copy is the only evidence of medical education. Which task should be assigned to the action owner?

- A. Ensure staff verify education with the school or an accepted equivalent source and document closure
- B. Allow staff to treat the copy as primary-source verification with documented follow-up and document the final disposition
- C. Allow staff to have the department chair authenticate it through authorized escalation and document the final disposition
- D. Allow staff to replace education verification with a reference while maintaining the audit trail

12. A monthly quality audit samples records after an earlier case where a diploma copy is the only evidence of medical education. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff treat the copy as primary-source verification under the approved standard
- B. Sampled records confirm staff have the department chair authenticate it with documented follow-up
- C. Sampled records confirm staff replace education verification with a reference through authorized escalation
- D. Sampled records confirm staff verify education with the school or an accepted equivalent source and retained evidence

13. During a mock accreditation survey, a reviewer presents a file where requested privileges exceed documented training. What response should the specialist describe?

- A. grant the privileges based on appointment eligibility under the approved standard
- B. approve them until the next cycle with documented follow-up
- C. Obtain evidence of training and current competence for the requested scope
- D. rely only on workforce need while maintaining the audit trail

14. In a staff competency workshop, participants analyze a situation where requested privileges exceed documented training. Which answer should the facilitator reinforce?

- A. Staff may grant the privileges based on appointment eligibility under the approved standard
- B. Staff should obtain evidence of training and current competence for the requested scope
- C. Staff may approve them until the next cycle through authorized escalation
- D. Staff may rely only on workforce need while maintaining the audit trail

15. A corrective-action plan is opened after a finding that requested privileges exceed documented training. Which task should be assigned to the action owner?

- A. Allow staff to grant the privileges based on appointment eligibility under the approved standard
- B. Allow staff to approve them until the next cycle with documented follow-up and document the final disposition
- C. Allow staff to rely only on workforce need through authorized escalation and document the final disposition
- D. Ensure staff obtain evidence of training and current competence for the requested scope and document closure

16. A monthly quality audit samples records after an earlier case where requested privileges exceed documented training. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff obtain evidence of training and current competence for the requested scope and retained evidence
- B. Sampled records confirm staff grant the privileges based on appointment eligibility with documented follow-up
- C. Sampled records confirm staff approve them until the next cycle through authorized escalation
- D. Sampled records confirm staff rely only on workforce need while maintaining the audit trail

17. During a mock accreditation survey, a reviewer presents a file where a reappointment file shows an expired required license. What response should the specialist describe?

- A. use the license verified at initial appointment under the approved standard
- B. approve first and verify afterward with documented follow-up
- C. Resolve current licensure and apply policy before favorable action
- D. substitute board certification for licensure while maintaining the audit trail

18. In a staff competency workshop, participants analyze a situation where a reappointment file shows an expired required license. Which answer should the facilitator reinforce?

- A. Staff may use the license verified at initial appointment
- B. Staff should resolve current licensure and apply policy before favorable action
- C. Staff may approve first and verify afterward through authorized escalation
- D. Staff may substitute board certification for licensure while maintaining the audit trail

19. A corrective-action plan is opened after a finding that a reappointment file shows an expired required license. Which task should be assigned to the action owner?

- A. Ensure staff resolve current licensure and apply policy before favorable action and document closure
- B. Allow staff to use the license verified at initial appointment with documented follow-up
- C. Allow staff to approve first and verify afterward through authorized escalation and document the final disposition
- D. Allow staff to substitute board certification for licensure while maintaining the audit trail

20. A monthly quality audit samples records after an earlier case where a reappointment file shows an expired required license. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff use the license verified at initial appointment under the approved standard
- B. Sampled records confirm staff resolve current licensure and apply policy before favorable action and retained evidence
- C. Sampled records confirm staff approve first and verify afterward through authorized escalation and document the final disposition
- D. Sampled records confirm staff substitute board certification for licensure while maintaining the audit trail

21. During a mock accreditation survey, a reviewer presents a file where two sources report conflicting malpractice histories. What response should the specialist describe?

- A. use the newest response without comparison under the approved standard
- B. delete the unfavorable response with documented follow-up and document the final disposition
- C. Reconcile the discrepancy with authoritative information and practitioner clarification
- D. send the unresolved packet to the committee while maintaining the audit trail

22. In a staff competency workshop, participants analyze a situation where two sources report conflicting malpractice histories. Which answer should the facilitator reinforce?

- A. Staff may use the newest response without comparison under the approved standard
- B. Staff may delete the unfavorable response with documented follow-up
- C. Staff may send the unresolved packet to the committee
- D. Staff should reconcile the discrepancy with authoritative information and practitioner clarification

23. A corrective-action plan is opened after a finding that two sources report conflicting malpractice histories. Which task should be assigned to the action owner?

- A. Allow staff to use the newest response without comparison under the approved standard
- B. Ensure staff reconcile the discrepancy with authoritative information and practitioner clarification and document closure
- C. Allow staff to delete the unfavorable response through authorized escalation and document the final disposition
- D. Allow staff to send the unresolved packet to the committee while maintaining the audit trail

24. A monthly quality audit samples records after an earlier case where two sources report conflicting malpractice histories. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff use the newest response without comparison under the approved standard
- B. Sampled records confirm staff delete the unfavorable response with documented follow-up and document the final disposition

- C. Sampled records confirm staff send the unresolved packet to the committee through authorized escalation
- D. Sampled records confirm staff reconcile the discrepancy with authoritative information and practitioner clarification and retained evidence

25. During a mock accreditation survey, a reviewer presents a file where the application lacks a signed attestation. What response should the specialist describe?

- A. allow staff to sign for the applicant under the approved standard
- B. treat ordinary email as an attestation with documented follow-up
- C. Obtain the required signed and dated attestation through authorized escalation
- D. waive attestation after favorable references while maintaining the audit trail

26. In a staff competency workshop, participants analyze a situation where the application lacks a signed attestation. Which answer should the facilitator reinforce?

- A. Staff should obtain the required signed and dated attestation
- B. Staff may allow staff to sign for the applicant
- C. Staff may treat ordinary email as an attestation
- D. Staff may waive attestation after favorable references while maintaining the audit trail

27. A corrective-action plan is opened after a finding that the application lacks a signed attestation. Which task should be assigned to the action owner?

- A. Allow staff to allow staff to sign for the applicant
- B. Ensure staff obtain the required signed and dated attestation and document closure
- C. Allow staff to treat ordinary email as an attestation through authorized escalation
- D. Allow staff to waive attestation after favorable references while maintaining the audit trail

28. A monthly quality audit samples records after an earlier case where the application lacks a signed attestation. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff allow staff to sign for the applicant under the approved standard
- B. Sampled records confirm staff treat ordinary email as an attestation with documented follow-up
- C. Sampled records confirm staff obtain the required signed and dated attestation and retained evidence
- D. Sampled records confirm staff waive attestation after favorable references while maintaining the audit trail

29. During a mock accreditation survey, a reviewer presents a file where specialty-board certification must be confirmed. What response should the specialist describe?

- A. Query the board or its officially designated verification source
- B. rely on a photograph of the certificate with documented follow-up
- C. accept the claim on the resume through authorized escalation
- D. ask a colleague in the specialty while maintaining the audit trail

30. In a staff competency workshop, participants analyze a situation where specialty-board certification must be confirmed. Which answer should the facilitator reinforce?

- A. Staff may rely on a photograph of the certificate
- B. Staff may accept the claim on the resume with documented follow-up
- C. Staff may ask a colleague in the specialty through authorized escalation
- D. Staff should query the board or its officially designated verification source

31. A corrective-action plan is opened after a finding that specialty-board certification must be confirmed. Which task should be assigned to the action owner?

- A. Allow staff to rely on a photograph of the certificate under the approved standard
- B. Allow staff to accept the claim on the resume with documented follow-up
- C. Allow staff to ask a colleague in the specialty through authorized escalation
- D. Ensure staff query the board or its officially designated verification source and document closure

32. A monthly quality audit samples records after an earlier case where specialty-board certification must be confirmed. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff query the board or its officially designated verification source and retained evidence
- B. Sampled records confirm staff rely on a photograph of the certificate with documented follow-up
- C. Sampled records confirm staff accept the claim on the resume through authorized escalation
- D. Sampled records confirm staff ask a colleague in the specialty while maintaining the audit trail

33. During a mock accreditation survey, a reviewer presents a file where a prior hospital affiliation is listed. What response should the specialist describe?

- A. assume good standing from silence under the approved standard
- B. use an internet directory alone with documented follow-up
- C. Verify affiliation and relevant history with an accepted source
- D. omit an out-of-state affiliation while maintaining the audit trail

34. In a staff competency workshop, participants analyze a situation where a prior hospital affiliation is listed. Which answer should the facilitator reinforce?

- A. Staff may assume good standing from silence under the approved standard
- B. Staff should verify affiliation and relevant history with an accepted source
- C. Staff may use an internet directory alone through authorized escalation
- D. Staff may omit an out-of-state affiliation while maintaining the audit trail

35. A corrective-action plan is opened after a finding that a prior hospital affiliation is listed. Which task should be assigned to the action owner?

- A. Allow staff to assume good standing from silence under the approved standard
- B. Ensure staff verify affiliation and relevant history with an accepted source and document closure
- C. Allow staff to use an internet directory alone through authorized escalation and document the final disposition
- D. Allow staff to omit an out-of-state affiliation while maintaining the audit trail

36. A monthly quality audit samples records after an earlier case where a prior hospital affiliation is listed. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff assume good standing from silence under the approved standard
- B. Sampled records confirm staff use an internet directory alone with documented follow-up and document the final disposition
- C. Sampled records confirm staff verify affiliation and relevant history with an accepted source and retained evidence
- D. Sampled records confirm staff omit an out-of-state affiliation while maintaining the audit trail

37. During a mock accreditation survey, a reviewer presents a file where a committee packet is incomplete. What response should the specialist describe?

- A. recommend approval from favorable items under the approved standard
- B. replace missing evidence with oral assurance with documented follow-up
- C. let the applicant waive the requirements through authorized escalation
- D. Defer the file until required elements are complete

38. In a staff competency workshop, participants analyze a situation where a committee packet is incomplete. Which answer should the facilitator reinforce?

- A. Staff should defer the file until required elements are complete
- B. Staff may recommend approval from favorable items with documented follow-up
- C. Staff may replace missing evidence with oral assurance
- D. Staff may let the applicant waive the requirements

39. A corrective-action plan is opened after a finding that a committee packet is incomplete. Which task should be assigned to the action owner?

- A. Allow staff to recommend approval from favorable items under the approved standard
- B. Ensure staff defer the file until required elements are complete and document closure
- C. Allow staff to replace missing evidence with oral assurance through authorized escalation

D. Allow staff to let the applicant waive the requirements while maintaining the audit trail

40. A monthly quality audit samples records after an earlier case where a committee packet is incomplete. Which finding best demonstrates sustained compliance?

A. Sampled records confirm staff defer the file until required elements are complete and retained evidence

B. Sampled records confirm staff recommend approval from favorable items with documented follow-up and document the final disposition

C. Sampled records confirm staff replace missing evidence with oral assurance through authorized escalation

D. Sampled records confirm staff let the applicant waive the requirements while maintaining the audit trail

41. During a mock accreditation survey, a reviewer presents a file where an applicant discloses disciplinary action. What response should the specialist describe?

A. deny automatically without review under the approved standard

B. ignore the disclosure if the license is active

C. Obtain authoritative details and evaluate them under policy

D. change the response after a favorable interview while maintaining the audit trail

42. In a staff competency workshop, participants analyze a situation where an applicant discloses disciplinary action. Which answer should the facilitator reinforce?

A. Staff may deny automatically without review under the approved standard

B. Staff may ignore the disclosure if the license is active

C. Staff may change the response after a favorable interview

D. Staff should obtain authoritative details and evaluate them under policy

43. A corrective-action plan is opened after a finding that an applicant discloses disciplinary action. Which task should be assigned to the action owner?

- A. Allow staff to deny automatically without review under the approved standard
- B. Allow staff to ignore the disclosure if the license is active
- C. Allow staff to change the response after a favorable interview through authorized escalation
- D. Ensure staff obtain authoritative details and evaluate them under policy and document closure

44. A monthly quality audit samples records after an earlier case where an applicant discloses disciplinary action. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff obtain authoritative details and evaluate them under policy and retained evidence
- B. Sampled records confirm staff deny automatically without review with documented follow-up and document the final disposition
- C. Sampled records confirm staff ignore the disclosure if the license is active through authorized escalation
- D. Sampled records confirm staff change the response after a favorable interview while maintaining the audit trail

45. During a mock accreditation survey, a reviewer presents a file where temporary privileges are requested for convenience. What response should the specialist describe?

- A. grant them whenever scheduling is difficult under the approved standard
- B. treat them as automatic appointment with documented follow-up
- C. Apply the organization's limited temporary-privilege criteria through authorized escalation
- D. skip verification because duration is short while maintaining the audit trail

46. In a staff competency workshop, participants analyze a situation where temporary privileges are requested for convenience. Which answer should the facilitator reinforce?

- A. Staff may grant them whenever scheduling is difficult
- B. Staff should apply the organization's limited temporary-privilege criteria
- C. Staff may treat them as automatic appointment through authorized escalation

D. Staff may skip verification because duration is short

47. A corrective-action plan is opened after a finding that temporary privileges are requested for convenience. Which task should be assigned to the action owner?

- A. Ensure staff apply the organization's limited temporary-privilege criteria and document closure
- B. Allow staff to grant them whenever scheduling is difficult
- C. Allow staff to treat them as automatic appointment through authorized escalation
- D. Allow staff to skip verification because duration is short

48. A monthly quality audit samples records after an earlier case where temporary privileges are requested for convenience. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff grant them whenever scheduling is difficult under the approved standard
- B. Sampled records confirm staff treat them as automatic appointment with documented follow-up
- C. Sampled records confirm staff skip verification because duration is short through authorized escalation
- D. Sampled records confirm staff apply the organization's limited temporary-privilege criteria and retained evidence

49. During a mock accreditation survey, a reviewer presents a file where a low-volume practitioner seeks reappointment. What response should the specialist describe?

- A. assume competence from initial training under the approved standard
- B. terminate membership solely for low volume with documented follow-up
- C. Use alternative competency evidence permitted by approved criteria
- D. use age as a performance measure while maintaining the audit trail

50. In a staff competency workshop, participants analyze a situation where a low-volume practitioner seeks reappointment. Which answer should the facilitator reinforce?

- A. Staff may assume competence from initial training under the approved standard
- B. Staff should use alternative competency evidence permitted by approved criteria
- C. Staff may terminate membership solely for low volume
- D. Staff may use age as a performance measure

51. A corrective-action plan is opened after a finding that a low-volume practitioner seeks reappointment. Which task should be assigned to the action owner?

- A. Ensure staff use alternative competency evidence permitted by approved criteria and document closure
- B. Allow staff to assume competence from initial training with documented follow-up
- C. Allow staff to terminate membership solely for low volume through authorized escalation
- D. Allow staff to use age as a performance measure while maintaining the audit trail

52. A monthly quality audit samples records after an earlier case where a low-volume practitioner seeks reappointment. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff assume competence from initial training under the approved standard
- B. Sampled records confirm staff terminate membership solely for low volume with documented follow-up
- C. Sampled records confirm staff use alternative competency evidence permitted by approved criteria and retained evidence
- D. Sampled records confirm staff use age as a performance measure while maintaining the audit trail

53. During a mock accreditation survey, a reviewer presents a file where an applicant amends a response after submission. What response should the specialist describe?

- A. replace the original without an audit trail under the approved standard
- B. ignore the change until reappointment with documented follow-up
- C. require an entirely blank new application through authorized escalation
- D. Retain a dated amendment and evaluate the new information

54. In a staff competency workshop, participants analyze a situation where an applicant amends a response after submission. Which answer should the facilitator reinforce?

- A. Staff may replace the original without an audit trail
- B. Staff should retain a dated amendment and evaluate the new information
- C. Staff may ignore the change until reappointment through authorized escalation
- D. Staff may require an entirely blank new application while maintaining the audit trail

55. A corrective-action plan is opened after a finding that an applicant amends a response after submission. Which task should be assigned to the action owner?

- A. Allow staff to replace the original without an audit trail under the approved standard
- B. Allow staff to ignore the change until reappointment with documented follow-up and document the final disposition
- C. Ensure staff retain a dated amendment and evaluate the new information and document closure
- D. Allow staff to require an entirely blank new application while maintaining the audit trail

56. A monthly quality audit samples records after an earlier case where an applicant amends a response after submission. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff replace the original without an audit trail under the approved standard
- B. Sampled records confirm staff ignore the change until reappointment with documented follow-up and document the final disposition
- C. Sampled records confirm staff require an entirely blank new application through authorized escalation
- D. Sampled records confirm staff retain a dated amendment and evaluate the new information and retained evidence

57. During a mock accreditation survey, a reviewer presents a file where a CVO supplies a verification report. What response should the specialist describe?

- A. assume every external report is acceptable under the approved standard

- B. Confirm the cvo's methods satisfy organizational acceptance criteria
- C. treat the report as committee approval through authorized escalation
- D. remove all internal quality controls while maintaining the audit trail

58. In a staff competency workshop, participants analyze a situation where a CVO supplies a verification report. Which answer should the facilitator reinforce?

- A. Staff should confirm the CVO's methods satisfy organizational acceptance criteria
- B. Staff may assume every external report is acceptable
- C. Staff may treat the report as committee approval
- D. Staff may remove all internal quality controls while maintaining the audit trail

59. A corrective-action plan is opened after a finding that a CVO supplies a verification report. Which task should be assigned to the action owner?

- A. Allow staff to assume every external report is acceptable under the approved standard
- B. Ensure staff confirm the CVO's methods satisfy organizational acceptance criteria and document closure
- C. Allow staff to treat the report as committee approval through authorized escalation
- D. Allow staff to remove all internal quality controls while maintaining the audit trail

60. A monthly quality audit samples records after an earlier case where a CVO supplies a verification report. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff assume every external report is acceptable under the approved standard
- B. Sampled records confirm staff treat the report as committee approval with documented follow-up
- C. Sampled records confirm staff confirm the CVO's methods satisfy organizational acceptance criteria and retained evidence
- D. Sampled records confirm staff remove all internal quality controls while maintaining the audit trail

61. During a mock accreditation survey, a reviewer presents a file where a peer reference lists only acquaintance dates. What response should the specialist describe?

- A. count the returned form as sufficient under the approved standard
- B. ask the applicant to summarize it with documented follow-up
- C. substitute a personal character reference through authorized escalation
- D. Seek relevant information about competence and professional performance

62. In a staff competency workshop, participants analyze a situation where a peer reference lists only acquaintance dates. Which answer should the facilitator reinforce?

- A. Staff should seek relevant information about competence and professional performance
- B. Staff may count the returned form as sufficient
- C. Staff may ask the applicant to summarize it
- D. Staff may substitute a personal character reference while maintaining the audit trail

63. A corrective-action plan is opened after a finding that a peer reference lists only acquaintance dates. Which task should be assigned to the action owner?

- A. Allow staff to count the returned form as sufficient under the approved standard
- B. Ensure staff seek relevant information about competence and professional performance and document closure
- C. Allow staff to ask the applicant to summarize it through authorized escalation
- D. Allow staff to substitute a personal character reference while maintaining the audit trail

64. A monthly quality audit samples records after an earlier case where a peer reference lists only acquaintance dates. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff count the returned form as sufficient under the approved standard
- B. Sampled records confirm staff ask the applicant to summarize it with documented follow-up
- C. Sampled records confirm staff seek relevant information about competence and professional performance and retained evidence

D. Sampled records confirm staff substitute a personal character reference while maintaining the audit trail

65. During a mock accreditation survey, a reviewer presents a file where names differ across verification responses. What response should the specialist describe?

- A. Resolve identity with documented name history and reliable identifiers
- B. assume every record belongs to the applicant with documented follow-up
- C. discard records using a former name through authorized escalation
- D. create a separate practitioner file while maintaining the audit trail

66. In a staff competency workshop, participants analyze a situation where names differ across verification responses. Which answer should the facilitator reinforce?

- A. Staff may assume every record belongs to the applicant
- B. Staff may discard records using a former name with documented follow-up
- C. Staff may create a separate practitioner file through authorized escalation
- D. Staff should resolve identity with documented name history and reliable identifiers

67. A corrective-action plan is opened after a finding that names differ across verification responses. Which task should be assigned to the action owner?

- A. Allow staff to assume every record belongs to the applicant under the approved standard
- B. Ensure staff resolve identity with documented name history and reliable identifiers and document closure
- C. Allow staff to discard records using a former name through authorized escalation
- D. Allow staff to create a separate practitioner file while maintaining the audit trail

68. A monthly quality audit samples records after an earlier case where names differ across verification responses. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff assume every record belongs to the applicant under the approved standard
- B. Sampled records confirm staff discard records using a former name with documented follow-up
- C. Sampled records confirm staff create a separate practitioner file through authorized escalation and document the final disposition
- D. Sampled records confirm staff resolve identity with documented name history and reliable identifiers and retained evidence

69. During a mock accreditation survey, a reviewer presents a file where a practitioner refuses required information authorization. What response should the specialist describe?

- A. approve from the resume under the approved standard
- B. invent substitute credentials with documented follow-up and document the final disposition
- C. Follow policy for an application that cannot be verified
- D. ignore authorization restrictions while maintaining the audit trail

70. In a staff competency workshop, participants analyze a situation where a practitioner refuses required information authorization. Which answer should the facilitator reinforce?

- A. Staff should follow policy for an application that cannot be verified
- B. Staff may approve from the resume with documented follow-up
- C. Staff may invent substitute credentials through authorized escalation and document the final disposition
- D. Staff may ignore authorization restrictions while maintaining the audit trail

71. A corrective-action plan is opened after a finding that a practitioner refuses required information authorization. Which task should be assigned to the action owner?

- A. Allow staff to approve from the resume under the approved standard and document the final disposition
- B. Ensure staff follow policy for an application that cannot be verified and document closure
- C. Allow staff to invent substitute credentials through authorized escalation and document the final disposition

D. Allow staff to ignore authorization restrictions while maintaining the audit trail and document the final disposition

72. A monthly quality audit samples records after an earlier case where a practitioner refuses required information authorization. Which finding best demonstrates sustained compliance?

A. Sampled records confirm staff follow policy for an application that cannot be verified and retained evidence

B. Sampled records confirm staff approve from the resume with documented follow-up and document the final disposition

C. Sampled records confirm staff invent substitute credentials through authorized escalation and document the final disposition

D. Sampled records confirm staff ignore authorization restrictions while maintaining the audit trail and document the final disposition

73. During a mock accreditation survey, a reviewer presents a file where an adverse NPDB report is received. What response should the specialist describe?

A. deny every privilege automatically under the approved standard

B. remove the report after printing with documented follow-up

C. Evaluate it with the practitioner's explanation and relevant evidence

D. ignore it because it was disclosed while maintaining the audit trail

74. In a staff competency workshop, participants analyze a situation where an adverse NPDB report is received. Which answer should the facilitator reinforce?

A. Staff may deny every privilege automatically under the approved standard

B. Staff may remove the report after printing with documented follow-up

C. Staff may ignore it because it was disclosed through authorized escalation

D. Staff should evaluate it with the practitioner's explanation and relevant evidence

75. A corrective-action plan is opened after a finding that an adverse NPDB report is received. Which task should be assigned to the action owner?

- A. Ensure staff evaluate it with the practitioner's explanation and relevant evidence and document closure
- B. Allow staff to deny every privilege automatically with documented follow-up and document the final disposition
- C. Allow staff to remove the report after printing through authorized escalation and document the final disposition
- D. Allow staff to ignore it because it was disclosed while maintaining the audit trail

76. A monthly quality audit samples records after an earlier case where an adverse NPDB report is received. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff deny every privilege automatically under the approved standard and document the final disposition
- B. Sampled records confirm staff remove the report after printing with documented follow-up and document the final disposition
- C. Sampled records confirm staff evaluate it with the practitioner's explanation and relevant evidence and retained evidence
- D. Sampled records confirm staff ignore it because it was disclosed while maintaining the audit trail

77. During a mock accreditation survey, a reviewer presents a file where a current appointee requests a new privilege. What response should the specialist describe?

- A. add it because membership is current under the approved standard
- B. wait automatically until reappointment with documented follow-up and document the final disposition
- C. allow practice before review through authorized escalation and document the final disposition
- D. Process the request under approved criteria and competency requirements

78. In a staff competency workshop, participants analyze a situation where a current appointee requests a new privilege. Which answer should the facilitator reinforce?

- A. Staff may add it because membership is current under the approved standard

- B. Staff should process the request under approved criteria and competency requirements
- C. Staff may wait automatically until reappointment through authorized escalation
- D. Staff may allow practice before review while maintaining the audit trail

79. A corrective-action plan is opened after a finding that a current appointee requests a new privilege. Which task should be assigned to the action owner?

- A. Allow staff to add it because membership is current under the approved standard
- B. Allow staff to wait automatically until reappointment with documented follow-up and document the final disposition
- C. Ensure staff process the request under approved criteria and competency requirements and document closure
- D. Allow staff to allow practice before review while maintaining the audit trail

80. A monthly quality audit samples records after an earlier case where a current appointee requests a new privilege. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff add it because membership is current under the approved standard
- B. Sampled records confirm staff process the request under approved criteria and competency requirements and retained evidence
- C. Sampled records confirm staff wait automatically until reappointment through authorized escalation and document the final disposition
- D. Sampled records confirm staff allow practice before review while maintaining the audit trail

81. During a mock accreditation survey, a reviewer presents a file where a training program does not answer verification requests. What response should the specialist describe?

- A. record training as verified without qualification under the approved standard
- B. delete the training requirement with documented follow-up and document the final disposition
- C. accept the diploma as automatically equivalent through authorized escalation
- D. Use an accepted equivalent source if permitted and document all efforts

82. In a staff competency workshop, participants analyze a situation where a training program does not answer verification requests. Which answer should the facilitator reinforce?

- A. Staff should use an accepted equivalent source if permitted and document all efforts
- B. Staff may record training as verified without qualification with documented follow-up
- C. Staff may delete the training requirement through authorized escalation and document the final disposition
- D. Staff may accept the diploma as automatically equivalent while maintaining the audit trail

83. A corrective-action plan is opened after a finding that a training program does not answer verification requests. Which task should be assigned to the action owner?

- A. Allow staff to record training as verified without qualification under the approved standard
- B. Ensure staff use an accepted equivalent source if permitted and document all efforts and document closure
- C. Allow staff to delete the training requirement through authorized escalation and document the final disposition
- D. Allow staff to accept the diploma as automatically equivalent while maintaining the audit trail

84. A monthly quality audit samples records after an earlier case where a training program does not answer verification requests. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff use an accepted equivalent source if permitted and document all efforts and retained evidence
- B. Sampled records confirm staff record training as verified without qualification with documented follow-up
- C. Sampled records confirm staff delete the training requirement through authorized escalation and document the final disposition
- D. Sampled records confirm staff accept the diploma as automatically equivalent while maintaining the audit trail

85. During a mock accreditation survey, a reviewer presents a file where a department chair recommends an exception to privilege criteria. What response should the specialist describe?

- A. treat the chair's recommendation as final under the approved standard
- B. rewrite criteria in the applicant's file with documented follow-up
- C. ignore evidence of current competence through authorized escalation
- D. Route the exception through the adopted approval process

86. In a staff competency workshop, participants analyze a situation where a department chair recommends an exception to privilege criteria. Which answer should the facilitator reinforce?

- A. Staff may treat the chair's recommendation as final
- B. Staff may rewrite criteria in the applicant's file
- C. Staff should route the exception through the adopted approval process
- D. Staff may ignore evidence of current competence while maintaining the audit trail

87. A corrective-action plan is opened after a finding that a department chair recommends an exception to privilege criteria. Which task should be assigned to the action owner?

- A. Ensure staff route the exception through the adopted approval process and document closure
- B. Allow staff to treat the chair's recommendation as final with documented follow-up
- C. Allow staff to rewrite criteria in the applicant's file through authorized escalation
- D. Allow staff to ignore evidence of current competence while maintaining the audit trail

88. A monthly quality audit samples records after an earlier case where a department chair recommends an exception to privilege criteria. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff treat the chair's recommendation as final under the approved standard
- B. Sampled records confirm staff rewrite criteria in the applicant's file with documented follow-up
- C. Sampled records confirm staff route the exception through the adopted approval process and retained evidence
- D. Sampled records confirm staff ignore evidence of current competence while maintaining the audit trail

89. During a mock accreditation survey, a reviewer presents a file where a committee member has a conflict involving an applicant. What response should the specialist describe?

- A. allow the member to lead discussion under the approved standard
- B. remove unfavorable evidence with documented follow-up and document the final disposition
- C. cancel all applications in the specialty through authorized escalation
- D. Apply the conflict policy and document appropriate recusal

90. In a staff competency workshop, participants analyze a situation where a committee member has a conflict involving an applicant. Which answer should the facilitator reinforce?

- A. Staff may allow the member to lead discussion
- B. Staff should apply the conflict policy and document appropriate recusal
- C. Staff may remove unfavorable evidence through authorized escalation
- D. Staff may cancel all applications in the specialty

91. A corrective-action plan is opened after a finding that a committee member has a conflict involving an applicant. Which task should be assigned to the action owner?

- A. Ensure staff apply the conflict policy and document appropriate recusal and document closure
- B. Allow staff to allow the member to lead discussion with documented follow-up
- C. Allow staff to remove unfavorable evidence through authorized escalation and document the final disposition
- D. Allow staff to cancel all applications in the specialty while maintaining the audit trail

92. A monthly quality audit samples records after an earlier case where a committee member has a conflict involving an applicant. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff allow the member to lead discussion under the approved standard
- B. Sampled records confirm staff remove unfavorable evidence with documented follow-up and document the final disposition
- C. Sampled records confirm staff cancel all applications in the specialty through authorized escalation

D. Sampled records confirm staff apply the conflict policy and document appropriate recusal and retained evidence

93. During a mock accreditation survey, a reviewer presents a file where a licensing board posts a new sanction. What response should the specialist describe?

- A. wait until reappointment under the approved standard and document the final disposition
- B. remove the practitioner without review with documented follow-up
- C. Start the defined monitoring review and notify authorized leaders
- D. ask the practitioner to verify the board while maintaining the audit trail

94. In a staff competency workshop, participants analyze a situation where a licensing board posts a new sanction. Which answer should the facilitator reinforce?

- A. Staff may wait until reappointment under the approved standard
- B. Staff should start the defined monitoring review and notify authorized leaders
- C. Staff may remove the practitioner without review through authorized escalation
- D. Staff may ask the practitioner to verify the board

95. A corrective-action plan is opened after a finding that a licensing board posts a new sanction. Which task should be assigned to the action owner?

- A. Allow staff to wait until reappointment under the approved standard and document the final disposition
- B. Allow staff to remove the practitioner without review with documented follow-up and document the final disposition
- C. Allow staff to ask the practitioner to verify the board through authorized escalation
- D. Ensure staff start the defined monitoring review and notify authorized leaders and document closure

96. A monthly quality audit samples records after an earlier case where a licensing board posts a new sanction. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff start the defined monitoring review and notify authorized leaders and retained evidence
- B. Sampled records confirm staff wait until reappointment with documented follow-up and document the final disposition
- C. Sampled records confirm staff remove the practitioner without review through authorized escalation and document the final disposition
- D. Sampled records confirm staff ask the practitioner to verify the board while maintaining the audit trail

97. During a mock accreditation survey, a reviewer presents a file where a required license expires next month. What response should the specialist describe?

- A. mark it renewed before evidence arrives under the approved standard
- B. Notify responsible parties and track verified renewal with documented follow-up
- C. wait for the practitioner to remember through authorized escalation
- D. replace it with a peer reference while maintaining the audit trail

98. In a staff competency workshop, participants analyze a situation where a required license expires next month. Which answer should the facilitator reinforce?

- A. Staff may mark it renewed before evidence arrives
- B. Staff may wait for the practitioner to remember
- C. Staff should notify responsible parties and track verified renewal
- D. Staff may replace it with a peer reference

99. A corrective-action plan is opened after a finding that a required license expires next month. Which task should be assigned to the action owner?

- A. Ensure staff notify responsible parties and track verified renewal and document closure
- B. Allow staff to mark it renewed before evidence arrives with documented follow-up
- C. Allow staff to wait for the practitioner to remember through authorized escalation
- D. Allow staff to replace it with a peer reference while maintaining the audit trail

100. A monthly quality audit samples records after an earlier case where a required license expires next month. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff mark it renewed before evidence arrives under the approved standard
- B. Sampled records confirm staff notify responsible parties and track verified renewal and retained evidence
- C. Sampled records confirm staff wait for the practitioner to remember through authorized escalation
- D. Sampled records confirm staff replace it with a peer reference while maintaining the audit trail

101. During a mock accreditation survey, a reviewer presents a file where repeated patient complaints show a pattern. What response should the specialist describe?

- A. keep every complaint isolated under the approved standard
- B. delete complaints without lawsuits with documented follow-up and document the final disposition
- C. terminate appointment automatically through authorized escalation and document the final disposition
- D. Aggregate and route the pattern through the approved review process

102. In a staff competency workshop, participants analyze a situation where repeated patient complaints show a pattern. Which answer should the facilitator reinforce?

- A. Staff may keep every complaint isolated under the approved standard
- B. Staff may delete complaints without lawsuits with documented follow-up and document the final disposition
- C. Staff should aggregate and route the pattern through the approved review process
- D. Staff may terminate appointment automatically while maintaining the audit trail

103. A corrective-action plan is opened after a finding that repeated patient complaints show a pattern. Which task should be assigned to the action owner?

- A. Allow staff to keep every complaint isolated under the approved standard and document the final disposition

- B. Allow staff to delete complaints without lawsuits with documented follow-up and document the final disposition
- C. Ensure staff aggregate and route the pattern through the approved review process and document closure
- D. Allow staff to terminate appointment automatically while maintaining the audit trail and document the final disposition

104. A monthly quality audit samples records after an earlier case where repeated patient complaints show a pattern. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff keep every complaint isolated under the approved standard and document the final disposition
- B. Sampled records confirm staff aggregate and route the pattern through the approved review process and retained evidence
- C. Sampled records confirm staff delete complaints without lawsuits through authorized escalation and document the final disposition
- D. Sampled records confirm staff terminate appointment automatically while maintaining the audit trail and document the final disposition

105. During a mock accreditation survey, a reviewer presents a file where OPPE data show a negative trend. What response should the specialist describe?

- A. Escalate the trend for authorized clinical review under the approved standard
- B. hide the data until reappointment with documented follow-up
- C. have clerical staff diagnose the cause through authorized escalation
- D. change the measure to improve results while maintaining the audit trail

106. In a staff competency workshop, participants analyze a situation where OPPE data show a negative trend. Which answer should the facilitator reinforce?

- A. Staff may hide the data until reappointment under the approved standard
- B. Staff may have clerical staff diagnose the cause
- C. Staff may change the measure to improve results

D. Staff should escalate the trend for authorized clinical review

107. A corrective-action plan is opened after a finding that OPPE data show a negative trend. Which task should be assigned to the action owner?

- A. Allow staff to hide the data until reappointment under the approved standard
- B. Allow staff to have clerical staff diagnose the cause with documented follow-up
- C. Allow staff to change the measure to improve results through authorized escalation
- D. Ensure staff escalate the trend for authorized clinical review and document closure

108. A monthly quality audit samples records after an earlier case where OPPE data show a negative trend. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff hide the data until reappointment under the approved standard
- B. Sampled records confirm staff have clerical staff diagnose the cause with documented follow-up
- C. Sampled records confirm staff escalate the trend for authorized clinical review and retained evidence
- D. Sampled records confirm staff change the measure to improve results while maintaining the audit trail

109. During a mock accreditation survey, a reviewer presents a file where a practitioner changes malpractice carriers. What response should the specialist describe?

- A. retain only the former certificate under the approved standard
- B. Verify updated coverage and revise expiration tracking with documented follow-up
- C. assume identical new terms through authorized escalation and document the final disposition
- D. remove coverage from monitoring while maintaining the audit trail

110. In a staff competency workshop, participants analyze a situation where a practitioner changes malpractice carriers. Which answer should the facilitator reinforce?

- A. Staff should verify updated coverage and revise expiration tracking

- B. Staff may retain only the former certificate with documented follow-up
- C. Staff may assume identical new terms through authorized escalation
- D. Staff may remove coverage from monitoring while maintaining the audit trail

111. A corrective-action plan is opened after a finding that a practitioner changes malpractice carriers. Which task should be assigned to the action owner?

- A. Ensure staff verify updated coverage and revise expiration tracking and document closure
- B. Allow staff to retain only the former certificate with documented follow-up
- C. Allow staff to assume identical new terms through authorized escalation
- D. Allow staff to remove coverage from monitoring while maintaining the audit trail

112. A monthly quality audit samples records after an earlier case where a practitioner changes malpractice carriers. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff retain only the former certificate under the approved standard
- B. Sampled records confirm staff assume identical new terms with documented follow-up and document the final disposition
- C. Sampled records confirm staff verify updated coverage and revise expiration tracking and retained evidence
- D. Sampled records confirm staff remove coverage from monitoring while maintaining the audit trail

113. During a mock accreditation survey, a reviewer presents a file where a sanctions query returns a possible name match. What response should the specialist describe?

- A. confirm every similar name under the approved standard
- B. Resolve identity before attributing the result with documented follow-up
- C. ignore matches without identical middle names through authorized escalation
- D. ask the practitioner to delete the source record

114. In a staff competency workshop, participants analyze a situation where a sanctions query returns a possible name match. Which answer should the facilitator reinforce?

- A. Staff may confirm every similar name under the approved standard
- B. Staff may ignore matches without identical middle names
- C. Staff may ask the practitioner to delete the source record
- D. Staff should resolve identity before attributing the result

115. A corrective-action plan is opened after a finding that a sanctions query returns a possible name match. Which task should be assigned to the action owner?

- A. Ensure staff resolve identity before attributing the result and document closure
- B. Allow staff to confirm every similar name with documented follow-up
- C. Allow staff to ignore matches without identical middle names
- D. Allow staff to ask the practitioner to delete the source record

116. A monthly quality audit samples records after an earlier case where a sanctions query returns a possible name match. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff confirm every similar name under the approved standard
- B. Sampled records confirm staff ignore matches without identical middle names with documented follow-up
- C. Sampled records confirm staff resolve identity before attributing the result and retained evidence
- D. Sampled records confirm staff ask the practitioner to delete the source record

117. During a mock accreditation survey, a reviewer presents a file where FPPE is assigned for a new privilege. What response should the specialist describe?

- A. treat privilege approval as completion under the approved standard
- B. let the practitioner close it with documented follow-up
- C. store results without notification through authorized escalation and document the final disposition
- D. Track completion and route results to authorized reviewers

118. In a staff competency workshop, participants analyze a situation where FPPE is assigned for a new privilege. Which answer should the facilitator reinforce?

- A. Staff may treat privilege approval as completion under the approved standard
- B. Staff should track completion and route results to authorized reviewers
- C. Staff may let the practitioner close it through authorized escalation
- D. Staff may store results without notification while maintaining the audit trail

119. A corrective-action plan is opened after a finding that FPPE is assigned for a new privilege. Which task should be assigned to the action owner?

- A. Ensure staff track completion and route results to authorized reviewers and document closure
- B. Allow staff to treat privilege approval as completion with documented follow-up
- C. Allow staff to let the practitioner close it through authorized escalation
- D. Allow staff to store results without notification while maintaining the audit trail

120. A monthly quality audit samples records after an earlier case where FPPE is assigned for a new privilege. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff treat privilege approval as completion under the approved standard
- B. Sampled records confirm staff let the practitioner close it with documented follow-up and document the final disposition
- C. Sampled records confirm staff store results without notification through authorized escalation and document the final disposition
- D. Sampled records confirm staff track completion and route results to authorized reviewers and retained evidence

121. During a mock accreditation survey, a reviewer presents a file where a required certification expires midterm. What response should the specialist describe?

- A. ignore it after initial verification under the approved standard
- B. substitute an unrelated license with documented follow-up and document the final disposition

- C. Apply the action specified by policy and privilege criteria
- D. backdate a renewal while maintaining the audit trail

122. In a staff competency workshop, participants analyze a situation where a required certification expires midterm. Which answer should the facilitator reinforce?

- A. Staff may ignore it after initial verification under the approved standard
- B. Staff should apply the action specified by policy and privilege criteria
- C. Staff may substitute an unrelated license through authorized escalation
- D. Staff may backdate a renewal while maintaining the audit trail

123. A corrective-action plan is opened after a finding that a required certification expires midterm. Which task should be assigned to the action owner?

- A. Ensure staff apply the action specified by policy and privilege criteria and document closure
- B. Allow staff to ignore it after initial verification with documented follow-up and document the final disposition
- C. Allow staff to substitute an unrelated license through authorized escalation and document the final disposition
- D. Allow staff to backdate a renewal while maintaining the audit trail and document the final disposition

124. A monthly quality audit samples records after an earlier case where a required certification expires midterm. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff ignore it after initial verification under the approved standard
- B. Sampled records confirm staff substitute an unrelated license with documented follow-up and document the final disposition
- C. Sampled records confirm staff apply the action specified by policy and privilege criteria and retained evidence
- D. Sampled records confirm staff backdate a renewal while maintaining the audit trail and document the final disposition

125. During a mock accreditation survey, a reviewer presents a file where a federal-program exclusion alert appears. What response should the specialist describe?

- A. wait for recredentialing under the approved standard and document the final disposition
- B. Verify the finding and escalate it immediately under compliance policy
- C. treat a resume as contrary proof through authorized escalation
- D. remove the alert from the audit trail while maintaining the audit trail

126. In a staff competency workshop, participants analyze a situation where a federal-program exclusion alert appears. Which answer should the facilitator reinforce?

- A. Staff may wait for recredentialing under the approved standard and document the final disposition
- B. Staff may treat a resume as contrary proof with documented follow-up
- C. Staff may remove the alert from the audit trail through authorized escalation
- D. Staff should verify the finding and escalate it immediately under compliance policy

127. A corrective-action plan is opened after a finding that a federal-program exclusion alert appears. Which task should be assigned to the action owner?

- A. Allow staff to wait for recredentialing under the approved standard and document the final disposition
- B. Ensure staff verify the finding and escalate it immediately under compliance policy and document closure
- C. Allow staff to treat a resume as contrary proof through authorized escalation and document the final disposition
- D. Allow staff to remove the alert from the audit trail while maintaining the audit trail

128. A monthly quality audit samples records after an earlier case where a federal-program exclusion alert appears. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff wait for recredentialing under the approved standard and document the final disposition

- B. Sampled records confirm staff treat a resume as contrary proof with documented follow-up
- C. Sampled records confirm staff verify the finding and escalate it immediately under compliance policy and retained evidence
- D. Sampled records confirm staff remove the alert from the audit trail while maintaining the audit trail

129. During a mock accreditation survey, a reviewer presents a file where a monitoring vendor misses a scheduled query. What response should the specialist describe?

- A. assume no news means no sanction under the approved standard
- B. change the date without querying with documented follow-up
- C. stop documenting checks through authorized escalation and document the final disposition
- D. Complete the query and correct vendor oversight controls

130. In a staff competency workshop, participants analyze a situation where a monitoring vendor misses a scheduled query. Which answer should the facilitator reinforce?

- A. Staff should complete the query and correct vendor oversight controls
- B. Staff may assume no news means no sanction
- C. Staff may change the date without querying through authorized escalation
- D. Staff may stop documenting checks while maintaining the audit trail

131. A corrective-action plan is opened after a finding that a monitoring vendor misses a scheduled query. Which task should be assigned to the action owner?

- A. Ensure staff complete the query and correct vendor oversight controls and document closure
- B. Allow staff to assume no news means no sanction with documented follow-up
- C. Allow staff to change the date without querying through authorized escalation
- D. Allow staff to stop documenting checks while maintaining the audit trail

132. A monthly quality audit samples records after an earlier case where a monitoring vendor misses a scheduled query. Which finding best demonstrates sustained compliance?

- A. Sampled records confirm staff assume no news means no sanction under the approved standard
- B. Sampled records confirm staff complete the query and correct vendor oversight controls and retained evidence
- C. Sampled records confirm staff change the date without querying through authorized escalation and document the final disposition
- D. Sampled records confirm staff stop documenting checks while maintaining the audit trail and document the final disposition

133. During a mock accreditation survey, a reviewer presents a file where an audit finds missing verification dates. What response should the specialist describe?

- A. add estimated dates under the approved standard and document the final disposition
- B. delete the audit finding with documented follow-up and document the final disposition
- C. audit only complete-looking files through authorized escalation and document the final disposition
- D. Correct affected records and investigate the underlying process weakness

134. In a staff competency workshop, participants analyze a situation where an audit finds missing verification dates. Which answer should the facilitator reinforce?

- A. Staff may add estimated dates under the approved standard
- B. Staff may delete the audit finding with documented follow-up
- C. Staff should correct affected records and investigate the underlying process weakness
- D. Staff may audit only complete-looking files while maintaining the audit trail

135. During a mock accreditation survey, a reviewer presents a file where a committee meeting lacks quorum. What response should the specialist describe?

- A. Defer actions requiring quorum under governing documents under the approved standard
- B. count absent members as yes votes with documented follow-up
- C. let staff approve appointments through authorized escalation and document the final disposition
- D. change minutes to show quorum while maintaining the audit trail

136. In a staff competency workshop, participants analyze a situation where a committee meeting lacks quorum. Which answer should the facilitator reinforce?

- A. Staff may count absent members as yes votes
- B. Staff may let staff approve appointments with documented follow-up
- C. Staff may change minutes to show quorum through authorized escalation
- D. Staff should defer actions requiring quorum under governing documents

137. During a mock accreditation survey, a reviewer presents a file where minutes contain detailed peer-review discussion. What response should the specialist describe?

- A. post the minutes publicly under the approved standard
- B. email them to applicants with documented follow-up and document the final disposition
- C. Revise documentation appropriately and restrict access through authorized escalation
- D. destroy every meeting record while maintaining the audit trail

138. In a staff competency workshop, participants analyze a situation where minutes contain detailed peer-review discussion. Which answer should the facilitator reinforce?

- A. Staff may post the minutes publicly under the approved standard
- B. Staff should revise documentation appropriately and restrict access
- C. Staff may email them to applicants through authorized escalation
- D. Staff may destroy every meeting record while maintaining the audit trail

139. During a mock accreditation survey, a reviewer presents a file where a delegated entity is due for oversight. What response should the specialist describe?

- A. renew without evidence review under the approved standard
- B. assume accreditation removes oversight with documented follow-up and document the final disposition
- C. let the delegate hide its criteria through authorized escalation
- D. Evaluate performance against the agreement and applicable standards

140. In a staff competency workshop, participants analyze a situation where a delegated entity is due for oversight. Which answer should the facilitator reinforce?

- A. Staff should evaluate performance against the agreement and applicable standards
- B. Staff may renew without evidence review with documented follow-up
- C. Staff may assume accreditation removes oversight through authorized escalation
- D. Staff may let the delegate hide its criteria

141. During a mock accreditation survey, a reviewer presents a file where a policy conflicts with approved bylaws. What response should the specialist describe?

- A. use whichever document is easier under the approved standard
- B. secretly edit the bylaws with documented follow-up and document the final disposition
- C. Escalate the conflict through the controlling governance process
- D. ignore both documents while maintaining the audit trail

142. In a staff competency workshop, participants analyze a situation where a policy conflicts with approved bylaws. Which answer should the facilitator reinforce?

- A. Staff may use whichever document is easier under the approved standard
- B. Staff should escalate the conflict through the controlling governance process
- C. Staff may secretly edit the bylaws through authorized escalation
- D. Staff may ignore both documents while maintaining the audit trail

143. During a mock accreditation survey, a reviewer presents a file where committee packets are distributed electronically. What response should the specialist describe?

- A. send files to personal accounts under the approved standard
- B. Use secure access, version control, and appropriate retention
- C. allow unrestricted forwarding through authorized escalation and document the final disposition

D. delete the official packet early while maintaining the audit trail

144. In a staff competency workshop, participants analyze a situation where committee packets are distributed electronically. Which answer should the facilitator reinforce?

- A. Staff should use secure access, version control, and appropriate retention
- B. Staff may send files to personal accounts with documented follow-up
- C. Staff may allow unrestricted forwarding through authorized escalation
- D. Staff may delete the official packet early while maintaining the audit trail

145. During a mock accreditation survey, a reviewer presents a file where an external audit requests compliance evidence. What response should the specialist describe?

- A. create missing evidence without notation under the approved standard
- B. release unrelated peer-review material with documented follow-up and document the final disposition
- C. Provide authorized organized records with a clear audit trail
- D. refuse every authorized request while maintaining the audit trail

146. In a staff competency workshop, participants analyze a situation where an external audit requests compliance evidence. Which answer should the facilitator reinforce?

- A. Staff may create missing evidence without notation under the approved standard
- B. Staff may release unrelated peer-review material with documented follow-up
- C. Staff may refuse every authorized request through authorized escalation
- D. Staff should provide authorized organized records with a clear audit trail

147. During a mock accreditation survey, a reviewer presents a file where a committee member votes remotely. What response should the specialist describe?

- A. Confirm remote participation and voting meet governing requirements
- B. treat any text message as a vote with documented follow-up

- C. exclude the vote without checking policy through authorized escalation
- D. let nonmembers vote while maintaining the audit trail

148. In a staff competency workshop, participants analyze a situation where a committee member votes remotely. Which answer should the facilitator reinforce?

- A. Staff may treat any text message as a vote
- B. Staff should confirm remote participation and voting meet governing requirements
- C. Staff may exclude the vote without checking policy
- D. Staff may let nonmembers vote while maintaining the audit trail

149. During a mock accreditation survey, a reviewer presents a file where a database conversion changes expiration fields. What response should the specialist describe?

- A. assume migration preserved every value under the approved standard
- B. turn off monitoring for a year with documented follow-up
- C. Reconcile migrated data and test alerts before operational use
- D. delete source records immediately while maintaining the audit trail

150. In a staff competency workshop, participants analyze a situation where a database conversion changes expiration fields. Which answer should the facilitator reinforce?

- A. Staff may assume migration preserved every value under the approved standard
- B. Staff may turn off monitoring for a year with documented follow-up
- C. Staff may delete source records immediately through authorized escalation
- D. Staff should reconcile migrated data and test alerts before operational use

Practice Exam 9: Answer Key and Explanations

1. A — The mock-survey response should require staff to obtain a written explanation before treating the file as complete because material gaps must be resolved before decision makers rely on the

chronology. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

2. D — The workshop answer is to obtain a written explanation before treating the file as complete because material gaps must be resolved before decision makers rely on the chronology. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

3. C — The corrective-action owner must ensure staff obtain a written explanation before treating the file as complete because material gaps must be resolved before decision makers rely on the chronology. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

4. B — The monthly audit passes when sampled files show staff obtain a written explanation before treating the file as complete, since material gaps must be resolved before decision makers rely on the chronology. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

5. D — The mock-survey response should require staff to verify current status directly with the issuing board because the licensing board is the primary source for current license status. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

6. A — The workshop answer is to verify current status directly with the issuing board because the licensing board is the primary source for current license status. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record. It also clarifies responsibility for timely follow-up.

7. A — The corrective-action owner must ensure staff verify current status directly with the issuing board because the licensing board is the primary source for current license status. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

8. C — The monthly audit passes when sampled files show staff verify current status directly with the issuing board, since the licensing board is the primary source for current license status. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

9. D — The mock-survey response should require staff to verify education with the school or an accepted equivalent source because practitioner-supplied documents do not independently establish education. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record. It also clarifies responsibility for timely follow-up.

10. B — The workshop answer is to verify education with the school or an accepted equivalent source because practitioner-supplied documents do not independently establish education. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

11. A — The corrective-action owner must ensure staff verify education with the school or an accepted equivalent source because practitioner-supplied documents do not independently establish education. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

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13. C — The mock-survey response should require staff to obtain evidence of training and current competence for the requested scope because privilege decisions require evidence specific to the clinical activity. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

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17. C — The mock-survey response should require staff to resolve current licensure and apply policy before favorable action because required credentials must be current when the organization acts. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

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109. B — The mock-survey response should require staff to verify updated coverage and revise expiration tracking because coverage changes may affect continuing compliance. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

110. A — The workshop answer is to verify updated coverage and revise expiration tracking because coverage changes may affect continuing compliance. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

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112. C — The monthly audit passes when sampled files show staff verify updated coverage and revise expiration tracking, since coverage changes may affect continuing compliance. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

113. B — The mock-survey response should require staff to resolve identity before attributing the result because accurate matching prevents false attribution and missed findings. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

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117. D — The mock-survey response should require staff to track completion and route results to authorized reviewers because focused evaluation must produce reviewable competency evidence. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

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120. D — The monthly audit passes when sampled files show staff track completion and route results to authorized reviewers, since focused evaluation must produce reviewable competency evidence. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record. It also clarifies responsibility for timely follow-up.

121. C — The mock-survey response should require staff to apply the action specified by policy and privilege criteria because continued eligibility depends on maintaining required credentials. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

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125. B — The mock-survey response should require staff to verify the finding and escalate it immediately under compliance policy because exclusion information can create immediate legal and operational risk. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

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129. D — The mock-survey response should require staff to complete the query and correct vendor oversight controls because delegation does not remove organizational monitoring responsibility. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

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133. D — The mock-survey response should require staff to correct affected records and investigate the underlying process weakness because corrective action must address records and system controls. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record. It also clarifies responsibility for timely follow-up.

134. C — The workshop answer is to correct affected records and investigate the underlying process weakness because corrective action must address records and system controls. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

135. A — The mock-survey response should require staff to defer actions requiring quorum under governing documents because valid committee action depends on adopted meeting requirements. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

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137. C — The mock-survey response should require staff to revise documentation appropriately and restrict access because minutes should document action while protecting sensitive deliberations. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

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139. D — The mock-survey response should require staff to evaluate performance against the agreement and applicable standards because delegation requires continuing oversight. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

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141. C — The mock-survey response should require staff to escalate the conflict through the controlling governance process because governing documents need alignment through authorized procedures. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

142. B — The workshop answer is to escalate the conflict through the controlling governance process because governing documents need alignment through authorized procedures. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

143. B — The mock-survey response should require staff to use secure access, version control, and appropriate retention because controlled distribution protects confidentiality and record integrity. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

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145. C — The mock-survey response should require staff to provide authorized organized records with a clear audit trail because audit responses should be accurate, scoped, and traceable. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record. It also clarifies responsibility for timely follow-up.

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147. A — The mock-survey response should require staff to confirm remote participation and voting meet governing requirements because meeting methods must preserve authorized participation and valid action. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record. It also clarifies responsibility for timely follow-up.

148. B — The workshop answer is to confirm remote participation and voting meet governing requirements because meeting methods must preserve authorized participation and valid action. The distractors rely on assumptions, omit verification, bypass authorized review, or defer a material concern. Proper handling reinforces consistent processing, accountability, reliable committee information, monitoring, confidentiality, and a defensible record for subsequent credentialing and external oversight.

149. C — The mock-survey response should require staff to reconcile migrated data and test alerts before operational use because data validation is essential before controls depend on converted information. Distractors rely on assumptions, skip verification, bypass authority, or delay concerns. Proper handling reinforces consistency, accountability, reliable decisions, monitoring, and a defensible audit record.

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