

NCCT MEDICAL ASSISTANT CERTIFICATION EXAM PREP - EXAM 8 (125 QUESTIONS)

This 125-question practice exam is organized to reflect the NCCT NCMA content categories. Allow up to 3 hours. Choose the single best answer for each question. A passing NCCT scaled score is 70; this practice exam is an independent study resource and not an official NCCT examination.

1. For a patient receiving outpatient care, what does an advance directive communicate?
 - A. A current laboratory value
 - B. A patient's future healthcare wishes
 - C. A medical billing code
 - D. A provider's work schedule

2. In the medical office, which type of consent is generally needed before an invasive procedure?
 - A. Informed consent
 - B. Implied consent for all care
 - C. Verbal greeting consent
 - D. Insurance consent only

3. While carrying out assigned duties, what does PRN mean on a medication order?
 - A. Before meals
 - B. As needed
 - C. At bedtime
 - D. Immediately

4. As part of a routine clinic visit, which symptom after medication administration requires emergency action?

- A. Mild thirst after exercise
- B. Request for a snack
- C. Facial swelling with wheezing
- D. Brief concern about the weather

5. When supporting safe patient care, what is the purpose of a superbill?

- A. Record blood bank compatibility
- B. Replace consent forms
- C. Track office keys
- D. Capture diagnoses and services for charge entry

6. For a patient receiving outpatient care, what is the first action after a needlestick injury?

- A. Squeeze the wound aggressively
- B. Wash the area with soap and water
- C. Apply a sterile dressing only
- D. Wait until the shift ends

7. In the medical office, which tube additive is commonly associated with a lavender-top tube?

- A. Sodium citrate
- B. Heparin-free serum gel
- C. Fluoride-free preservative
- D. EDTA

8. While carrying out assigned duties, what is the correct action if a patient becomes dizzy after standing?

- A. Assist the patient to a safe position
- B. Leave to obtain paperwork
- C. Ask the patient to walk faster
- D. Continue the procedure

9. As part of a routine clinic visit, which ECG lead is placed in the fourth intercostal space at the right sternal border?

- A. V4
- B. V5
- C. V1
- D. V6

10. When supporting safe patient care, which term means inflammation of the liver?

- A. Hepatitis
- B. Arthritis
- C. Dermatitis
- D. Nephritis

11. For a patient receiving outpatient care, which action is a HIPAA security safeguard?

- A. Share a common password
- B. Log off an unattended workstation
- C. Leave screens visible to visitors
- D. Email charts to a personal account

12. In the medical office, which complication is suggested by swelling at a venipuncture site?

- A. Hemolysis
- B. Syncope
- C. Hematoma
- D. Hypoglycemia

13. While carrying out assigned duties, which body system regulates hormones?

- A. Integumentary system
- B. Lymphatic system
- C. Musculoskeletal system
- D. Endocrine system

14. As part of a routine clinic visit, which action maintains a sterile field?

- A. Reach over the field repeatedly
- B. Turn away from open sterile supplies
- C. Keep sterile items above waist level and in view
- D. Place damp packages on the field

15. When supporting safe patient care, which action is appropriate if a coworker accesses a chart without a work reason?

- A. Share the chart with more staff
- B. Report the concern through the proper process
- C. Ignore it because no printing occurred
- D. Post about it online

16. For a patient receiving outpatient care, which medical term means inflammation of a joint?

- A. Nephritis
- B. Dermatitis

- C. Hepatitis
- D. Arthritis

17. In the medical office, what does aseptic technique aim to prevent?

- A. Introduction of microorganisms
- B. Patient financial hardship
- C. Scheduling conflicts
- D. Electronic record errors

18. While carrying out assigned duties, what is the correct response to a fire in the office?

- A. Call billing and continue work
- B. Rescue, alarm, contain, extinguish or evacuate
- C. Open every door immediately
- D. Use elevators to evacuate

19. As part of a routine clinic visit, which instrument is used to view the tympanic membrane?

- A. Otoscope
- B. Ophthalmoscope
- C. Reflex hammer
- D. Tuning fork

20. When supporting safe patient care, what is the purpose of an incident report?

- A. Replace the medical record
- B. Assign blame to a coworker
- C. Bill an insurance company
- D. Document unusual events according to policy

21. For a patient receiving outpatient care, which action is required before administering a medication?

- A. Call the insurer
- B. Schedule the next visit
- C. Verify the medication rights
- D. Complete a referral form

22. In the medical office, what is the purpose of a living will?

- A. State care preferences if decision-making capacity is lost
- B. Authorize office billing
- C. Select an insurance plan
- D. Name a clinic manager

23. While carrying out assigned duties, which action is best when receiving a telephone prescription?

- A. Document it later from memory
- B. Ask the patient to interpret it
- C. Use an abbreviation not stated
- D. Read back the order for verification

24. As part of a routine clinic visit, what is a referral authorization?

- A. A patient complaint form
- B. A vaccine inventory log
- C. Payer approval for specified services when required
- D. A provider's personal note

25. When supporting safe patient care, before measuring blood pressure, which action improves accuracy?

- A. Ask the patient to cross both ankles
- B. Allow the patient to rest quietly for five minutes
- C. Keep the cuff over a shirt sleeve
- D. Measure immediately after exercise

26. For a patient receiving outpatient care, which code set commonly reports physician procedures and services?

- A. ICD-10-CM
- B. CPT
- C. DRG only
- D. NPI only

27. In the medical office, which phrase best describes defamation?

- A. A valid clinical diagnosis
- B. A signed consent form
- C. A false statement that harms reputation
- D. A correct chart addendum

28. While carrying out assigned duties, what is the purpose of a drape during an examination?

- A. Preserve privacy while exposing only the needed area
- B. Keep paperwork dry
- C. Mark the examination table
- D. Replace hand hygiene

29. As part of a routine clinic visit, which medication route uses a patch?

- A. Sublingual
- B. Intradermal
- C. Intravenous
- D. Transdermal

30. When supporting safe patient care, who can generally receive information without a separate authorization?

- A. Any caller who knows the diagnosis
- B. A neighbor who is concerned
- C. An employer requesting details
- D. The patient, subject to verification

31. For a patient receiving outpatient care, what should occur before a minor surgical procedure?

- A. Verify consent, identity, and required supplies
- B. Begin after the room is cleaned
- C. Ask the patient to sign afterward
- D. Prepare billing codes first

32. In the medical office, which instrument measures visual acuity?

- A. Otoscope
- B. Sphygmomanometer
- C. Snellen chart
- D. Spirometer

33. While carrying out assigned duties, which specimen should generally be protected from light?

- A. Routine urinalysis strip
- B. Bilirubin specimen

- C. Throat culture swab
- D. Fecal occult blood card

34. As part of a routine clinic visit, which vital sign is documented in millimeters of mercury?

- A. Pulse rate
- B. Blood pressure
- C. Respiratory rate
- D. Temperature

35. When supporting safe patient care, which action breaks the chain of infection at the portal of exit?

- A. Covering a draining wound
- B. Measuring height accurately
- C. Scheduling follow-up visits
- D. Checking insurance eligibility

36. For a patient receiving outpatient care, which finding is an adverse drug reaction rather than a therapeutic effect?

- A. Lower blood pressure after therapy
- B. Improved breathing after treatment
- C. Hives after a new antibiotic
- D. Reduced pain after an analgesic

37. In the medical office, which method is best for confirming understanding of home instructions?

- A. Asking if the patient understands
- B. Providing a brochure only
- C. Speaking more loudly
- D. Teach-back

38. While carrying out assigned duties, what is battery in a healthcare setting?

- A. A written complaint
- B. A billing error
- C. A delayed laboratory result
- D. Unauthorized physical contact

39. As part of a routine clinic visit, what does negligence require in a malpractice claim?

- A. An unavoidable poor outcome
- B. Failure to meet a duty causing harm
- C. A patient complaint without harm
- D. A delayed lunch break

40. When supporting safe patient care, which position is used for a pelvic examination?

- A. Prone
- B. Sims
- C. Lithotomy
- D. Trendelenburg

41. For a patient receiving outpatient care, what is the best action after a spill of blood?

- A. Use appropriate disinfectant and PPE
- B. Cover it with clean paper only
- C. Wait for housekeeping next day
- D. Sweep it with dry gloves

42. In the medical office, what is the main purpose of an appointment reminder?

- A. Replace informed consent
- B. Provide a diagnosis
- C. Authorize a referral
- D. Reduce missed appointments

43. While carrying out assigned duties, which action is appropriate when handling a contaminated needle?

- A. Recap it with two hands
- B. Activate the safety device and discard it immediately
- C. Place it on the tray
- D. Carry it to another room

44. As part of a routine clinic visit, which sign may indicate hypoglycemia?

- A. Diaphoresis and shakiness
- B. Warm dry skin after rest
- C. Slow deep sleep only
- D. Localized bruising

45. When supporting safe patient care, which action helps manage patient flow?

- A. Hide the schedule from staff
- B. Delay all check-ins
- C. Update the provider about delays
- D. Ignore no-show patterns

46. For a patient receiving outpatient care, what should occur when a patient checks in?

- A. Discuss another patient's balance
- B. Print the full medical record
- C. Verify demographic and insurance information
- D. Collect a specimen without order

47. In the medical office, which medication form is designed to dissolve in the mouth?

- A. Enteric-coated capsule
- B. Transdermal patch
- C. Ophthalmic ointment
- D. Orally disintegrating tablet

48. While carrying out assigned duties, which patient teaching approach best supports low health literacy?

- A. Use only technical terms
- B. Use plain language and teach-back
- C. Give lengthy written instructions only
- D. Speak quickly to save time

49. As part of a routine clinic visit, what is the primary purpose of quality control in waived testing?

- A. Verify that test performance is reliable
- B. Increase specimen volume
- C. Replace patient identification
- D. Eliminate documentation

50. When supporting safe patient care, a urine specimen for culture should be collected using which technique?

- A. First void without cleansing

- B. Clean-catch midstream collection
- C. Specimen from a bedpan
- D. Urine pooled from several patients

51. For a patient receiving outpatient care, what is the normal direction of blood flow through the heart?

- A. Arteries to atria to veins
- B. Ventricles to atria to capillaries
- C. Veins to arteries to atria
- D. Atria to ventricles to arteries

52. In the medical office, what is the correct order for donning PPE?

- A. Gloves, gown, mask, eye protection
- B. Mask, gloves, gown, eye protection
- C. Gown, mask or respirator, eye protection, gloves
- D. Eye protection, gloves, gown, mask

53. While carrying out assigned duties, which is an ethical duty of the medical assistant?

- A. Respect patient autonomy
- B. Guarantee a cure
- C. Diagnose independently
- D. Withhold relevant information

54. As part of a routine clinic visit, which action is appropriate when a claim is denied?

- A. Review the denial reason and correct or appeal as appropriate
- B. Bill the patient without reviewing denial
- C. Discard the denied claim without review
- D. Change diagnosis without documented clinical support

55. When supporting safe patient care, which finding suggests an infection at a wound site?

- A. Dry intact edges
- B. Increasing redness and purulent drainage
- C. Decreasing tenderness
- D. A clean dry dressing

56. For a patient receiving outpatient care, what does a pulse oximeter estimate?

- A. Blood glucose
- B. Body mass index
- C. Urine specific gravity
- D. Oxygen saturation

57. In the medical office, which position is appropriate for a patient with dyspnea?

- A. Trendelenburg position
- B. Prone position
- C. Fowler position
- D. Knee-chest position

58. While carrying out assigned duties, for an adult intramuscular injection, which site is commonly used?

- A. Ventrogluteal muscle
- B. Inner wrist
- C. Dorsal foot
- D. Abdomen near the umbilicus

59. As part of a routine clinic visit, which medication class commonly lowers blood glucose?

- A. Antitussive agent
- B. Anticoagulant agent
- C. Hypoglycemic agent
- D. Antiemetic agent

60. When supporting safe patient care, which task is commonly performed before submitting a claim?

- A. Delete the encounter note
- B. Remove the diagnosis from the chart
- C. Wait for a second visit
- D. Verify coding and required patient information

61. For a patient receiving outpatient care, what is an example of assault in a healthcare setting?

- A. Performing a lawful blood pressure reading
- B. Threatening an unwanted procedure
- C. Offering a patient education sheet
- D. Scheduling a follow-up visit

62. In the medical office, standard precautions apply to which patients?

- A. Only patients with known infections
- B. All patients
- C. Only patients in isolation
- D. Only pediatric patients

63. While carrying out assigned duties, which organ primarily filters blood to form urine?

- A. Kidneys
- B. Lungs
- C. Pancreas
- D. Spleen

64. As part of a routine clinic visit, which abbreviation should be avoided because it can be misread?

- A. PO for by mouth
- B. IM for intramuscular
- C. U for units
- D. PRN for as needed

65. When supporting safe patient care, which vital sign is most directly affected by fever?

- A. Height
- B. Visual acuity
- C. Head circumference
- D. Pulse rate

66. For a patient receiving outpatient care, what is the purpose of the medication lot number?

- A. Allow product tracking if a recall occurs
- B. Identify the patient diagnosis
- C. Set the copayment amount
- D. Measure blood pressure

67. In the medical office, for a subcutaneous injection, which angle is commonly used?

- A. 5 to 10 degrees
- B. 45 to 90 degrees
- C. 15 degrees only

D. 120 degrees

68. While carrying out assigned duties, if an ECG tracing has wandering baseline, what should be checked first?

- A. Insurance authorization
- B. Room temperature only
- C. The printer paper color
- D. Patient movement and loose electrodes

69. As part of a routine clinic visit, a patient refuses a procedure after explanation. What should be documented?

- A. That the procedure was completed
- B. Only the patient's insurance plan
- C. The refusal and notification of the provider
- D. A new diagnosis without assessment

70. When supporting safe patient care, what is the usual purpose of a peak flow measurement?

- A. Measure blood pressure
- B. Detect hearing loss
- C. Assess expiratory airflow
- D. Determine body temperature

71. For a patient receiving outpatient care, a provider asks the medical assistant to perform a task outside state scope. What should the assistant do?

- A. Perform it if the office is busy
- B. Decline and notify the provider or supervisor
- C. Ask a coworker to sign for it

D. Document it after completion

72. In the medical office, what is protected health information under HIPAA?

- A. A public clinic address
- B. A blank appointment calendar
- C. A generic anatomy poster
- D. Individually identifiable health information

73. While carrying out assigned duties, which action is appropriate when collecting a throat culture?

- A. Avoid touching the tongue and cheeks with the swab
- B. Place the swab in tap water
- C. Use a sterile needle for collection
- D. Collect after the swab touches the table

74. As part of a routine clinic visit, which finding is consistent with a normal adult respiratory rate?

- A. 2 to 6 breaths per minute
- B. 28 to 40 breaths per minute
- C. 12 to 20 breaths per minute
- D. 50 to 60 breaths per minute

75. When supporting safe patient care, what is the best action if a point-of-care test control is out of range?

- A. Do not report patient results; follow policy
- B. Report the result and repeat next week
- C. Change the patient name
- D. Discard the logbook

76. For a patient receiving outpatient care, which is a common route for a topical medication?

- A. Injected into a vein
- B. Placed in muscle
- C. Inserted under the tongue
- D. Applied to skin

77. In the medical office, which route places medication under the tongue?

- A. Topical
- B. Sublingual
- C. Intramuscular
- D. Intradermal

78. While carrying out assigned duties, which measurement is used to calculate body mass index?

- A. Temperature and pulse
- B. Height and weight
- C. Vision and hearing
- D. Waist and head size

79. As part of a routine clinic visit, what is the best method for routine hand hygiene when hands are visibly soiled?

- A. Use alcohol gel only
- B. Wear gloves over dirty hands
- C. Wash with soap and water
- D. Wipe hands on a paper towel

80. When supporting safe patient care, what is the main function of red blood cells?

- A. Transport oxygen
- B. Produce insulin
- C. Filter urine
- D. Digest proteins

81. For a patient receiving outpatient care, which action can constitute documentation falsification?

- A. Correcting an error with an addendum
- B. Recording an actual vital sign
- C. Signing one's own entry
- D. Charting a task that was not performed

82. In the medical office, which action is appropriate when a patient becomes angry?

- A. Use calm communication and seek assistance
- B. Argue until the patient agrees with staff
- C. Ignore all patient concerns and statements
- D. Discuss another patient's private care details

83. While carrying out assigned duties, which action is appropriate for a patient with suspected syncope?

- A. Offer food while standing
- B. Leave the room for supplies
- C. Lower the patient safely and seek help
- D. Continue venipuncture

84. As part of a routine clinic visit, which symptom may indicate a vasovagal response during blood draw?

- A. Increased appetite and thirst
- B. Pallor, nausea, and dizziness
- C. Localized itching only
- D. A request for water

85. When supporting safe patient care, what is a contraindication?

- A. A medication's brand name
- B. A required insurance code
- C. A normal expected effect
- D. A reason a treatment should not be used

86. For a patient receiving outpatient care, which route is used for a tuberculin skin test?

- A. Intravenous
- B. Intramuscular
- C. Sublingual
- D. Intradermal

87. In the medical office, which side effect should be reported promptly after an injection?

- A. Mild hunger before lunch
- B. A request for water
- C. Difficulty breathing
- D. Brief concern about cost

88. While carrying out assigned duties, which action best maintains confidentiality at the front desk?

- A. Speak quietly and verify identity before discussing details
- B. Announce diagnoses in the waiting room
- C. Leave charts open on the counter

D. Share results with a neighbor

89. As part of a routine clinic visit, what is the purpose of a sterile field?

- A. Organize office records
- B. Maintain asepsis during a procedure
- C. Measure medication doses
- D. Prepare billing forms

90. When supporting safe patient care, which action is most appropriate for a no-show appointment?

- A. Erase the appointment from the schedule
- B. Bill any amount without policy
- C. Share the patient name publicly
- D. Document the no-show and follow office policy

91. For a patient receiving outpatient care, which record tracks money owed by a patient account?

- A. Accounts receivable ledger
- B. Medication administration record
- C. Sterilization log
- D. Temperature chart

92. In the medical office, which action helps prevent hemolysis during specimen collection?

- A. Shake tubes vigorously
- B. Use an undersized needle routinely
- C. Allow alcohol to dry before puncture
- D. Force blood through a syringe needle

93. While carrying out assigned duties, which identifier is acceptable before collecting a specimen?

- A. Room number and diagnosis
- B. Full name and date of birth
- C. Provider name and age
- D. Insurance plan and address

94. As part of a routine clinic visit, before performing spirometry, what should the assistant verify?

- A. The patient has paid the copay
- B. The patient is wearing a gown
- C. The patient understands the maneuver
- D. The printer has paper

95. When supporting safe patient care, which item belongs in a sharps container?

- A. Paper exam table cover
- B. Empty gauze wrapper
- C. Disposable glove
- D. Used lancet

96. For a patient receiving outpatient care, what information should be documented after medication administration?

- A. Only the medication color
- B. Drug, dose, route, time, and response as applicable
- C. The assistant's shift preference
- D. The patient parking space

97. In the medical office, what is the purpose of an aging report?

- A. Identify outstanding account balances by age
- B. Measure patient wait times
- C. Track vaccine temperatures
- D. List staff licenses

98. While carrying out assigned duties, what is the purpose of a medication reconciliation?

- A. Compare medications to identify discrepancies
- B. Select a new insurance plan
- C. Schedule an annual visit
- D. Estimate laboratory cost

99. As part of a routine clinic visit, which law requires accurate workplace hazard communication?

- A. HIPAA Privacy Rule
- B. COBRA Continuation Rule
- C. EMTALA Transfer Rule
- D. OSHA Hazard Communication Standard

100. When supporting safe patient care, which code set reports diagnoses in outpatient claims?

- A. CPT only
- B. ICD-10-CM
- C. NDC only
- D. HCPCS Level II only

101. For a patient receiving outpatient care, which isolation precaution is indicated for suspected pulmonary tuberculosis?

- A. Contact precautions only
- B. Droplet precautions only
- C. Airborne precautions
- D. Standard precautions only

102. In the medical office, what is the best action if a patient reports latex allergy?

- A. Use latex-free supplies and alert the team
- B. Proceed with standard latex gloves
- C. Ask the patient to ignore symptoms
- D. Use powdered latex products

103. While carrying out assigned duties, what is the correct response to a subpoena for records?

- A. Destroy the requested chart
- B. Send records to a friend
- C. Ignore the request permanently
- D. Follow organizational legal and privacy procedures

104. As part of a routine clinic visit, what is the usual first step when preparing a venipuncture site?

- A. Label the tube after leaving the room
- B. Apply the tourniquet and locate a vein
- C. Ask the patient to stand quickly
- D. Remove the needle cap before identification

105. When supporting safe patient care, when removing sutures, which action is correct?

- A. Pull the entire suture through skin
- B. Lift the knot and cut close to the skin
- C. Cut both ends before removing

D. Apply alcohol after every cut

106. For a patient receiving outpatient care, which finding should be reported to the provider promptly?

- A. A request for a blanket
- B. A preference for water
- C. New chest pressure
- D. A question about parking

107. In the medical office, what should be done when a patient requests a copy of records?

- A. Hand records to any family member
- B. Text the entire chart immediately
- C. Discard old records first
- D. Follow the practice's authorized release process

108. While carrying out assigned duties, what is the first step when scheduling an appointment?

- A. Identify the patient's need and urgency
- B. Assign a random time
- C. Request payment before greeting
- D. Choose the longest visit only

109. As part of a routine clinic visit, which structure connects muscle to bone?

- A. Ligament
- B. Cartilage
- C. Tendon
- D. Nerve

110. When supporting safe patient care, which document usually explains patient financial responsibility?

- A. Sterilization log
- B. Laboratory requisition
- C. Incident report
- D. Financial policy

111. For a patient receiving outpatient care, which term means painful urination?

- A. Dyspnea
- B. Dysuria
- C. Dysphagia
- D. Diplopia

112. In the medical office, what does a copayment represent?

- A. The full annual deductible owed by patient
- B. A provider's salary for the service
- C. A fixed amount the patient pays for a covered service
- D. An insurance company penalty fee

113. While carrying out assigned duties, which label information is essential on a collected specimen?

- A. Patient identifiers and collection time
- B. The room paint color
- C. The assistant's lunch time
- D. The clinic parking code

114. As part of a routine clinic visit, which chamber pumps oxygenated blood into systemic circulation?

- A. Right atrium
- B. Right ventricle
- C. Left atrium
- D. Left ventricle

115. When supporting safe patient care, what should be checked before administering any medication?

- A. Appointment status
- B. Allergies
- C. Parking validation
- D. Preferred pharmacy logo

116. For a patient receiving outpatient care, what does the prefix brady- mean?

- A. Slow
- B. Fast
- C. Painful
- D. Around

117. In the medical office, what is the usual purpose of a chain-of-custody form?

- A. Record vaccine reactions
- B. Schedule referrals
- C. Document specimen possession and transfers
- D. Track office supplies

118. While carrying out assigned duties, which situation may require mandatory reporting?

- A. A patient dislikes a medication flavor

- B. A late arrival for an appointment
- C. Suspected child abuse
- D. A request for a receipt

119. As part of a routine clinic visit, which behavior demonstrates professional boundaries?

- A. Accepting expensive gifts from patients
- B. Posting patient stories online
- C. Sharing personal passwords
- D. Avoiding personal relationships that impair care

120. When supporting safe patient care, what does NPO mean?

- A. New patient only
- B. Nothing by mouth
- C. No prescription ordered
- D. Normal pulse observed

121. For a patient receiving outpatient care, what should occur immediately after a capillary puncture?

- A. Wipe away the first drop of blood
- B. Milk the finger forcefully
- C. Place the sample on ice automatically
- D. Apply a tourniquet above the finger

122. In the medical office, what should an assistant do after discovering an error in a chart entry?

- A. Erase it completely
- B. Correct it per policy without obscuring the original
- C. Delete the entire encounter
- D. Ask another person to sign it

123. While carrying out assigned duties, where are precordial ECG leads placed?

- A. On the lower abdomen
- B. Along the forearm
- C. On the chest
- D. Behind the knees

124. As part of a routine clinic visit, which act best supports informed consent?

- A. Ensuring the provider addresses questions before the procedure
- B. Explaining risks beyond the assistant's knowledge
- C. Obtaining a signature after sedation
- D. Pressuring the patient to agree

125. When supporting safe patient care, what is the purpose of a patient portal?

- A. Replace all emergency services
- B. Permit public chart viewing
- C. Eliminate identity verification
- D. Provide secure access to selected health information

Exam 8: Answer Key and Explanations

1. B — Correct answer: A patient's future healthcare wishes. Advance directives guide care when capacity is lost. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

2. A — Correct answer: Informed consent. Informed consent addresses risks, benefits, and alternatives. The best response follows accepted practice and protects the patient. The alternatives either omit an

important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

3. B — Correct answer: As needed. PRN indicates use when needed under the order. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

4. C — Correct answer: Facial swelling with wheezing. Airway symptoms may indicate anaphylaxis. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

5. D — Correct answer: Capture diagnoses and services for charge entry. Superbills support accurate claim and charge preparation. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

6. B — Correct answer: Wash the area with soap and water. Immediate washing begins the exposure response. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

7. D — Correct answer: EDTA. Lavender tubes commonly contain EDTA. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

8. A — Correct answer: Assist the patient to a safe position. Preventing a fall is the immediate priority. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

9. C — Correct answer: V1. V1 is placed at the right sternal border. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

10. A — Correct answer: Hepatitis. Hepatitis refers to liver inflammation. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

11. B — Correct answer: Log off an unattended workstation. Logging off limits unauthorized electronic access. The best response follows accepted practice and protects the patient. The alternatives either omit

an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

12. C — Correct answer: Hematoma. Swelling can indicate blood has leaked into tissue. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

13. D — Correct answer: Endocrine system. Endocrine glands release hormones. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

14. C — Correct answer: Keep sterile items above waist level and in view. Sterile supplies must remain visible and protected. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

15. B — Correct answer: Report the concern through the proper process. Unauthorized access is a confidentiality concern. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

16. D — Correct answer: Arthritis. Arthritis is inflammation involving joints. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

17. A — Correct answer: Introduction of microorganisms. Asepsis reduces microbial contamination. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

18. B — Correct answer: Rescue, alarm, contain, extinguish or evacuate. RACE describes the basic fire response sequence. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

19. A — Correct answer: Otoscope. An otoscope examines the ear canal and membrane. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

20. D — Correct answer: Document unusual events according to policy. Incident reports support risk review and follow-up. The best response follows accepted practice and protects the patient. The

alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

21. C — Correct answer: Verify the medication rights. The medication rights reduce administration errors. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

22. A — Correct answer: State care preferences if decision-making capacity is lost. It communicates treatment wishes for future incapacity. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

23. D — Correct answer: Read back the order for verification. Read-back reduces communication errors. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

24. C — Correct answer: Payer approval for specified services when required. Authorization may be needed before covered specialty services. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

25. B — Correct answer: Allow the patient to rest quietly for five minutes. Resting reduces temporary activity-related elevation. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

26. B — Correct answer: CPT. CPT describes many professional services and procedures. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

27. C — Correct answer: A false statement that harms reputation. Defamation involves harmful false statements. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

28. A — Correct answer: Preserve privacy while exposing only the needed area. Draping supports privacy and modesty. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

29. D — Correct answer: Transdermal. Transdermal delivery occurs through the skin. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard,

use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

30. D — Correct answer: The patient, subject to verification. The patient controls access to personal health information. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

31. A — Correct answer: Verify consent, identity, and required supplies. Preparation confirms authorization and readiness. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

32. C — Correct answer: Snellen chart. A Snellen chart is used for distance visual acuity. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

33. B — Correct answer: Bilirubin specimen. Light can degrade bilirubin. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

34. B — Correct answer: Blood pressure. Blood pressure is measured in mm Hg. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

35. A — Correct answer: Covering a draining wound. Covering drainage limits spread from the source. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

36. C — Correct answer: Hives after a new antibiotic. Hives can indicate an allergic adverse reaction. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

37. D — Correct answer: Teach-back. Teach-back demonstrates actual comprehension. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

38. D — Correct answer: Unauthorized physical contact. Battery involves contact without consent. The best response follows accepted practice and protects the patient. The alternatives either omit an

important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

39. B — Correct answer: Failure to meet a duty causing harm. Negligence involves a breached duty and resulting injury. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

40. C — Correct answer: Lithotomy. Lithotomy provides access to the pelvic area. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

41. A — Correct answer: Use appropriate disinfectant and PPE. PPE and disinfectant safely remove blood contamination. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

42. D — Correct answer: Reduce missed appointments. Reminders improve attendance and continuity. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

43. B — Correct answer: Activate the safety device and discard it immediately. Immediate disposal reduces sharps injuries. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

44. A — Correct answer: Diaphoresis and shakiness. Low glucose can cause sweating and tremor. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

45. C — Correct answer: Update the provider about delays. Communication helps adjust the day's workflow. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

46. C — Correct answer: Verify demographic and insurance information. Verification keeps records and billing accurate. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

47. D — Correct answer: Orally disintegrating tablet. Orally disintegrating tablets dissolve on the tongue. The best response follows accepted practice and protects the patient. The alternatives either omit

an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

48. B — Correct answer: Use plain language and teach-back. Plain language and teach-back improve understanding. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

49. A — Correct answer: Verify that test performance is reliable. Quality control checks whether the test system works. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

50. B — Correct answer: Clean-catch midstream collection. Clean-catch collection reduces contamination. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

51. D — Correct answer: Atria to ventricles to arteries. Blood moves from atria to ventricles then arteries. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

52. C — Correct answer: Gown, mask or respirator, eye protection, gloves. Gloves are placed last after other barriers. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

53. A — Correct answer: Respect patient autonomy. Respecting choices supports ethical care. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

54. A — Correct answer: Review the denial reason and correct or appeal as appropriate. Denial review identifies the needed next step. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

55. B — Correct answer: Increasing redness and purulent drainage. Redness and purulent drainage can indicate infection. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

56. D — Correct answer: Oxygen saturation. Pulse oximetry estimates oxygen saturation. The best response follows accepted practice and protects the patient. The alternatives either omit an important

safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

57. C — Correct answer: Fowler position. Upright positioning supports lung expansion. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

58. A — Correct answer: Ventrogluteal muscle. The ventrogluteal site is a safe large muscle. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

59. C — Correct answer: Hypoglycemic agent. Hypoglycemic agents are used to lower glucose. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

60. D — Correct answer: Verify coding and required patient information. Accurate information reduces claim rejections. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

61. B — Correct answer: Threatening an unwanted procedure. A threat can create fear of harmful contact. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

62. B — Correct answer: All patients. Standard precautions are used for every patient. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

63. A — Correct answer: Kidneys. Kidneys filter blood and produce urine. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

64. C — Correct answer: U for units. U can be mistaken for a zero or other character. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

65. D — Correct answer: Pulse rate. Fever commonly increases the pulse rate. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an

incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

66. A — Correct answer: Allow product tracking if a recall occurs. Lot numbers permit tracking of specific product batches. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

67. B — Correct answer: 45 to 90 degrees. Subcutaneous tissue is commonly entered at 45 to 90 degrees. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

68. D — Correct answer: Patient movement and loose electrodes. Motion and poor contact often cause artifact. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

69. C — Correct answer: The refusal and notification of the provider. Refusal documentation records the decision and response. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

70. C — Correct answer: Assess expiratory airflow. Peak flow estimates how quickly air is expelled. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

71. B — Correct answer: Decline and notify the provider or supervisor. Scope limits protect patients and staff. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

72. D — Correct answer: Individually identifiable health information. Identifiable health information requires protection. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

73. A — Correct answer: Avoid touching the tongue and cheeks with the swab. Avoiding contamination improves culture accuracy. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

74. C — Correct answer: 12 to 20 breaths per minute. Adults normally breathe about 12 to 20 times per minute. The best response follows accepted practice and protects the patient. The alternatives either omit

an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

75. A — Correct answer: Do not report patient results; follow policy. Out-of-range control means the system may be unreliable. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

76. D — Correct answer: Applied to skin. Topical medication is applied to body surfaces. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

77. B — Correct answer: Sublingual. Sublingual medication is absorbed beneath the tongue. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

78. B — Correct answer: Height and weight. BMI is calculated from height and weight. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

79. C — Correct answer: Wash with soap and water. Soap and water removes visible soil. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

80. A — Correct answer: Transport oxygen. Hemoglobin in red cells carries oxygen. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

81. D — Correct answer: Charting a task that was not performed. False charting compromises the legal record. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

82. A — Correct answer: Use calm communication and seek assistance. De-escalation preserves safety and respect. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

83. C — Correct answer: Lower the patient safely and seek help. Safety and assessment are priorities during syncope. The best response follows accepted practice and protects the patient. The alternatives

either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

84. B — Correct answer: Pallor, nausea, and dizziness. These symptoms can precede fainting. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

85. D — Correct answer: A reason a treatment should not be used. Contraindications identify situations where use may be unsafe. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

86. D — Correct answer: Intradermal. A TB skin test is placed within the dermis. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

87. C — Correct answer: Difficulty breathing. Breathing difficulty may signal a serious reaction. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

88. A — Correct answer: Speak quietly and verify identity before discussing details. Privacy safeguards protect patient information. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

89. B — Correct answer: Maintain asepsis during a procedure. A sterile field limits contamination of supplies. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

90. D — Correct answer: Document the no-show and follow office policy. Documentation supports consistent follow-up and scheduling. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

91. A — Correct answer: Accounts receivable ledger. Accounts receivable tracks balances due. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

92. C — Correct answer: Allow alcohol to dry before puncture. Dry alcohol and gentle handling protect cells. The best response follows accepted practice and protects the patient. The alternatives either omit

an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

93. B — Correct answer: Full name and date of birth. Two patient identifiers reduce misidentification. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

94. C — Correct answer: The patient understands the maneuver. Patient cooperation is essential for usable spirometry. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

95. D — Correct answer: Used lancet. Sharps containers prevent injuries from needles and lancets. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

96. B — Correct answer: Drug, dose, route, time, and response as applicable. Complete documentation supports safe follow-up. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

97. A — Correct answer: Identify outstanding account balances by age. Aging reports organize unpaid balances by duration. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

98. A — Correct answer: Compare medications to identify discrepancies. Reconciliation reduces medication errors across transitions. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

99. D — Correct answer: OSHA Hazard Communication Standard. Hazard communication addresses workplace chemical safety. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

100. B — Correct answer: ICD-10-CM. ICD-10-CM communicates diagnosis information. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

101. C — Correct answer: Airborne precautions. Airborne precautions address suspended infectious particles. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

102. A — Correct answer: Use latex-free supplies and alert the team. Latex avoidance prevents allergic exposure. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

103. D — Correct answer: Follow organizational legal and privacy procedures. Legal requests require controlled, authorized handling. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

104. B — Correct answer: Apply the tourniquet and locate a vein. Vein selection follows proper patient identification. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

105. B — Correct answer: Lift the knot and cut close to the skin. Cutting near skin avoids pulling external material inward. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

106. C — Correct answer: New chest pressure. Chest pressure can indicate an urgent condition. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

107. D — Correct answer: Follow the practice's authorized release process. Release procedures verify authority and protect privacy. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

108. A — Correct answer: Identify the patient's need and urgency. Appointment type and urgency guide appropriate scheduling. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

109. C — Correct answer: Tendon. Tendons attach muscles to bones. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

110. D — Correct answer: Financial policy. Financial policies communicate payment expectations. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

111. B — Correct answer: Dysuria. Dysuria refers to painful or difficult urination. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

112. C — Correct answer: A fixed amount the patient pays for a covered service. A copayment is the patient's specified share at service. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

113. A — Correct answer: Patient identifiers and collection time. Accurate labeling preserves specimen identity. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

114. D — Correct answer: Left ventricle. The left ventricle pumps blood to the body. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

115. B — Correct answer: Allergies. Allergy review helps prevent harmful reactions. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

116. A — Correct answer: Slow. Brady- denotes slow rate or movement. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient. This protects the patient.

117. C — Correct answer: Document specimen possession and transfers. It preserves the legal handling history of a specimen. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

118. C — Correct answer: Suspected child abuse. Abuse concerns must be reported under applicable law. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

119. D — Correct answer: Avoiding personal relationships that impair care. Boundaries maintain objective professional relationships. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

120. B — Correct answer: Nothing by mouth. NPO directs that oral intake be withheld. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

121. A — Correct answer: Wipe away the first drop of blood. The first drop may contain tissue fluid. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

122. B — Correct answer: Correct it per policy without obscuring the original. Proper corrections preserve an accurate audit trail. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

123. C — Correct answer: On the chest. Precordial leads record chest electrical activity. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care. This protects the patient.

124. A — Correct answer: Ensuring the provider addresses questions before the procedure. The provider must ensure an informed voluntary decision. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.

125. D — Correct answer: Provide secure access to selected health information. Portals provide controlled electronic communication and access. The best response follows accepted practice and protects the patient. The alternatives either omit an important safeguard, use an incorrect technique, or fail to address the clinical priority. Accurate documentation and communication support continuity of care.